



# JJIC 2018-2021

## Juvenile Justice Intervention Center 1st Term Preliminary Data Report

*"Restoration, Rehabilitation, Re-Entry"*



**Dr. Kyshun Webster, Sr. Executive Director**  
JJIC  
City of New Orleans

**Mayor LaToya Cantrell**



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## OVERVIEW OF JJIC PRELIMINARY 1<sup>ST</sup> TERM DATA REPORT

The following data report is a compendium of metrics collected from JJIC’s operations during Mayor Cantrell’s first term in office (2018-2021). This report provides baseline data that illustrates the transformative changes that have occurred at JJIC to improve



safety, security, behavioral and rehabilitative services for the city’s most vulnerable youth.

### Performance Based Standards (PbS)

Some of the data contained in this report comes from PbS.

JJIC is a participating candidate for the Performance Based Standards (PbS) <https://pbstandards.org>. PbS is a voluntary

continuous organization improvement system and serves as an independent third-party monitor and validator of best practices based on national aspirational standards for juvenile detention centers. PbS standards go beyond the state and Juvenile Detention Alternative Initiatives (JDAI) minimum standards, striving to maintain cyclical institutional quality control and accountability systems that drive toward measurable outcomes that sustain humane and rehabilitative conditions for vulnerable youth and staff safety. The standards are rigorous, but value-aligned with this administration.

The PbS system represents the next level of excellence for JJIC, which can then validate the agency’s work and eventually garner the facility a “good housekeeping” seal of approval when compared to field. Several juvenile detention centers (200) from around the country participate in PbS. JJIC entered into its candidacy year with PbS and provides some of its preliminary findings. There is still work to do but we are consciously measuring for achievement of outcomes.

### PbS Data Collection Methodology

PbS data is randomly and anonymously collected from youth, parents and staff to assess overall operating conditions within participating facilities. Data collected is then compared to the field average, comprised of other agencies participating in this data collection process from around the country.



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## EXECUTIVE SUMMARY OF JJIC MAJOR IMPROVEMENTS

- Digitized case management & facility/property management
- Improved internal fiscal accounting & requisition through budget transparency
- Completed JDAI Action Plan & improved conditions of confinement
- Enhanced security and reduced contraband
- Restructured organization & management
- Established a new employee performance appraisal system
- Motivated and increased school attendance by youth to an ALL-TIME high
- Decreased youth detainee population through daily active monitoring
- Implemented TBRI-Trauma Informed Care
- Launched an Alternative to Detention
- Instituted new classification system & weekly case staffings
- Increased mental health and rehabilitative services through partnership with Children’s Hospital of NOLA



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## 2021 ACCOMPLISHMENTS

- Secured additional \$600K in bonding funding to improve safety and security static infrastructure
- Sustained average school participation rate of 93%
- Reduced youth assaults by 90%
- Reduced incarceration of youth by using alternatives to detention (ATD); Secured external funding \$150K
- Implemented the Performance Base Standards (PBS) to benchmark our performance
- Vaccinated staff (100%) and youth (80%)



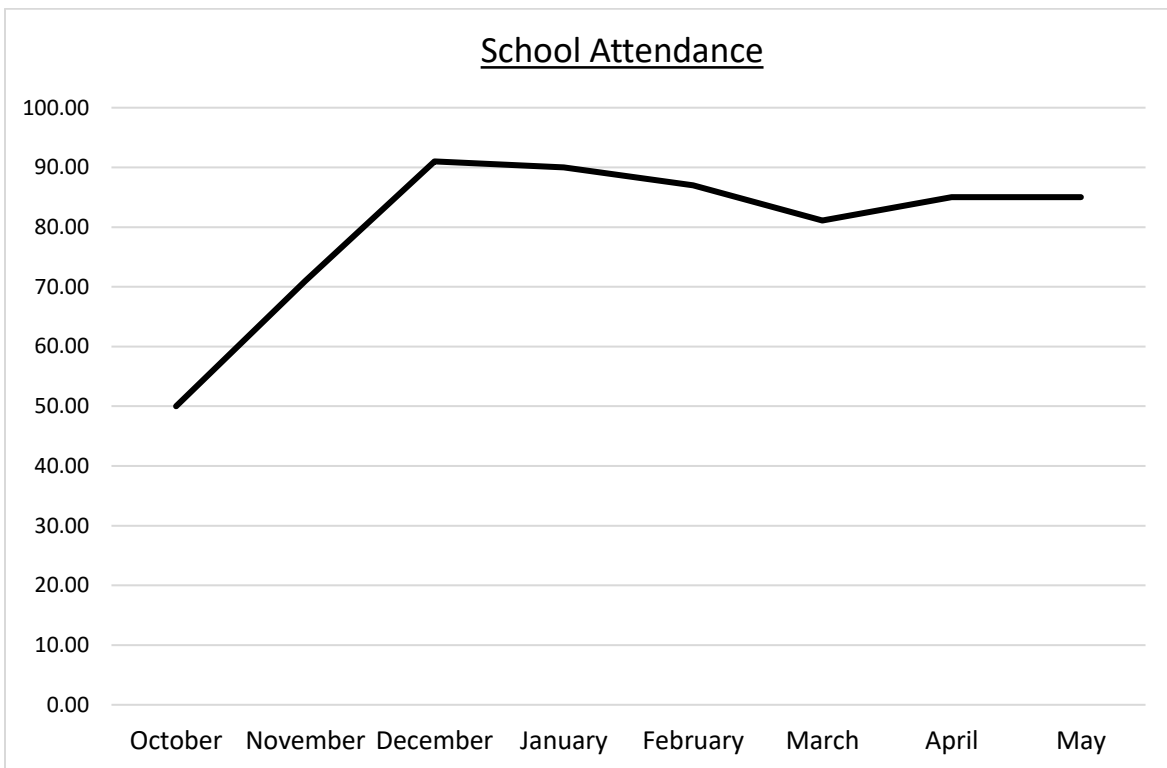
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## A LOOK BACK AT WHERE THIS ADMINISTRATION BEGAN AND JJIC'S 1<sup>ST</sup> TERM PROGRESS

Mayor Cantrell’s Administration launched a hefty plan in 2018 to transform the JJIC and bring progressive practices and reforms that would improve conditions of confinement and services for our city’s most vulnerable youth. It started by making education and programming a priority for all residents, reducing violence and transforming the facility’s culture of operations to a rehabilitative focus.

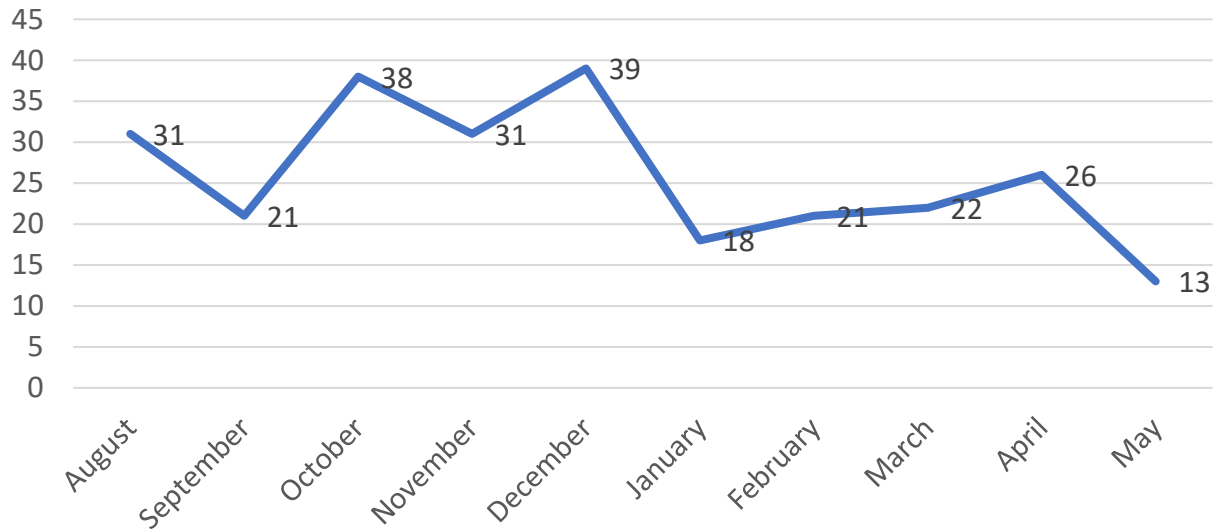
### School Attendance



Average School Attendance		
Prior to Oct 2018	Q4-2018	2019
33%	70.67	83.70

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## By Q1 of 2019 Staff and youth assaults were below or equaled the monthly average of 26

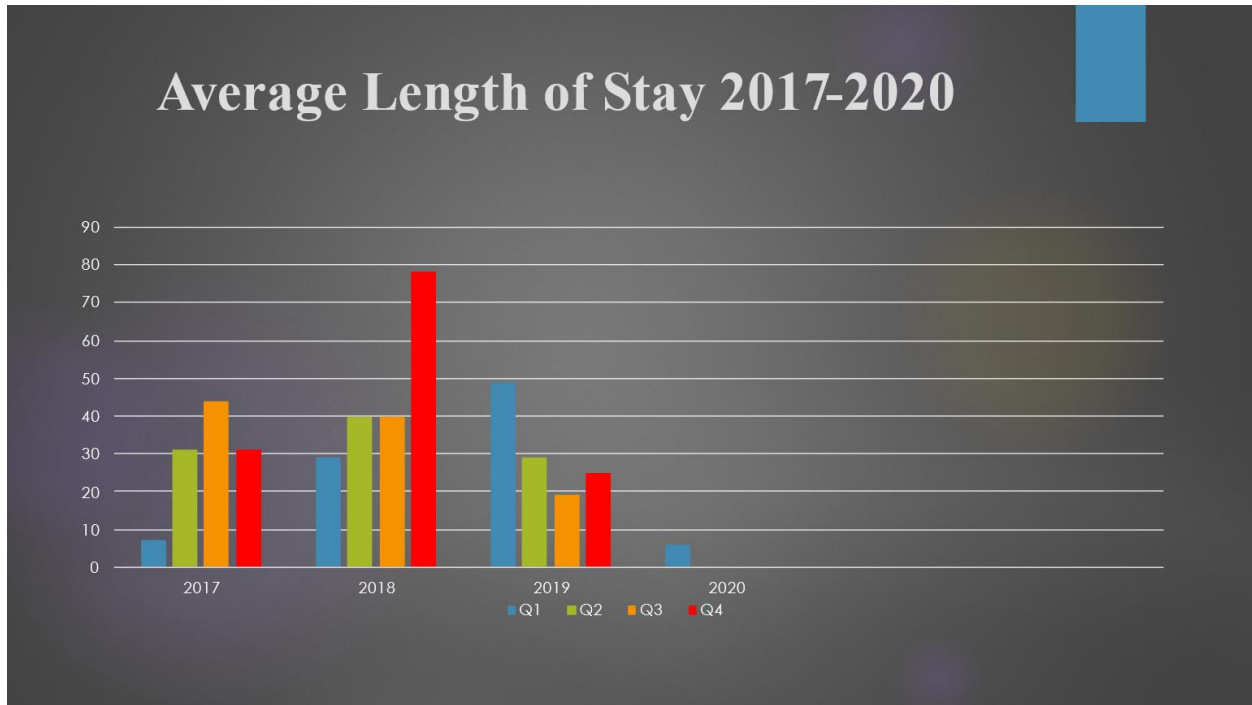


2018-2019 Staff and youth assaults report JJIC Database

## JJIC AVERAGE LENGTH OF STAY

The following chart details average length of stay for pre-adjudication youth at JJIC. It is important to note that JJIC is intended to serve as a short-term stay, which under normal circumstances should not, ideally, exceed 30 days.

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JJIC Database

## JJIC YOUTH POPULATION

Population trends vary throughout the year.

YEAR	2017	2018	2019	2020	2021
<b>Total Youth Population</b>	393	522	463	315	365

IJJIS Database

## JJIC APPROPRIATION TRENDS

Mayor Cantrell’s Administration has made steady investments in JJIC to improve the quality of services and conditions of confinement. These investments have proved a direct correlation between safety, security, staffing and overall improved conditions of humane confinement.

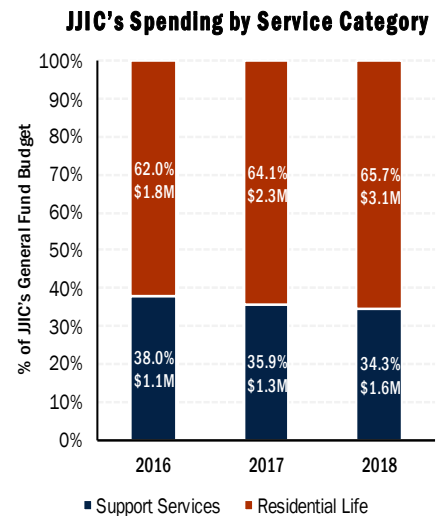
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## Historical Expenditure: JJIC General Fund

*Historical spending levels show that while funding is increasing in both service categories, Residential Life has received a greater share of the funding increase*

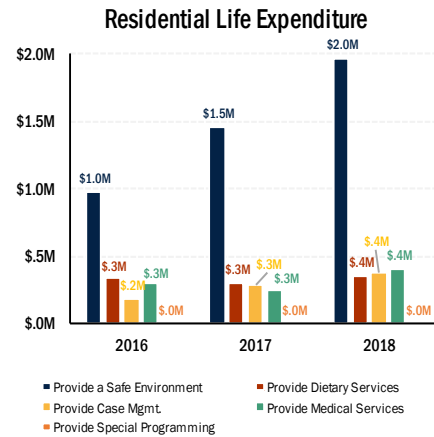
	2016	2017	2018
	Actual	Actual	Actual
<b>Support Services</b>			
Personnel Spending	\$988,920	\$1,092,749	\$1,296,118
Other Operating	\$110,671	\$186,514	\$326,849
<b>Total Support Services Spending</b>	<b>\$1,099,591</b>	<b>\$1,279,263</b>	<b>\$1,622,968</b>
<b>Residential Life</b>			
Personnel Spending	\$1,525,755	\$1,981,207	\$2,561,275
Other Operating	\$270,528	\$305,676	\$546,194
<b>Total Residential Life Spending</b>	<b>\$1,796,282</b>	<b>\$2,286,883</b>	<b>\$3,107,469</b>
<b>Total General Fund Spending</b>	<b>\$2,895,874</b>	<b>\$3,566,146</b>	<b>\$4,730,457</b>



## Historical Expenditure: Residential Life

Analysis of the Residential Life services shows that the bulk of this funding is spent on providing a safe environment for residents

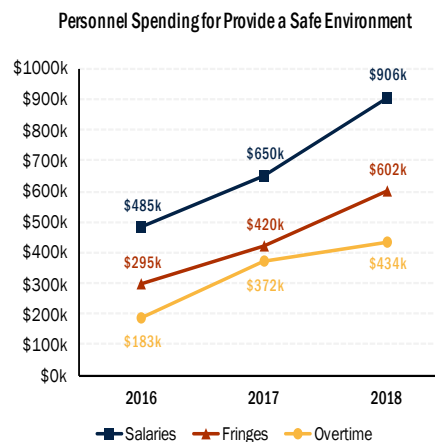
Residential Life Services	2016 Actual	2017 Actual	2018 Actual
Provide a Safe Environment for Residents	\$977,375	\$1,457,000	\$1,962,567
Provide Dietary Services for Residents	\$332,061	\$295,436	\$351,284
Provide Case Management Services	\$187,430	\$280,492	\$377,843
Provide Medical Services for Residents	\$299,351	\$252,404	\$407,740
Provide Special Programming for Residents	\$64	\$1,551	\$8,035
<b>Total Residential Life Services Expenditure</b>	<b>\$1,796,282</b>	<b>\$2,286,883</b>	<b>\$3,107,469</b>
<b>% of Total JJIC Expenditure</b>	<b>62.0 %</b>	<b>64.1 %</b>	<b>65.7 %</b>



## Historical Expenditure: Provide a Safe Environment

This service is dedicated almost exclusively to personnel costs, in particular the costs of employing Juvenile Detention Counselors and Supervisors

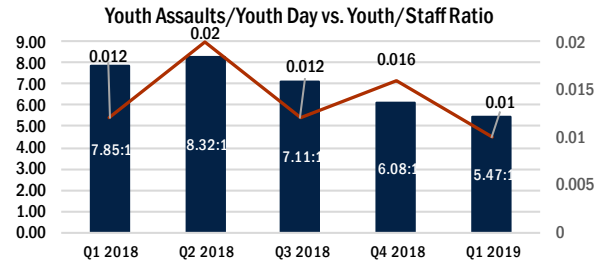
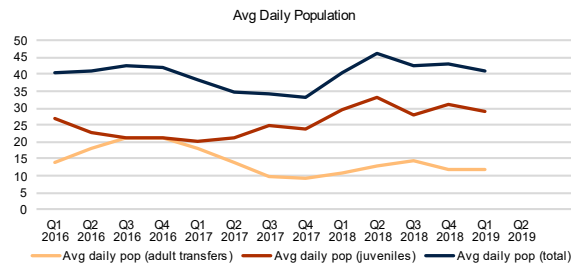
Provide a Safe Environment	2016 Actual	2017 Actual	2018 Actual
<b>Personnel Spending</b>			
Salaries	\$484,663	\$650,243	\$906,089
Fringes	\$295,452	\$419,554	\$602,002
Overtime	\$183,446	\$372,184	\$434,364
<b>Total Personnel Spending</b>	<b>\$963,561</b>	<b>\$1,441,982</b>	<b>\$1,942,455</b>
<b>Other Operating</b>			
Clothing Supplies	\$7,888	\$6,236	\$16,209
Furniture and Equipment	\$4,268	\$5,742	\$880
Maintenance and Repair Supplies	\$1,059	\$2,334	\$2,029
Licensing Fee	\$600	\$707	\$995
<b>Total Other Operating Spending</b>	<b>\$13,815</b>	<b>\$15,018</b>	<b>\$20,113</b>
<b>Total Service Spending</b>	<b>\$977,375</b>	<b>\$1,457,000</b>	<b>\$1,962,567</b>



## Performance Analysis for Providing a Safe Environment

Analyzing historical data for this service shows us that the funding allocated has helped decrease the staff to youth ratio over the last two years, and appears to be roughly correlated with a trend of declining youth assaults

Time Period	Average Daily Population	Total Number of Youth Assaults	Current Staffing
Q1 2018	40	43	24
Q2 2018	46	83	26
Q3 2018	43	49	28
Q4 2018	43	65	33
Q1 2019	41	36	35



## 2021 Budget Summary and 2022 Budget

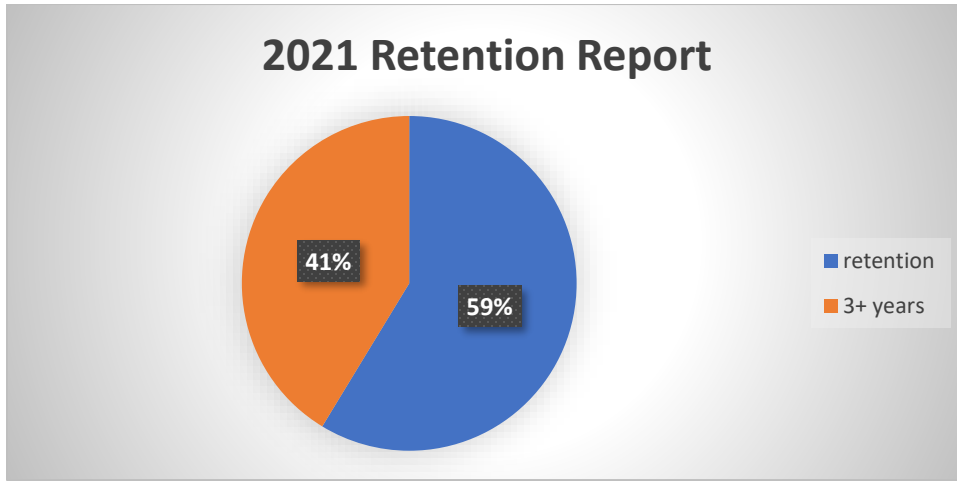
### *General Fund*

	Personal Services	Other Operating	Total
2021 Adopted Budget	<b>\$4,312,753</b>	<b>\$2,903,207</b>	<b>\$7,215,960</b>
2022 Proposed Budget	<b>\$6,057,161</b>	<b>\$3,249,909</b>	<b>\$9,307,070</b>
Variance	<b>\$1,744,408</b>	<b>\$346,702</b>	<b>\$2,091,110</b>

EXPLANATION OF VARIANCE	
Personal Services	Other Operating
<ul style="list-style-type: none"> <li>▪ Restoration of furlough days to budget</li> <li>▪ Living Wage Increase</li> <li>▪ Mid-Year Adjustment – Juvenile Probation Officers</li> </ul>	<ul style="list-style-type: none"> <li>▪ Mid-Year Adjustment – Electronic Monitoring Equipment</li> </ul>

## JJIC STAFF CLIMATE SURVEY

Climate Survey data administered by PbS

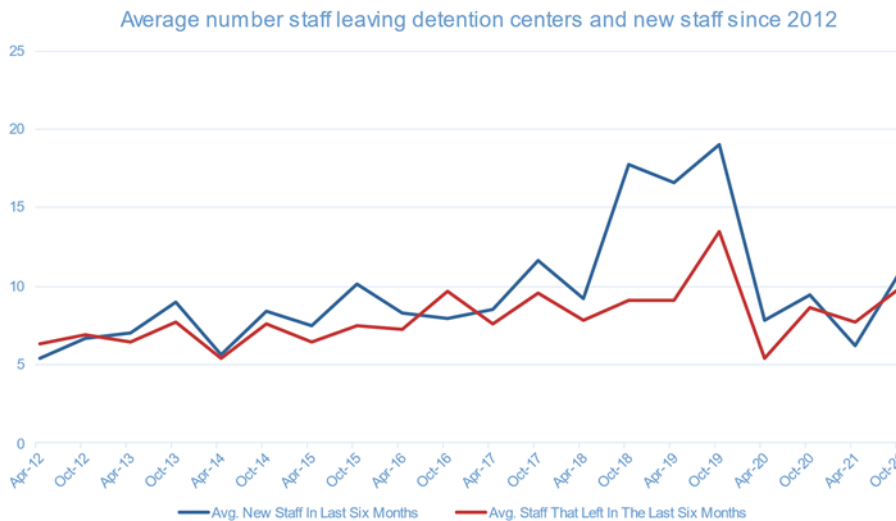


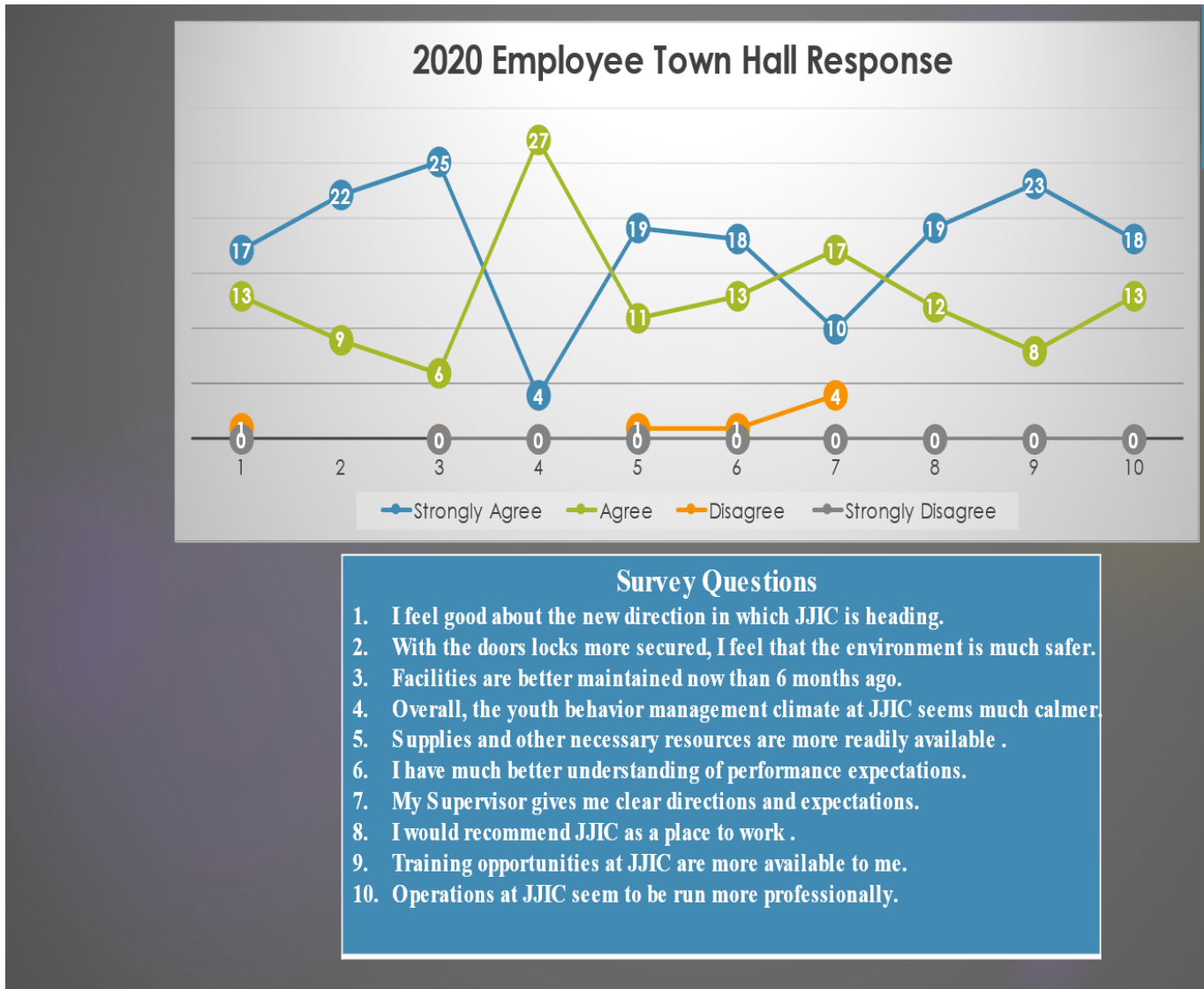
Reported by JJIC HR Database

Retained	54
3+ years	38



**Detention centers used to lose 6 -8 staff every six months now they are losing an average of 10**



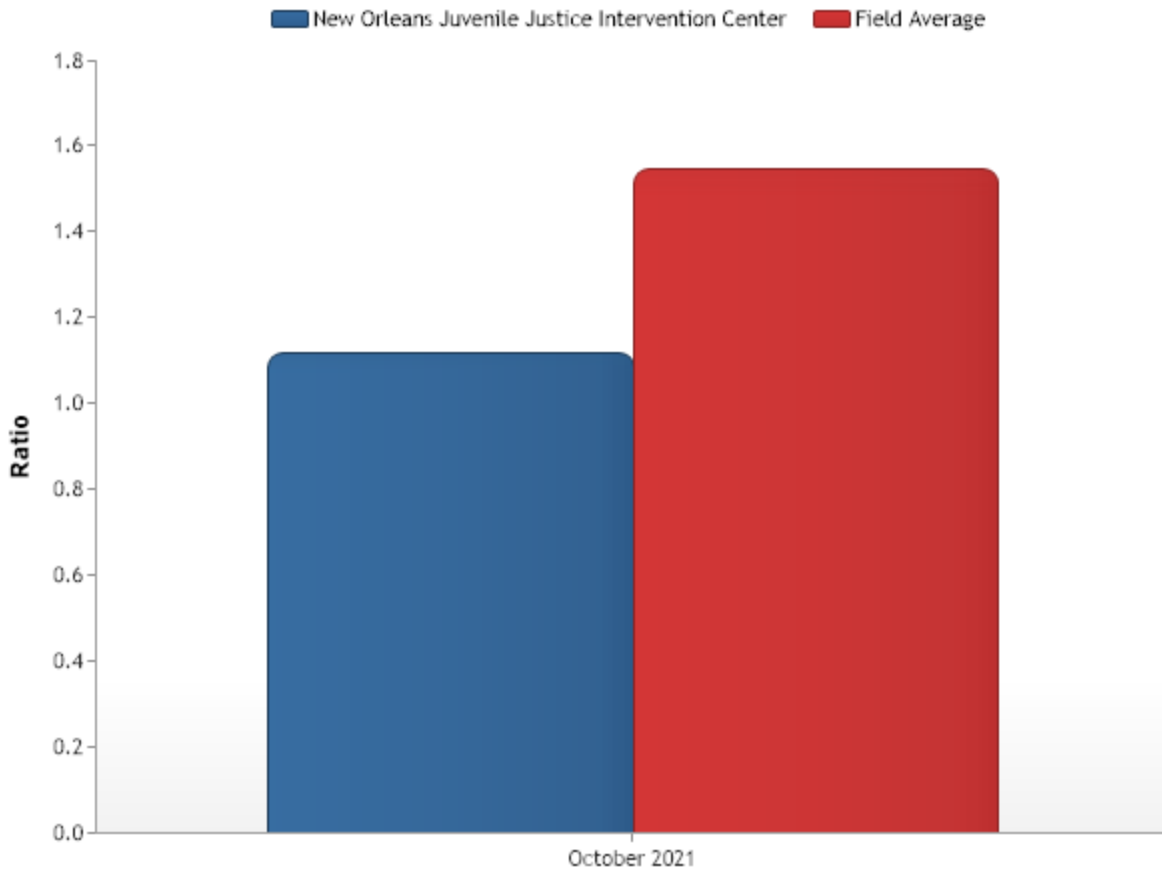


JJIC Staff Survey

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## Safety 09

Average daily ratio of direct care staff to youth during the collection month.



[Toggle Data](#) [Toggle Details](#)

October 2021	
New Orleans Juvenile Justice Intervention Center	1.12
Field Average	1.55
Total Data Points	62
Not Recorded Data Points	0

### 1. How would you rate the security policies and procedures at this facility?

Value	Count	Percent
Good	21	66%
Somewhat good	7	22%
Excellent	3	9%
Not recorded	1	3%

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**2. How adequately does staff follow security procedures in this facility?**

Value	Count	Percent
Good	18	56%
Somewhat good	8	25%
Excellent	5	16%
Not recorded	1	3%

**3. How would you rate the safety policies and procedures at this facility?**

Value	Count	Percent
Good	21	66%
Somewhat good	7	22%
Excellent	2	6%
Poor	1	3%
Not recorded	1	3%

**4. How adequately does staff follow safety procedures in this facility?**

Value	Count	Percent
Good	16	50%
Somewhat good	11	34%
Excellent	4	13%
Not recorded	1	3%

**5. Within the last six months, have you feared for your safety in this facility?**

Value	Count	Percent
No	24	75%
Yes	7	22%
Not recorded	1	3%



**6. How safe or dangerous do you feel this facility is for staff?**

Value	Count	Percent
Safe	25	78%
Very safe	5	16%
Unsafe	1	3%
Not recorded	1	3%

**7. How safe or dangerous do you feel this facility is for the youths?**

Value	Count	Percent
Safe	18	56%
Very safe	12	38%
Unsafe	1	3%
Not recorded	1	3%

**8. Have you been at this facility for at least six full months?**

Value	Count	Percent
Yes	23	72%
No	8	25%
Not recorded	1	3%

If so,

**8a. How many times have you been injured by a youth or youths during the last six months?**

Average	Minimum	Maximum	Sum	Total Count	"Not recorded" Count
0.43	0	3	6	23	9

**8b. Have you practiced a fire drill at this facility in the last six months?**

Value	Count	Percent
No	19	83%
Yes	4	17%

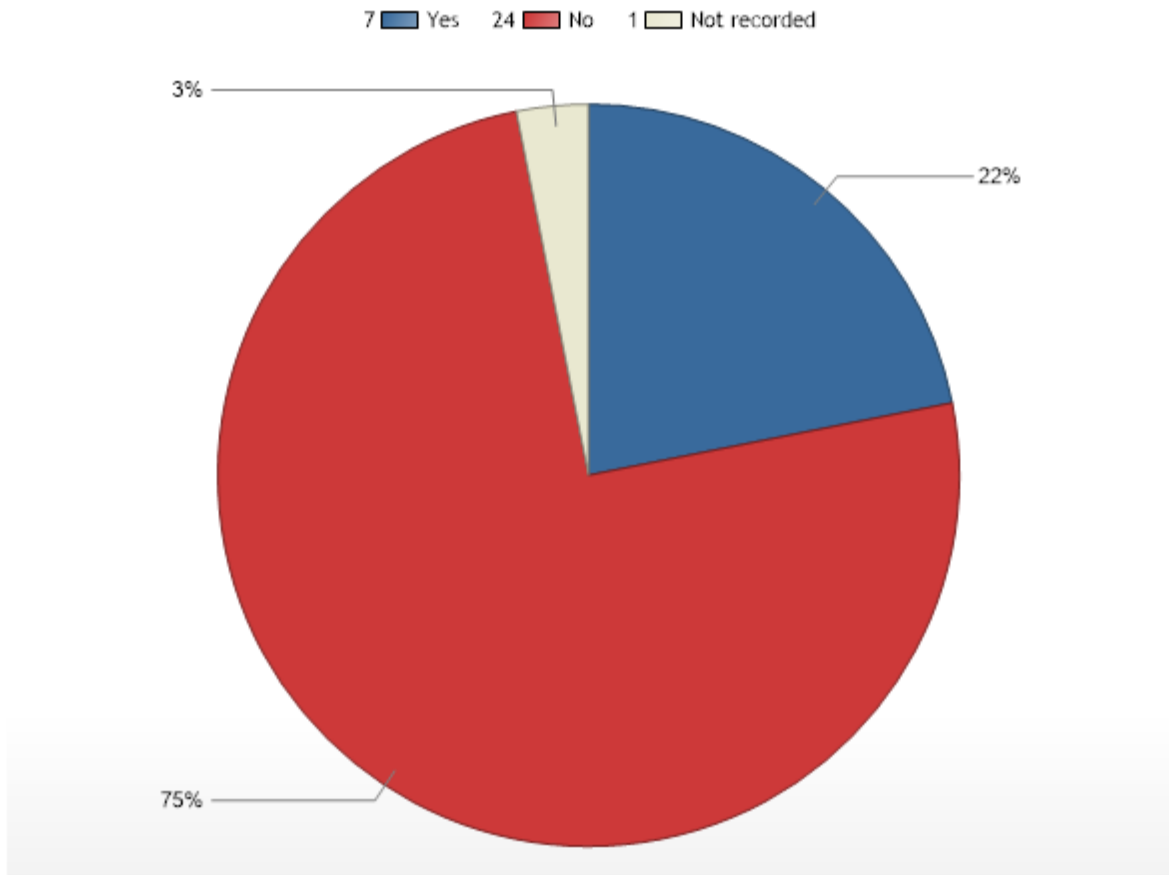
**9. In your opinion, what would make this facility safer?**

Value	Count	Percent
More staff	30	94%
Training	20	63%
Safety equipment	8	25%
Other	3	9%
Not recorded	2	6%
Less overcrowding	1	3%

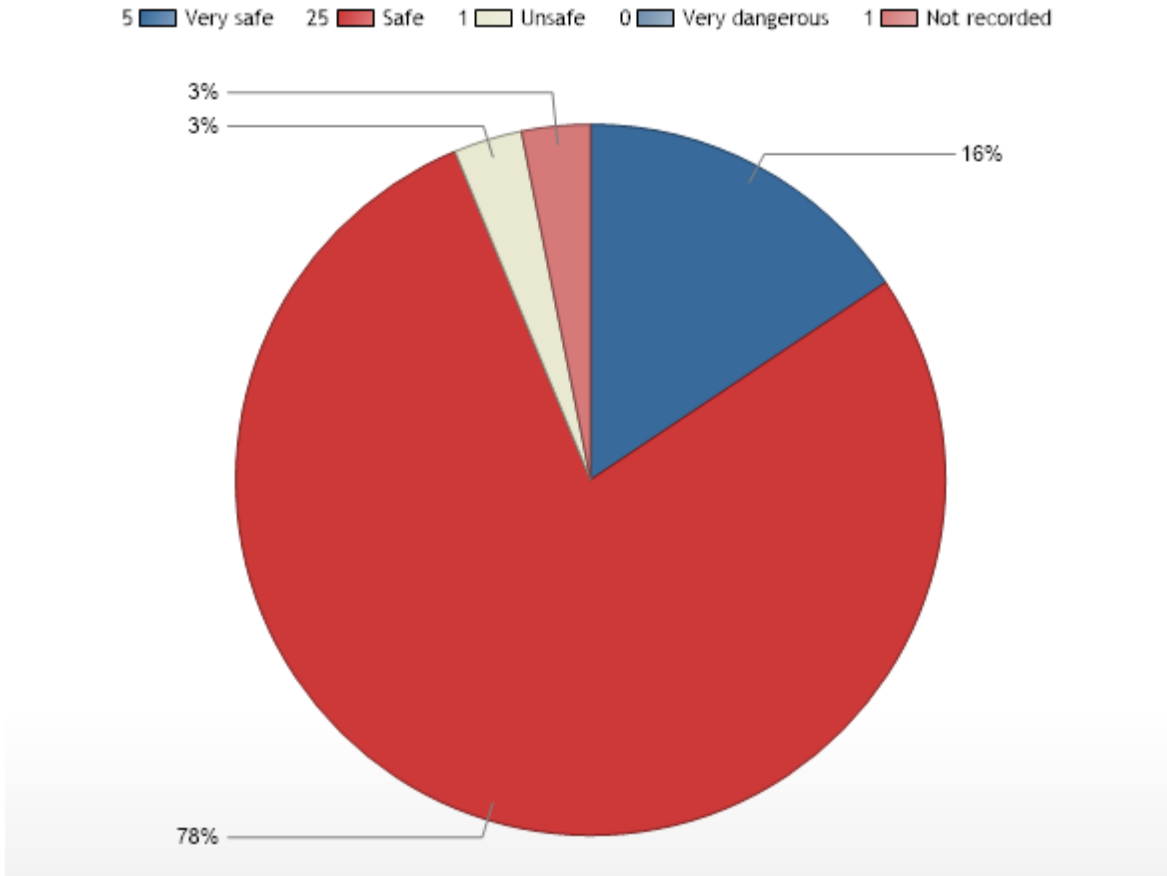
**9a. If other, please specify:**

Summary data is not available for this question.

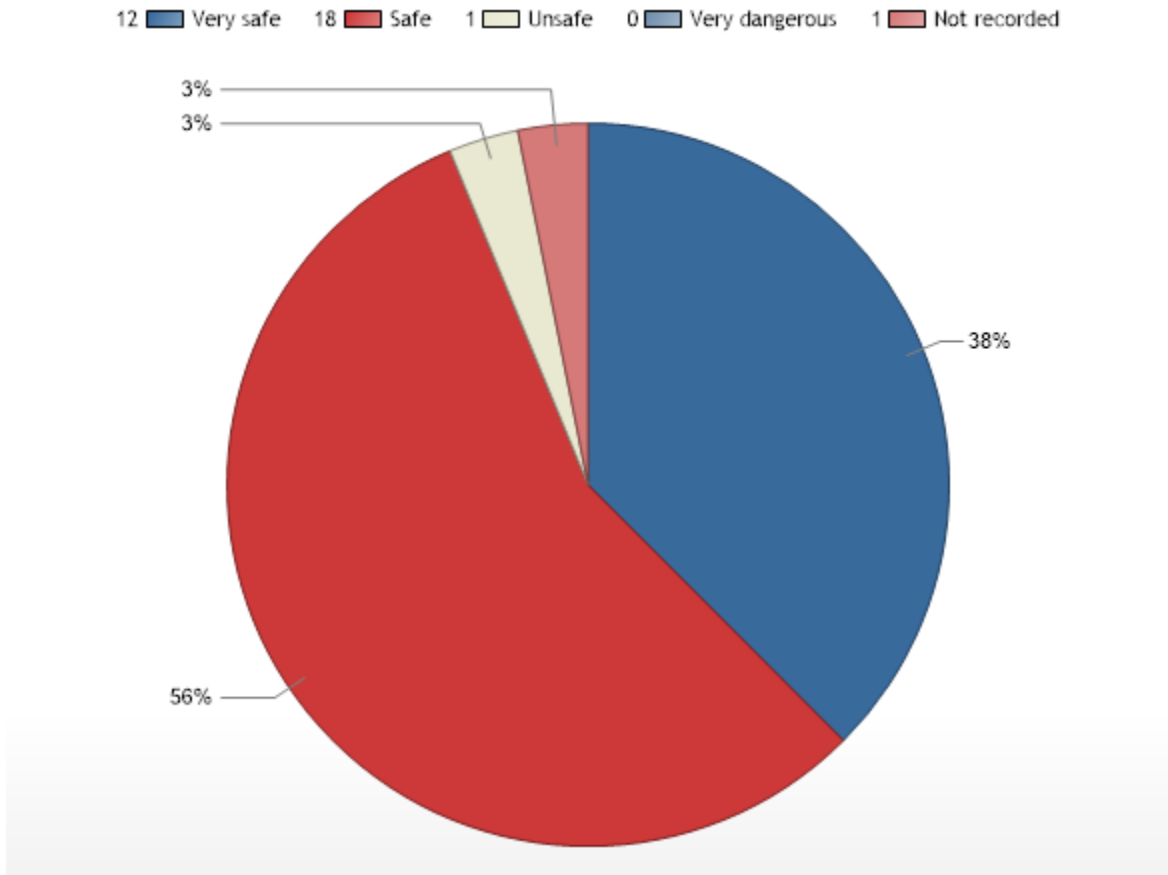
**5. Within the last six months, have you feared for your safety in this facility?**



### How safe or dangerous do you feel this facility is for staff?

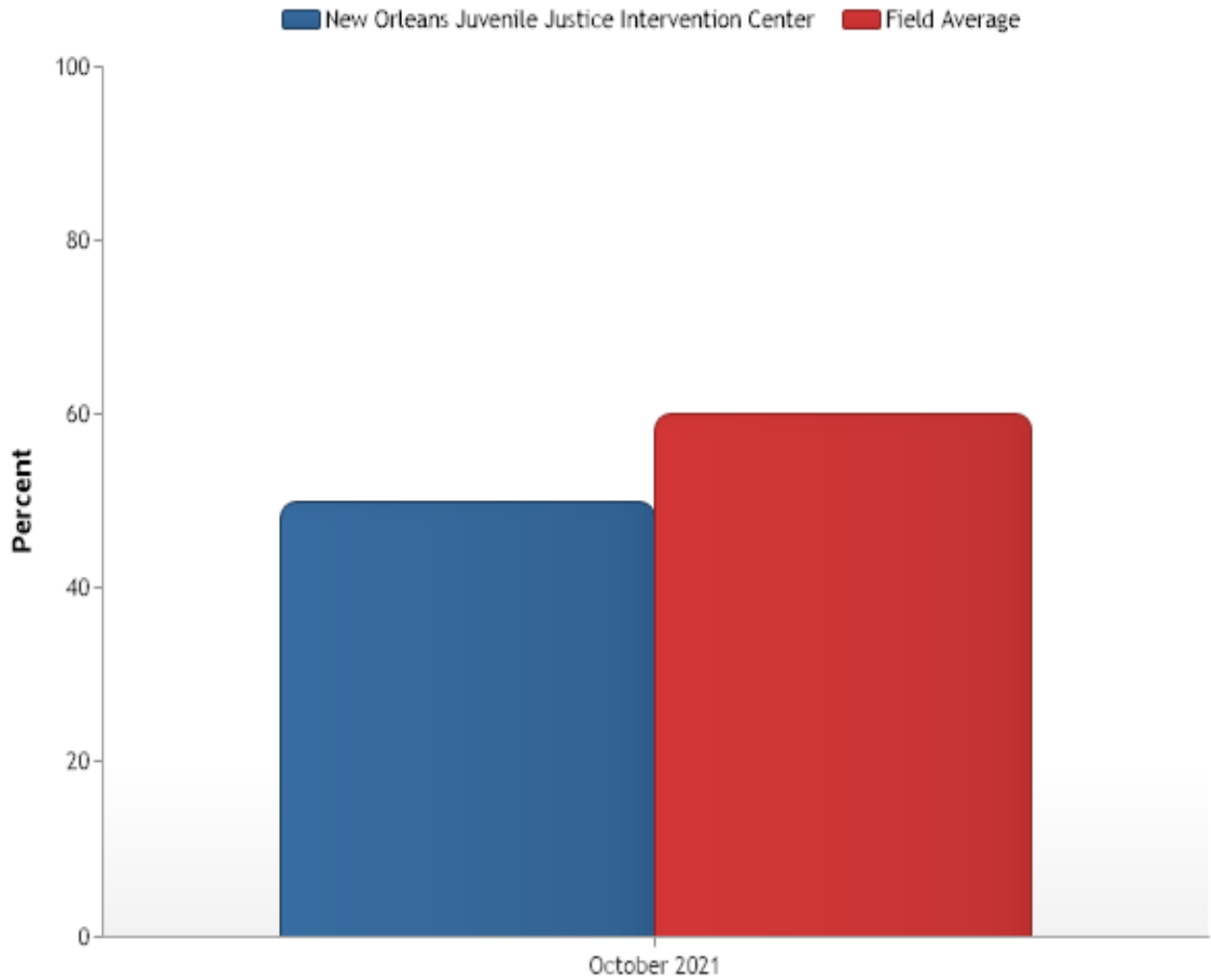


### How safe or dangerous do you feel this facility is for the youths?



## Justice 05

Percent of staff filing a grievance within the last six months who said it was addressed.



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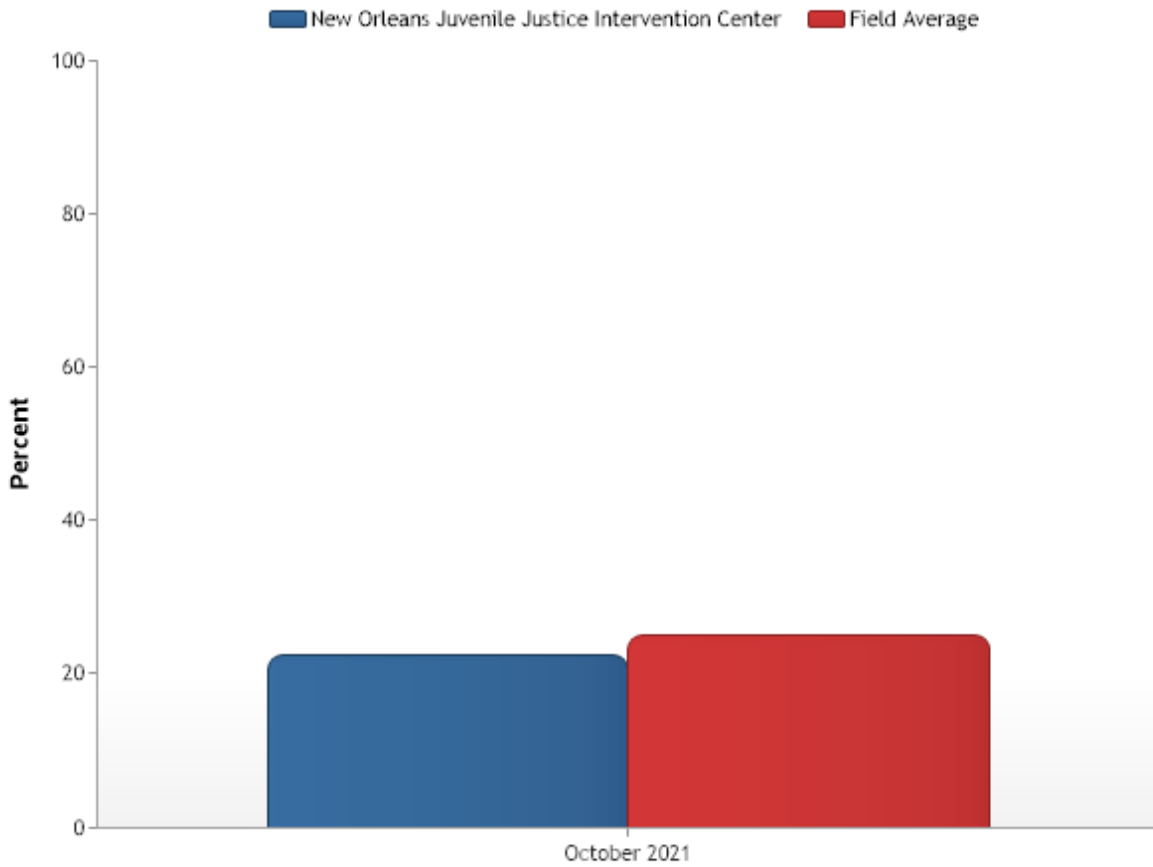
October 2021	
New Orleans Juvenile Justice Intervention Center	50.00%
Field Average	60.00%
Total Data Points	66
Not Recorded Data Points	4

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## Safety 14

Percent of staff who report that they feared for their safety within the last six months.



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October 2021	
New Orleans Juvenile Justice Intervention Center	22.58%
Field Average	25.09%
Total Data Points	96
Not Recorded Data Points	3

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## JJIC YOUTH PROGRAMMING

Youth detained at Juvenile Justice Intervention Center present an opportunity for intervention that may stimulate desirable behavioral changes towards self-regulation and participation in the pro-social spectrum. In order to maximize this opportunity, the organizational systems, structure and workforce must be aligned with this aspirational outcome. Consistent with best practices and juvenile justice reforms, JJIC has adopted a three-pronged service delivery model underlying its approach to secure care:

**Rehabilitation-** JJIC is not a long-term treatment facility but, it can begin intervention services by providing skilled care given by licensed mental health staff and social workers. Interventions include evaluating the youth, identifying the specific factors (criminogenic needs) that must be addressed to reduce risks and designing a plan of care that can help youth get back, keep, or improve abilities needed to sustain pro-social behaviors in daily life. We are piloting the integration of a trauma-informed approach in the facility, working with national experts, the first in the state to do so.

**Restoration-** JJIC integrates opportunities for reflective learning for youth to achieve social discipline through participatory learning and decision-making by using restorative practices. These practices help youth to: display empathy; reduce crime violence and bullying; improve human behavior; strengthen civil society; provide effective leadership; restore relationships; and, repair harm.

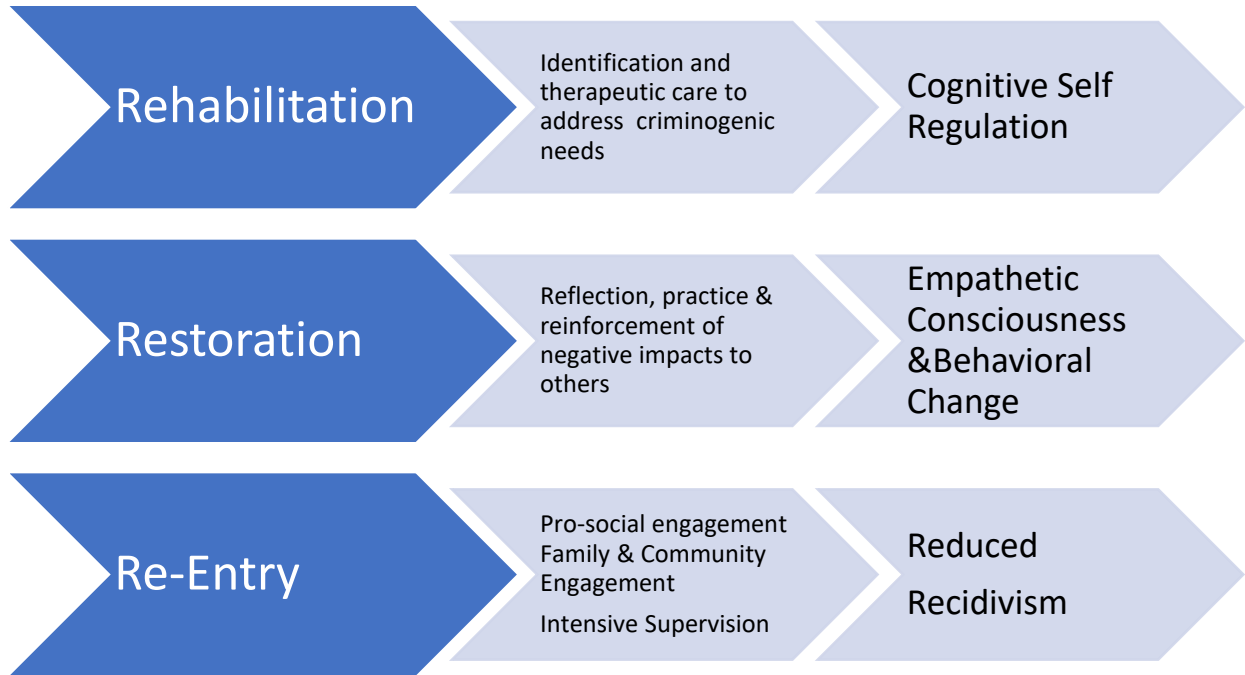
**Re-entry-** JJIC will assist detained youth with a successful transition back to their community through strategic reintegration services. Case managers will establish the necessary collaboration with the community and its resources to ensure the delivery of needed services and supervision intended to reduce youths' recidivism through targeted education and employment programs; family engagement; mental health and substance use treatment; and, housing.

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### Diagram: Outcome of 3-Prong Therapeutic Milieu



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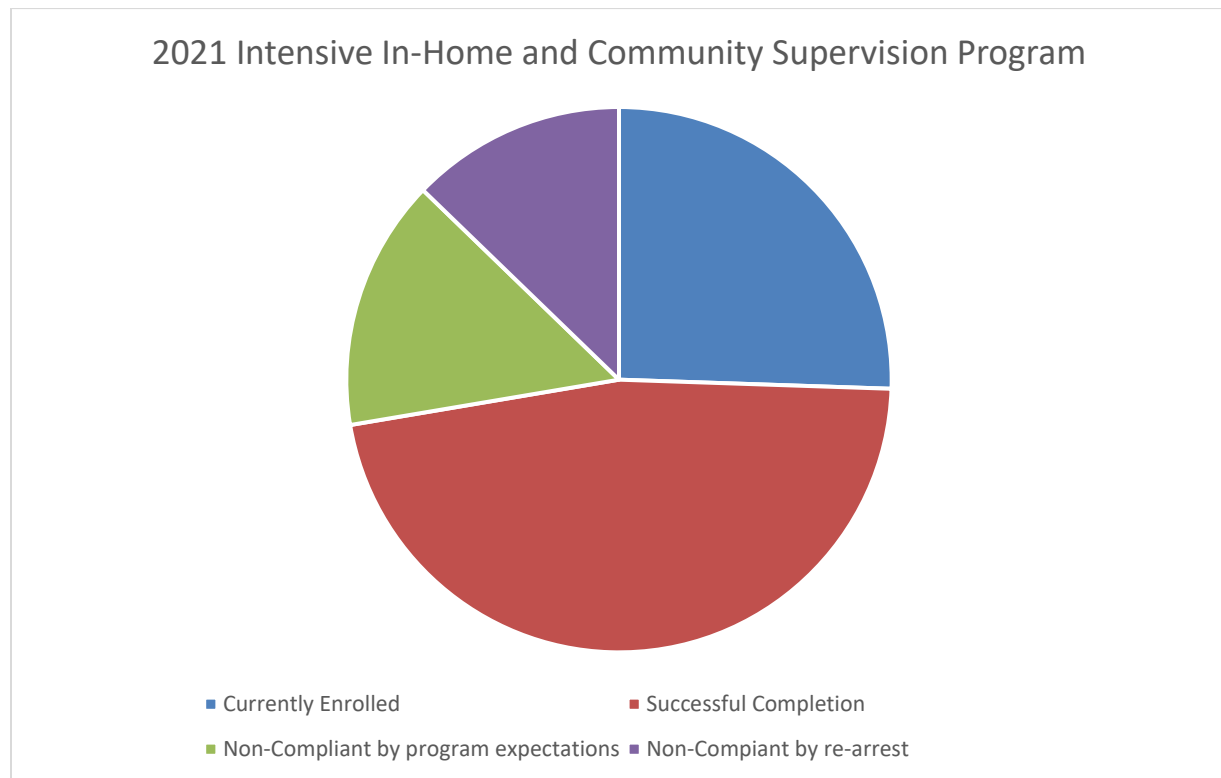
## JJIC RE-ENTRY ALTERNATIVE TO DETENTION

JJIC has developed its own alternative to detention model as an available judicial option to reduce out-of-home placements (detention), **Intensive In-Home and Community Supervision Program**. This pre-adjudication program is intended to provide intensive family functional therapies and supports to minimize risky behaviors and stabilize family conditions within the youth’s ecosystem while awaiting a disposition.

**Mission:** The mission of Juvenile Justice Intervention Center is to provide a safe, secure, and humane environment for juveniles and staff; to provide juveniles an opportunity for behavioral change; and to provide quality services and programs for juveniles based on their individual needs.

47 youth referred and enrolled in IHCSP

- **12 currently remain enrolled and engaged in the program**
- **22 Successfully Completed the program (63%)**
- **7 were non-compliant by failing to meet program expectations (20%)**
- **6 were non-compliant by re-arrest (17%)**



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## **OUTCOMES FROM PROGRAMMING ACTIVITY**

### **Program data surveys administered by PbS**

Our data demonstrates a positive correlation to reductions in violent incidents when youth are engaged in meaningful structured daily routines. By providing more active engagement assaults decrease without youth being confined to their rooms. JJIC has significantly reduced its use of confinement and mechanical restraints to maintain safety and order.

### **Medical and Behavioral Health Services Usage**

Children’s Hospital of New Orleans Louisiana (CHNOLA) operates a satellite within JJIC where medical and behavioral services are accessible and available to youth 24/7. All youth receive psychological assessments upon intake and attend regularly scheduled sessions with mental health professionals while in residence.

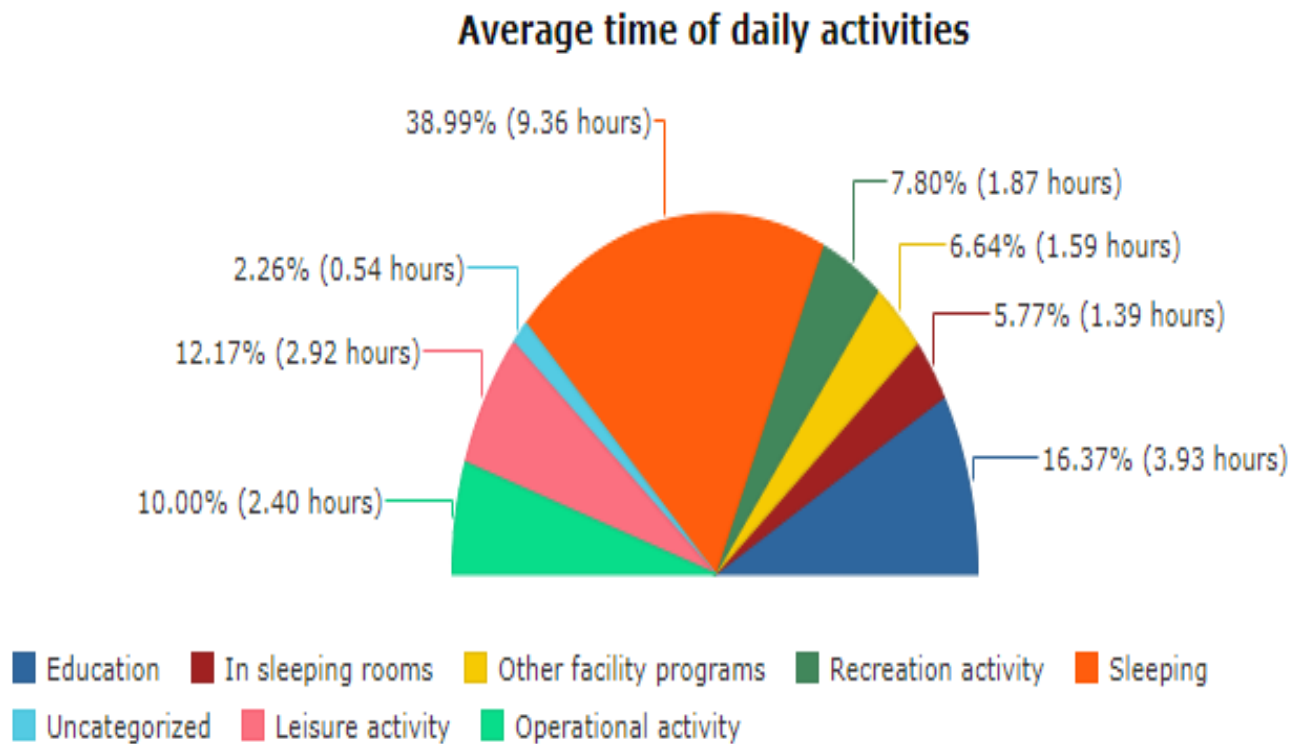
<b>Services</b>	<b>FY 2020</b>	<b>FY 2021</b>
<b>Medical Visits</b>	358	338
<b>Psychiatry Visits</b>	1,021	1,250
<b>Social Workers Sessions</b>	657	423
<b>Social Worker Group Sessions</b>	15	3

Data provided by Children’s Hospital of New Orleans

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## HOW JJIC YOUTH SPEND THEIR TIME

We have found youth engagement to be the most effective approach to sustaining positive behavior among youth residents.

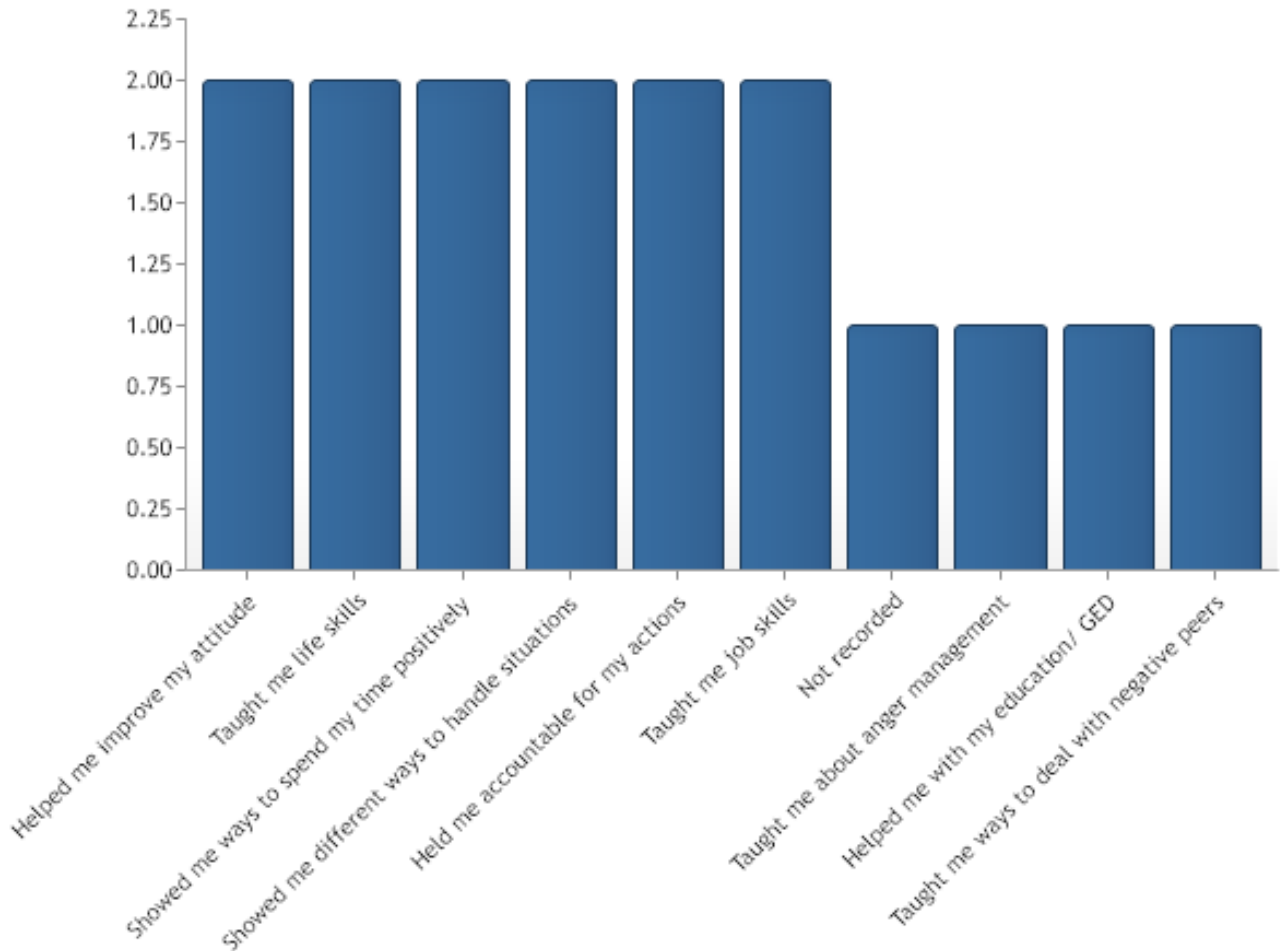


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## JJIC YOUTH TAKEAWAYS

Through JJIC programming, opportunities for learning, reflection and restorative practices impacts youth’s cognition and influences positive pro-social youth development.

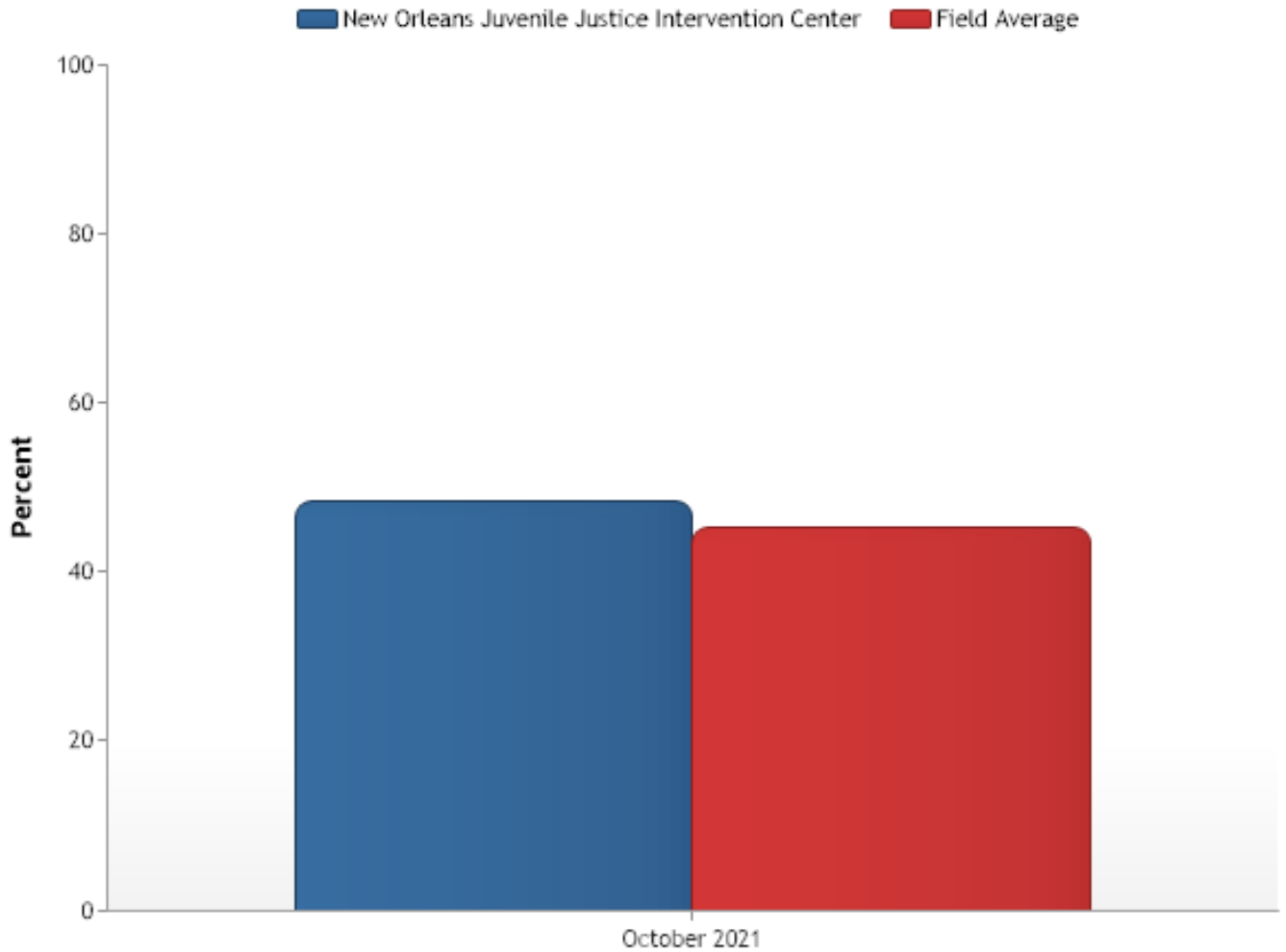
### What helped you most to be ready for re-entry?



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## Programming 04

Percent of youths whose records indicate that they received a reading test.



[Toggle Data](#) [Toggle Details](#)

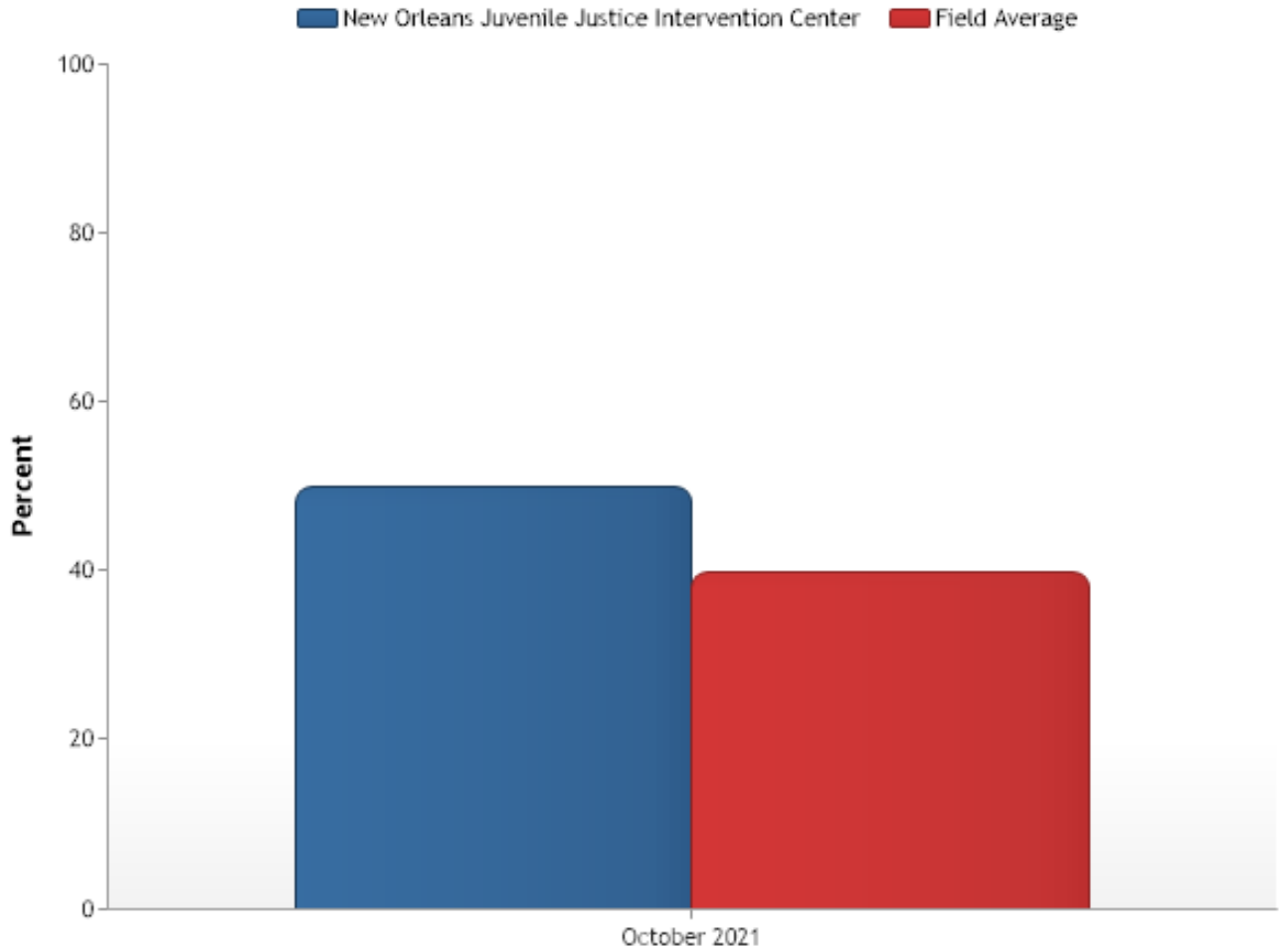
October 2021	
New Orleans Juvenile Justice Intervention Center	48.48%
Field Average	45.45%
Total Data Points	33
Not Recorded Data Points	0

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## Health 15

Percent of interviewed youths who report receiving at least one hour of large muscle exercise each day on weekdays and two hours each day on weekends.



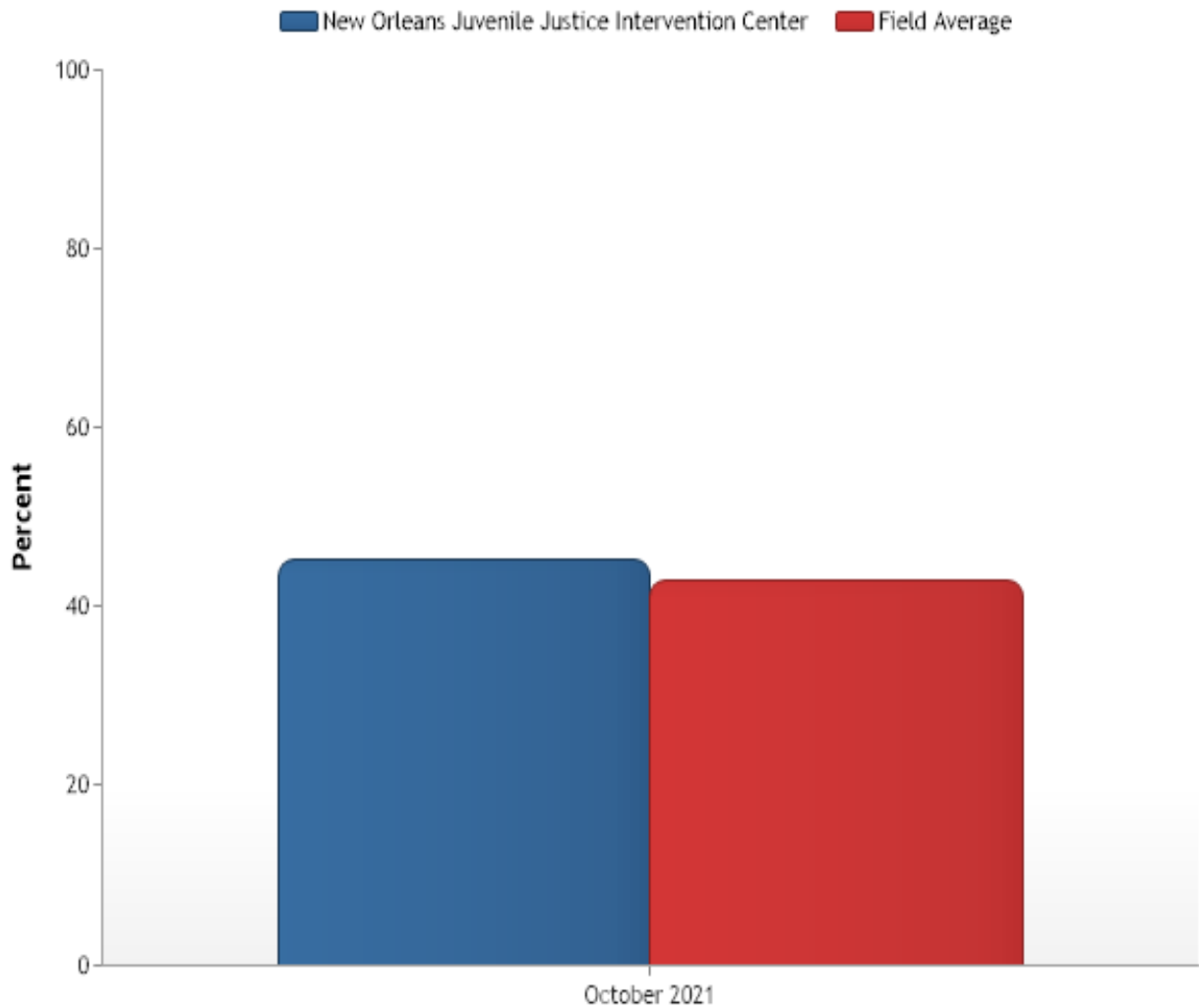
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October 2021	
New Orleans Juvenile Justice Intervention Center	50.00%
Field Average	39.83%
Total Data Points	144
Not Recorded Data Points	0

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## Programming 03

Percent of youths whose records indicate that they received a math test.



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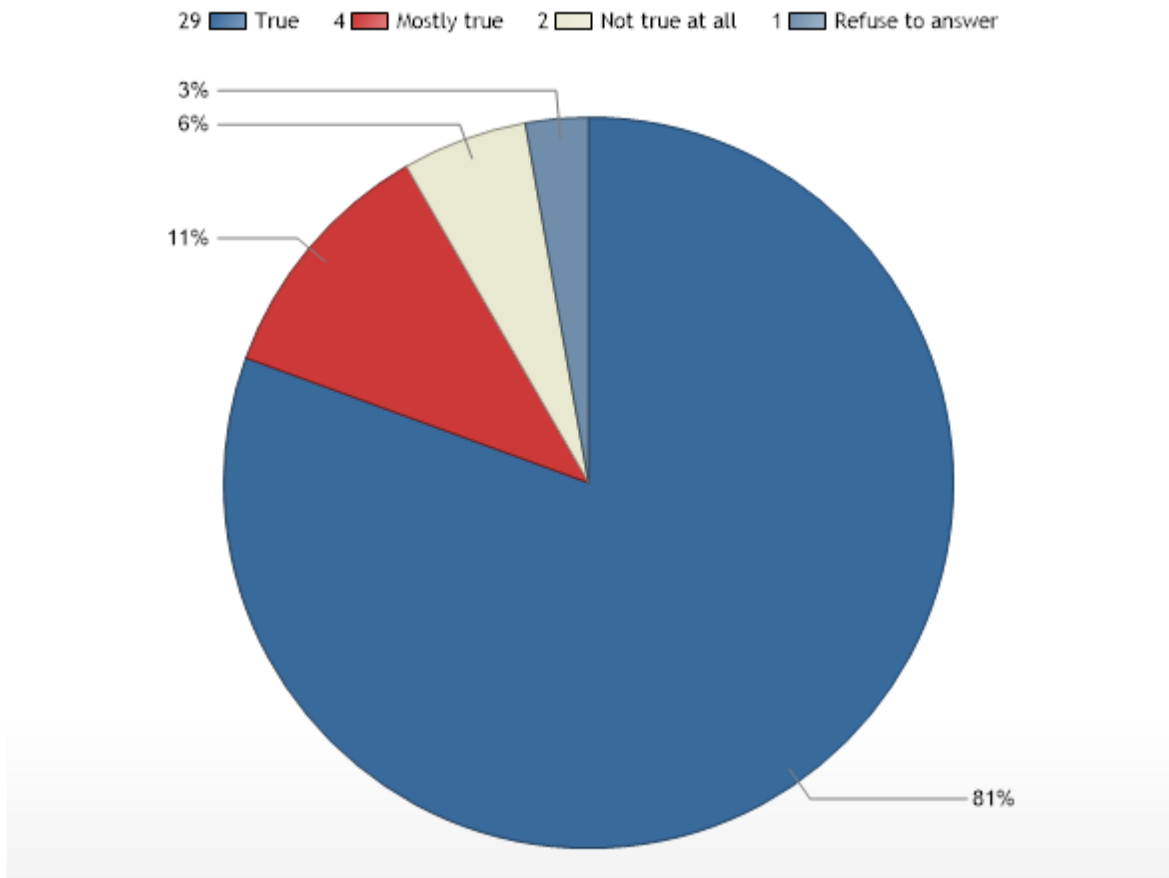
October 2021	
New Orleans Juvenile Justice Intervention Center	45.45%
Field Average	42.94%
Total Data Points	66
Not Recorded Data Points	0

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**The programming (school, counseling, other programs) I go to is helping me to understand what I need to do to succeed when I return home.**



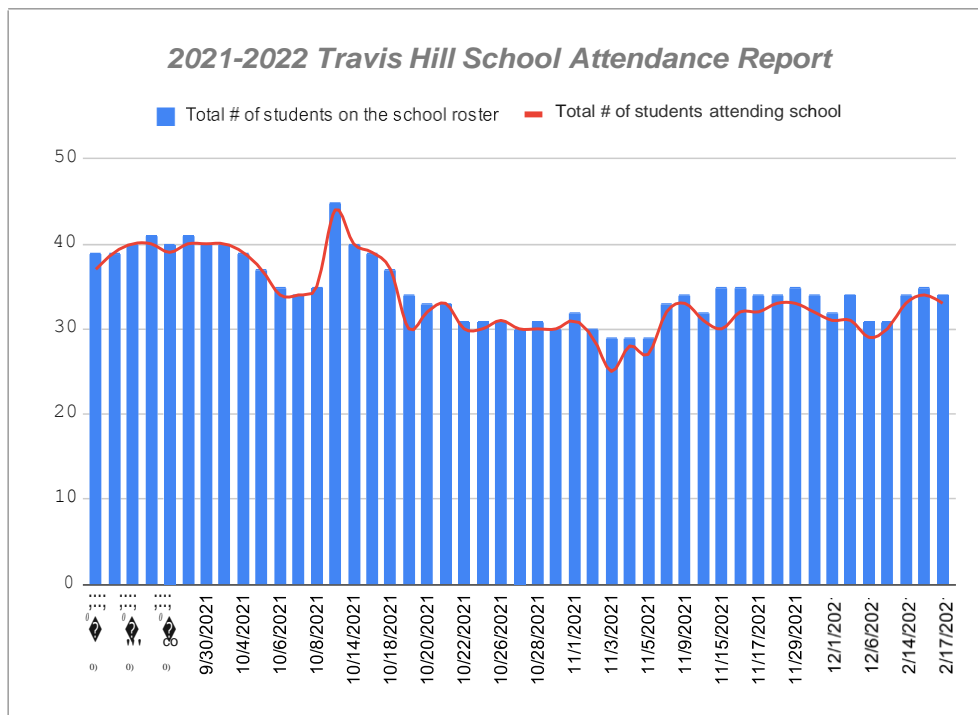
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## JJIC YOUTH EDUCATION

Provision of educational services at JJIC is the legal responsibility of New Orleans Public School Board. JJIC partners with the school board and provides space for the operation of Travis Hill Charter School.

### School Attendance




Provided by Travis Hill School

<b>Travis Hill Schools: LEAP 2025 Performance Data</b>	
<b>Testing Window (School Year)</b>	<b># of Students Receiving a Passing Score</b>
Fall 2020 (SY 20-21)	38
Spring 2021 (SY 20-21)	18
Summer 2021 (SY 20-21)	8
Fall 2021 (SY 21-22)	18
<b>Total</b>	<b>64</b>

Provided by Travis Hill School

<b>Travis Hill Schools: LEAP 2025 Performance Data</b>	
<b>Testing Window (School Year)</b>	<b># of Students Receiving a Passing Score</b>
Fall 2020 (SY 20-21)	38
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Summer 2021 (SY 20-21)	8
Fall 2021 (SY 21-22)	18
<b>Total</b>	<b>64</b>

Provided by Travis Hill School

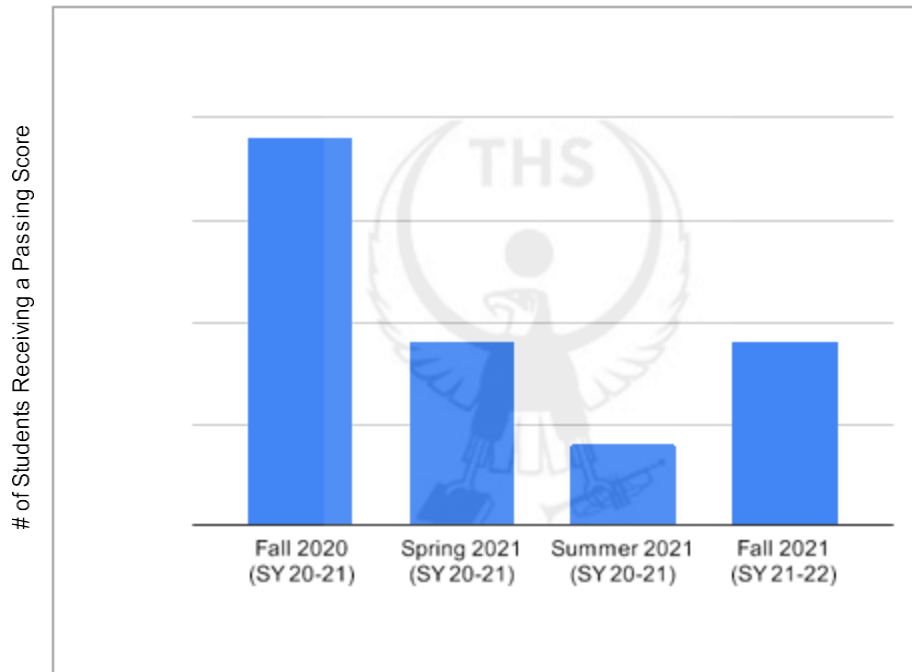
<b>Travis Hill Schools: 8th Grade Promotees to High School</b>		
<b>Date</b>	<b># of Students</b>	<b>Student Names</b>
May 2021	3	

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Travis Hill Schools: High School Graduates		
October 2021	1	Joshua Williams
December 2021	1	Brodgerick Andrews

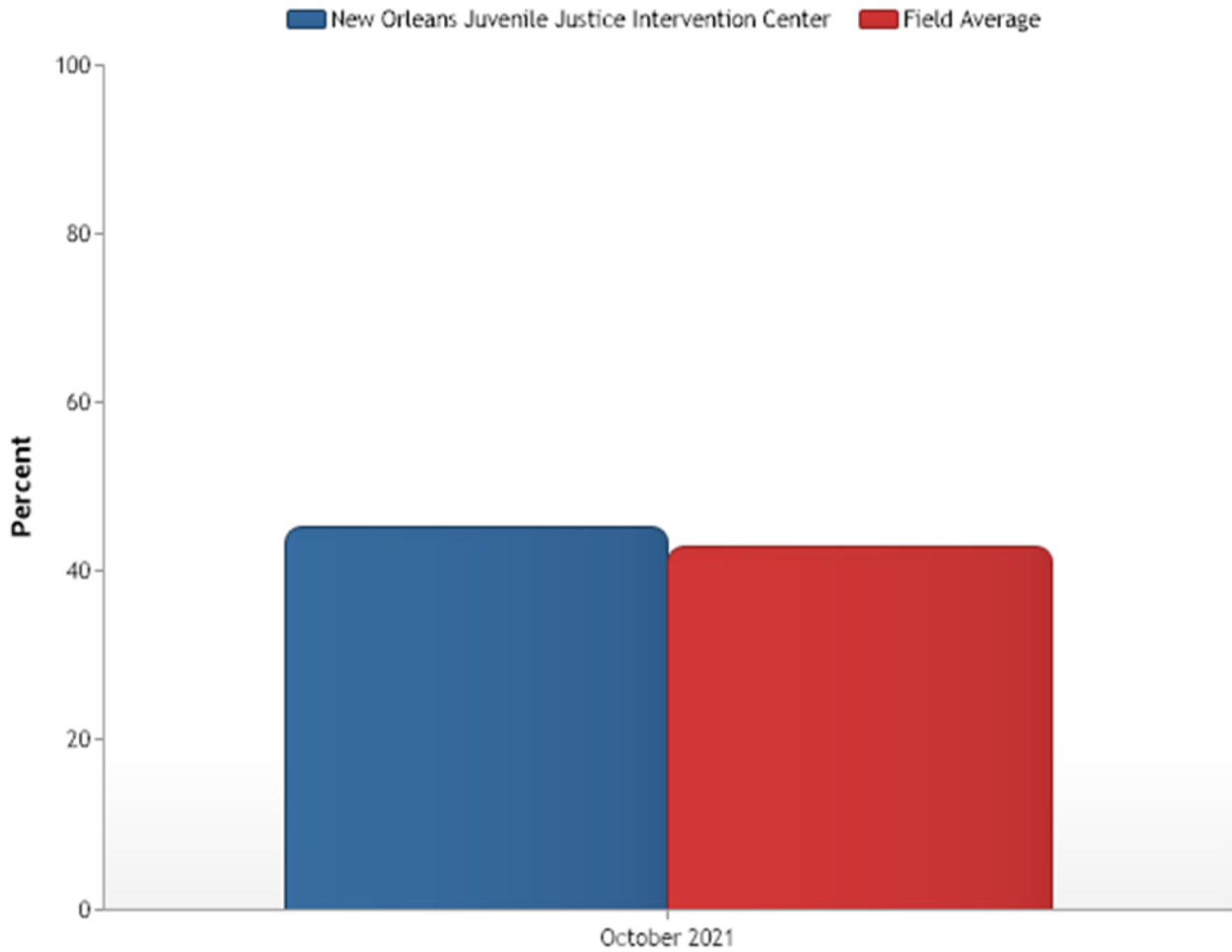
Provided by Travis Hill School

Travis Hill Schools: LEAP 2025 Performance



## Programming 03

Percent of youths whose records indicate that they received a math test.



[Toggle Data](#) [Toggle Details](#)

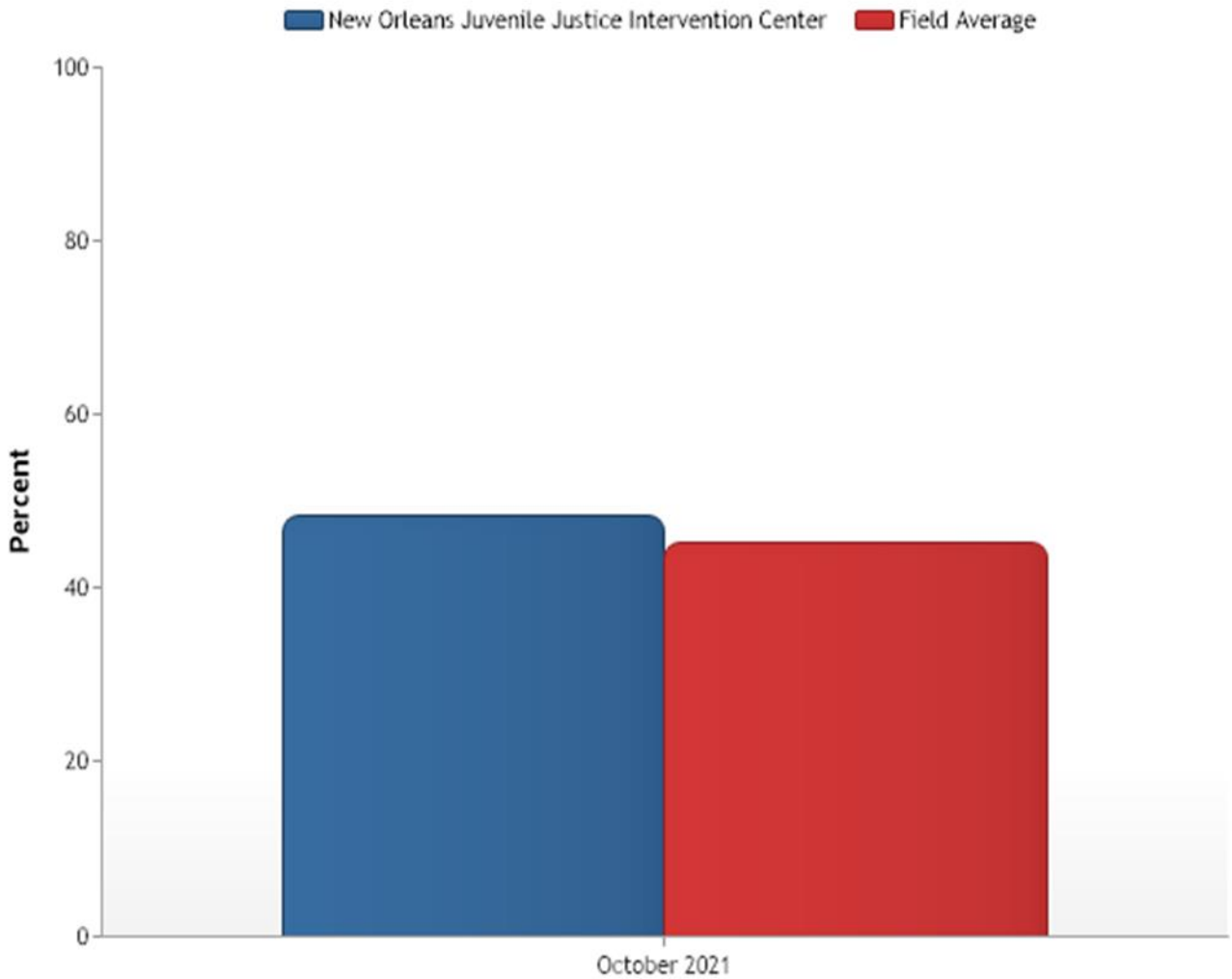
October 2021	
New Orleans Juvenile Justice Intervention Center	45.45%
Field Average	42.94%
Total Data Points	66
Not Recorded Data Points	0

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2/2022

## Programming 04

Percent of youths whose records indicate that they received a reading test.



[Toggle Data](#) [Toggle Details](#)

October 2021	
New Orleans Juvenile Justice Intervention Center	48.48%
Field Average	45.45%
Total Data Points	33
Not Recorded Data Points	0

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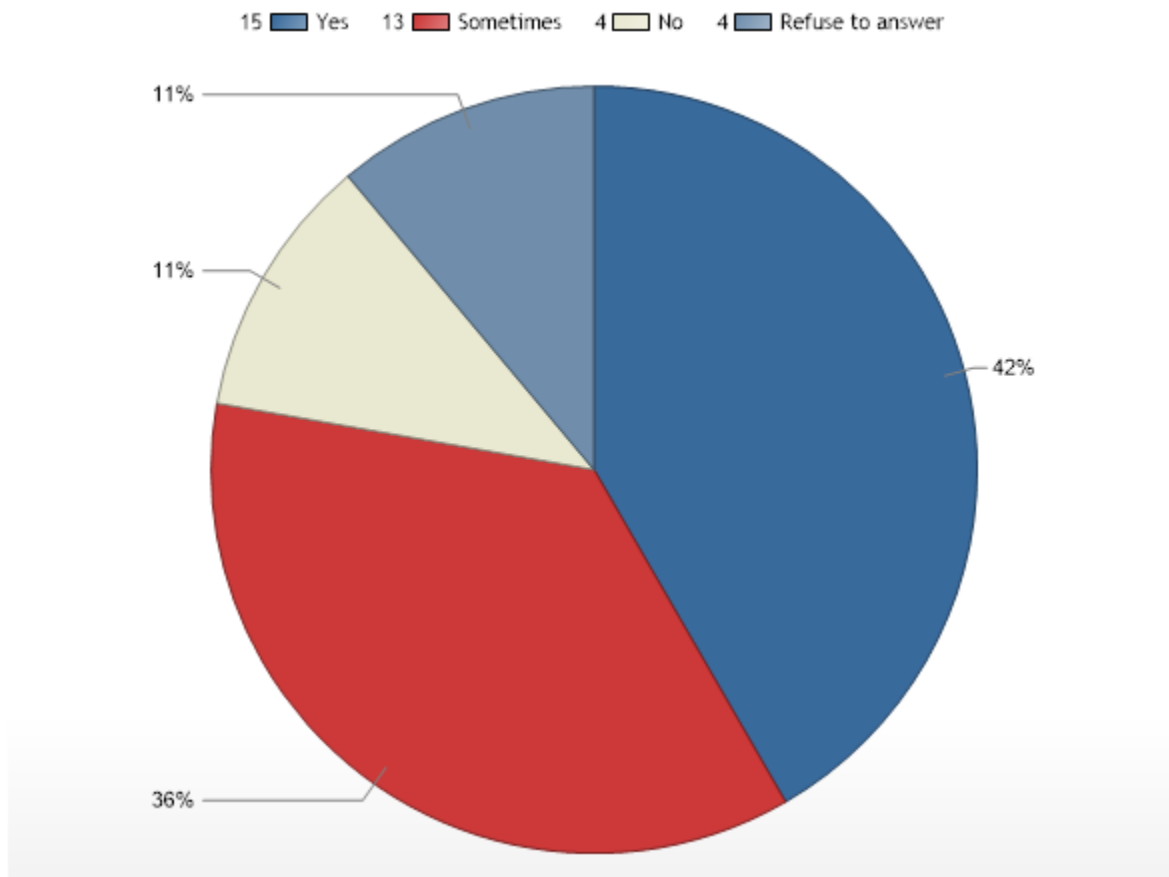
2/2022

## JJIC YOUTH CLIMATE SURVEYS

Administered by PbS

JJIC staff strive to create an environment that is physically and emotionally safe for youth residents by building trust-based relationships.

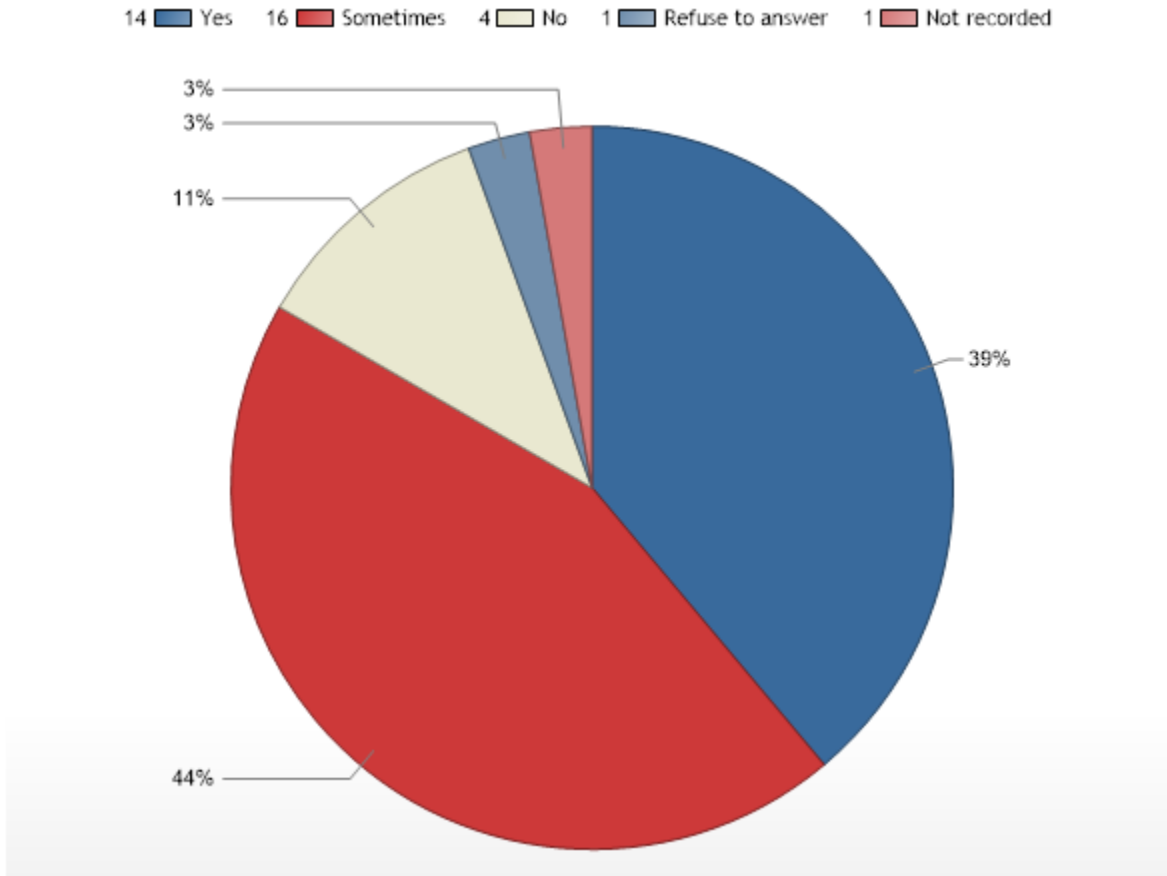
**Do staff make more positive comments to youth than negative comments?**



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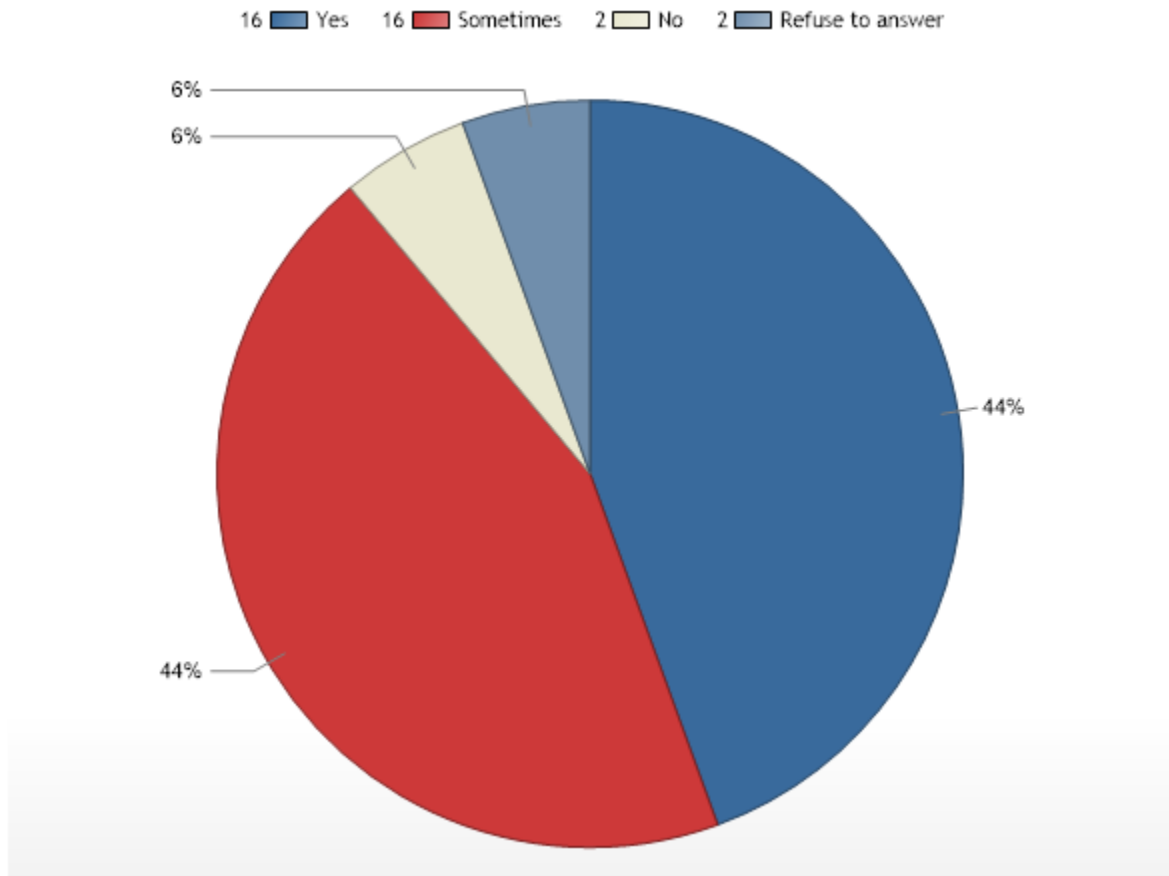
2/2022

### Do staff help you to calm down before you get really upset?

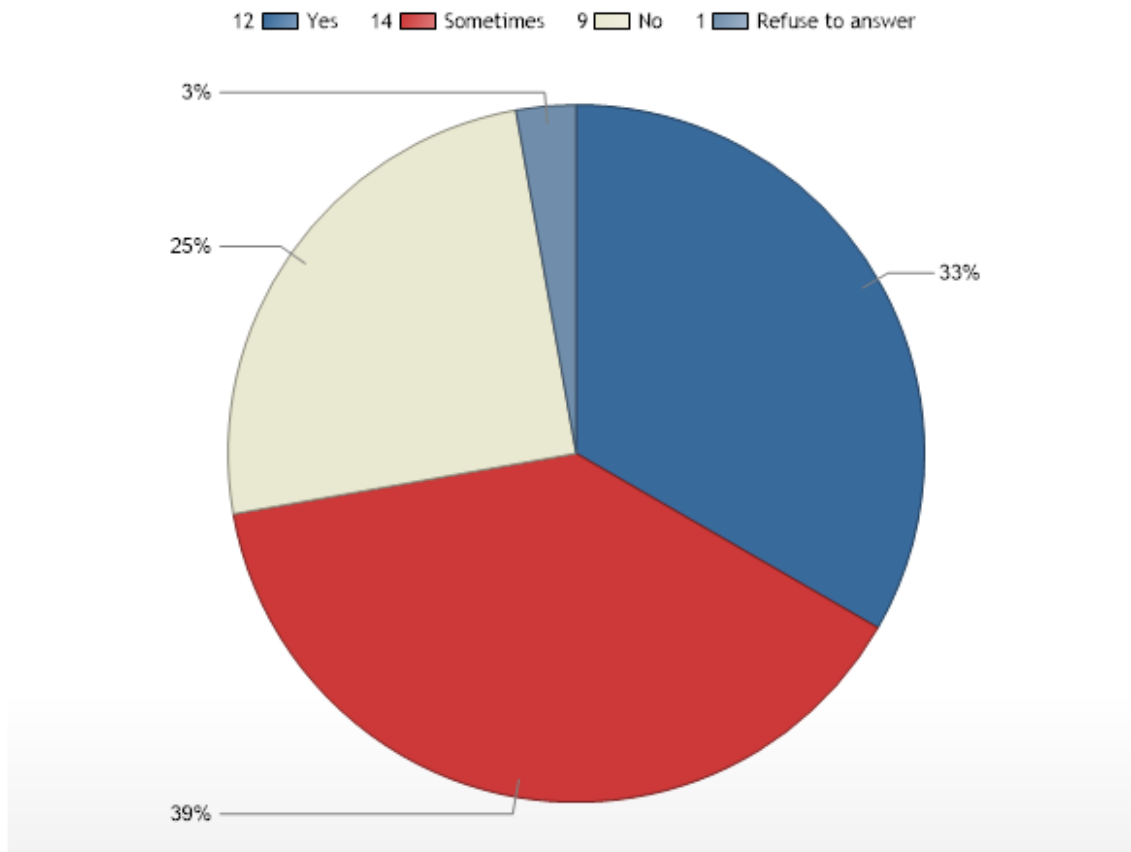




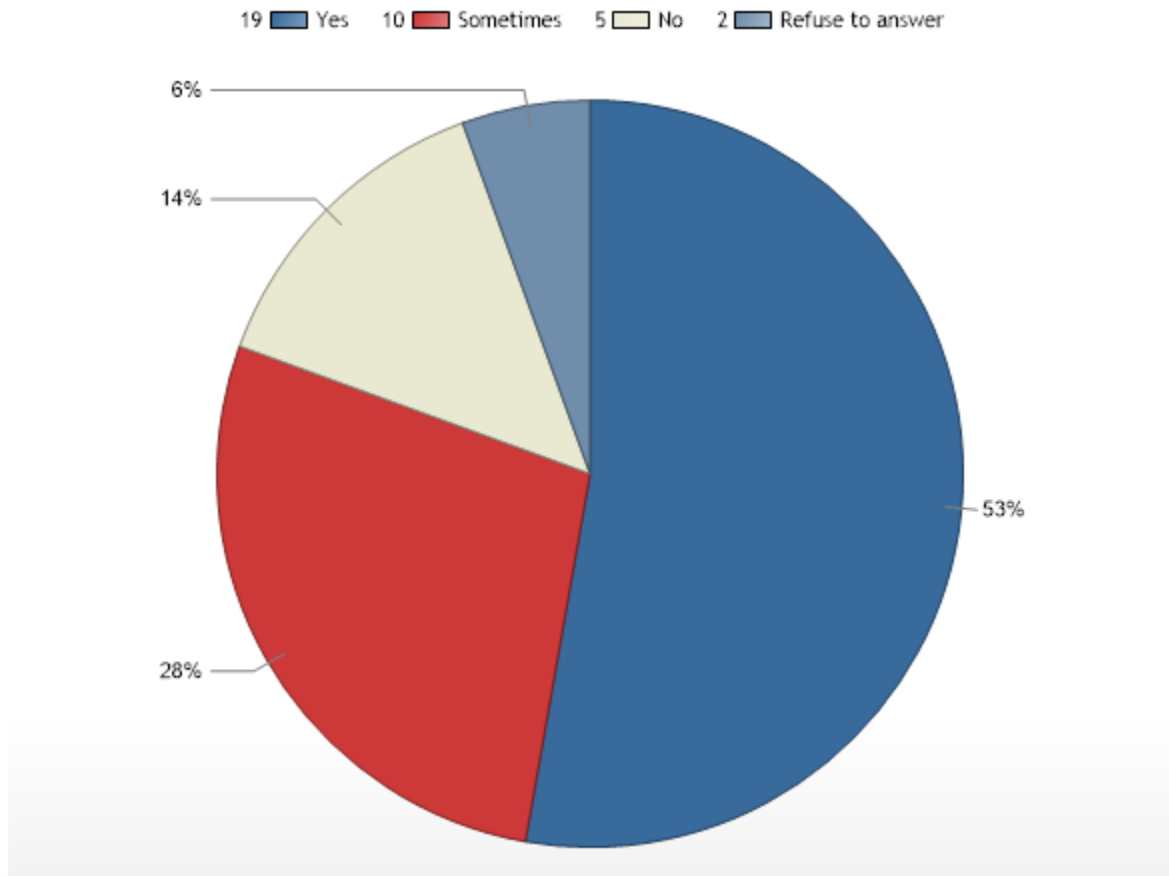
### Do staff seem to genuinely care about the residents?



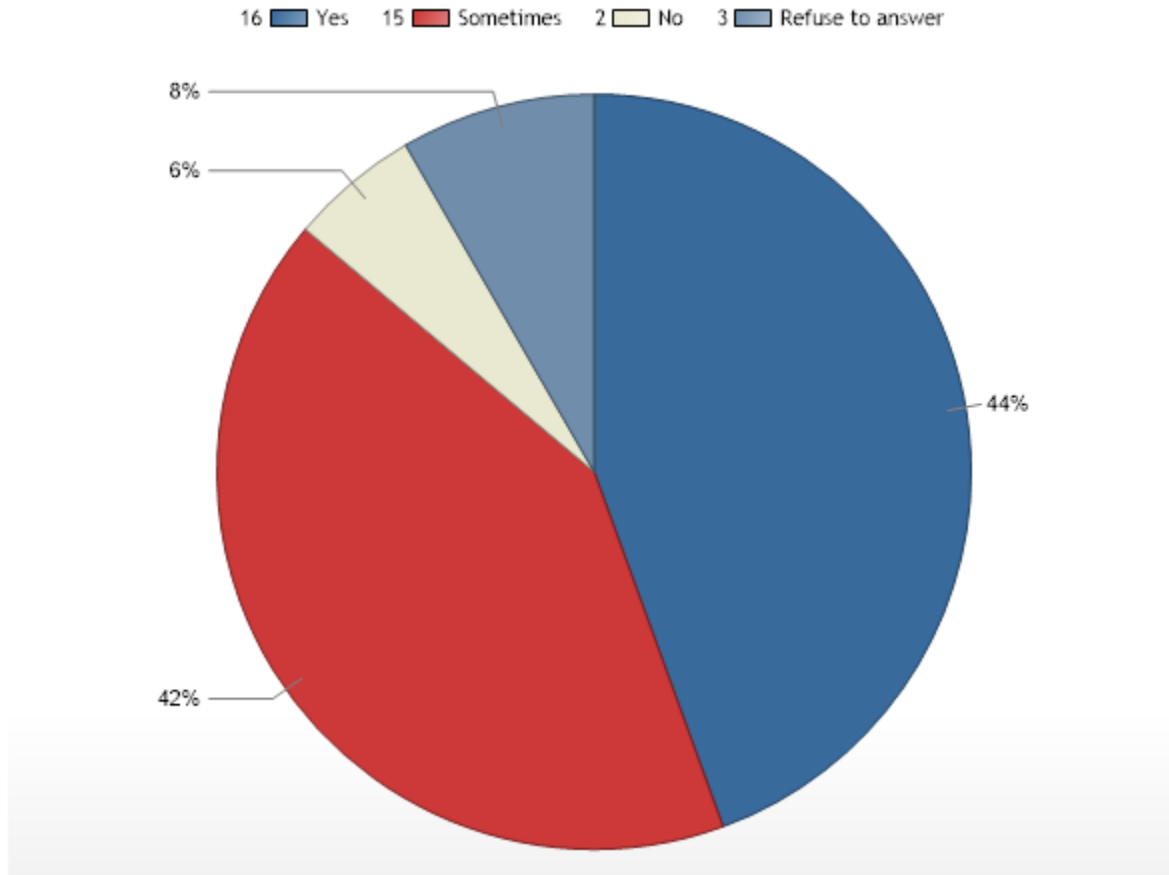
**Overall, do you trust the staff at this facility?**



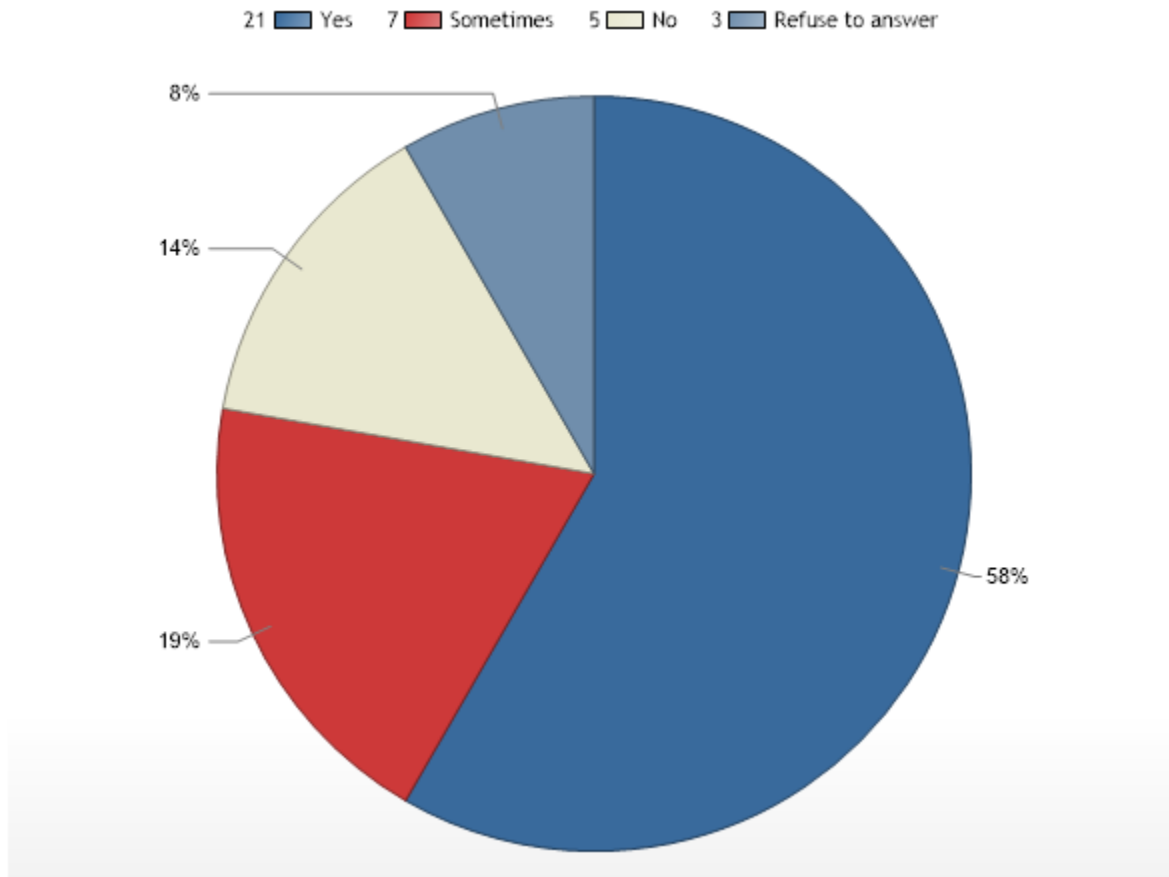
### Do staff use force only when they really need to?



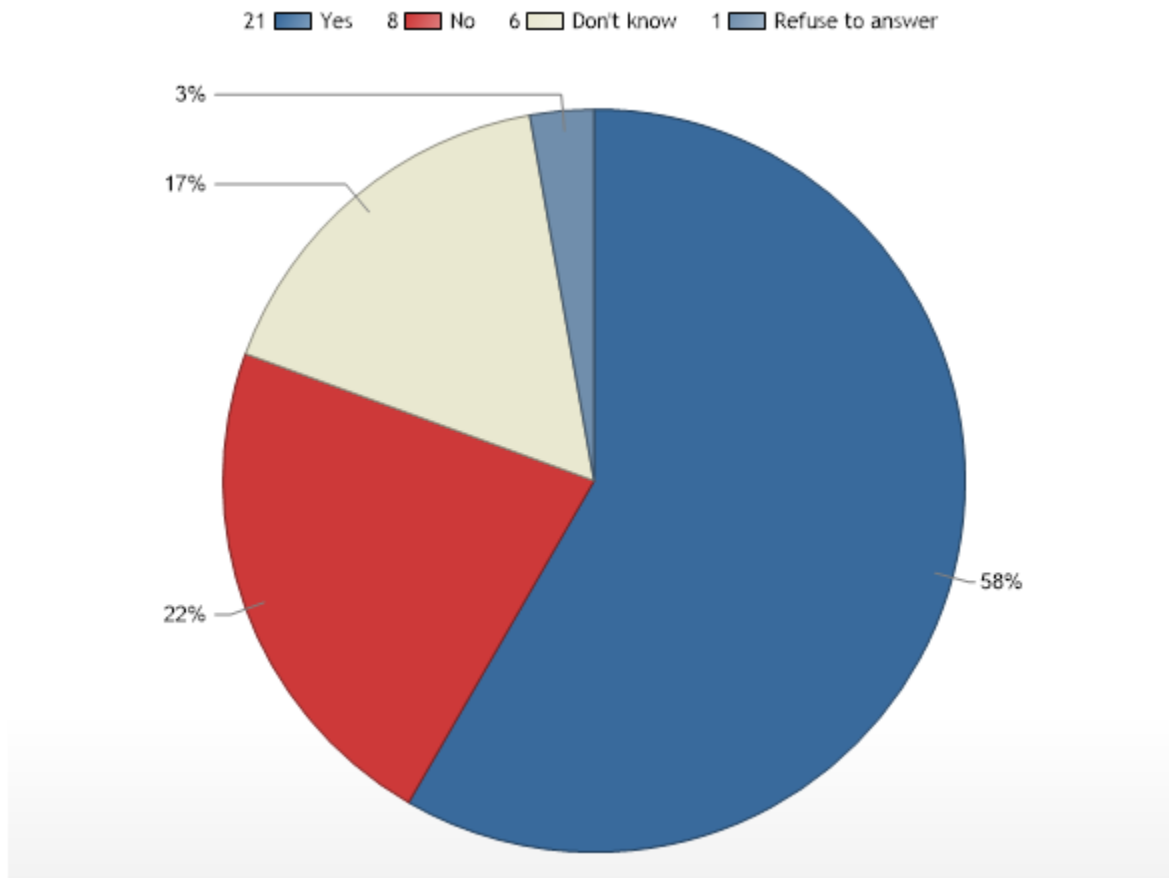
### 39. Are staff members fair about discipline issues?



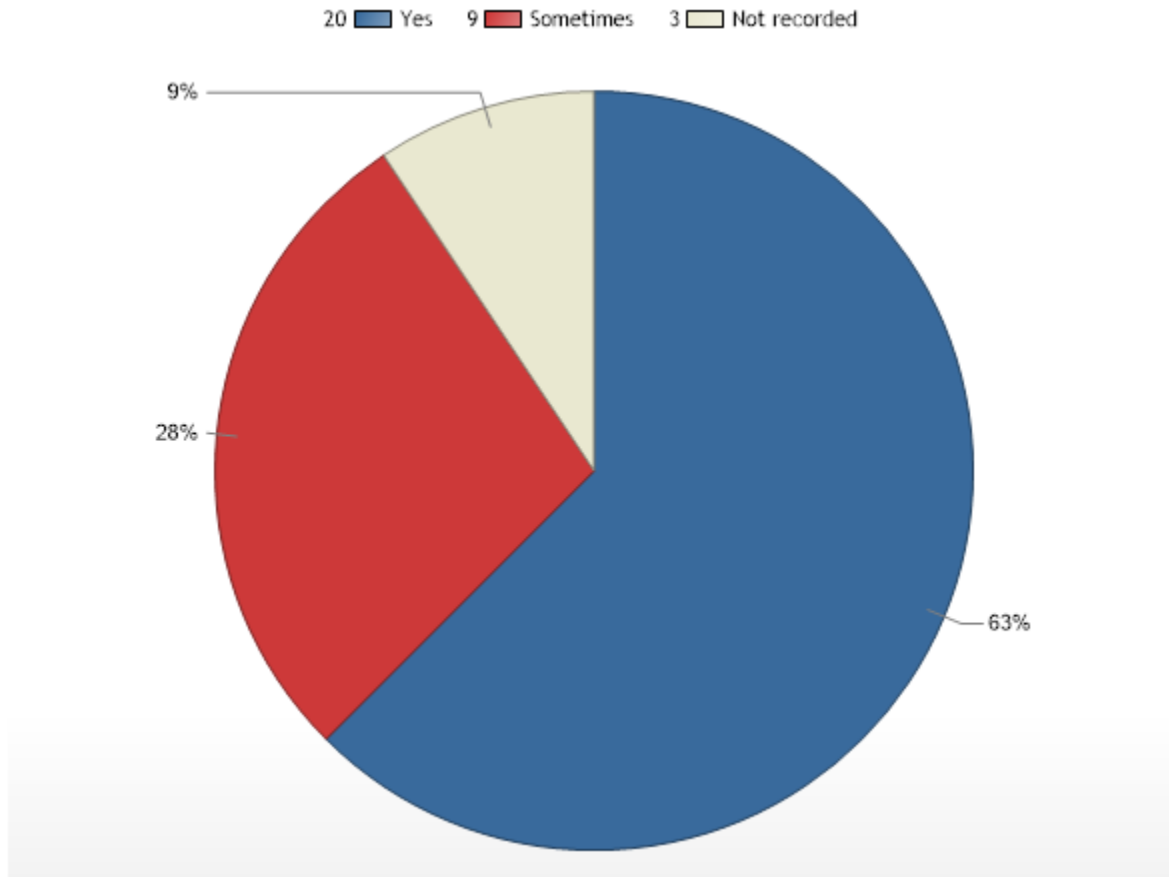
### 42. Do staff here respect your traditions, beliefs and culture?



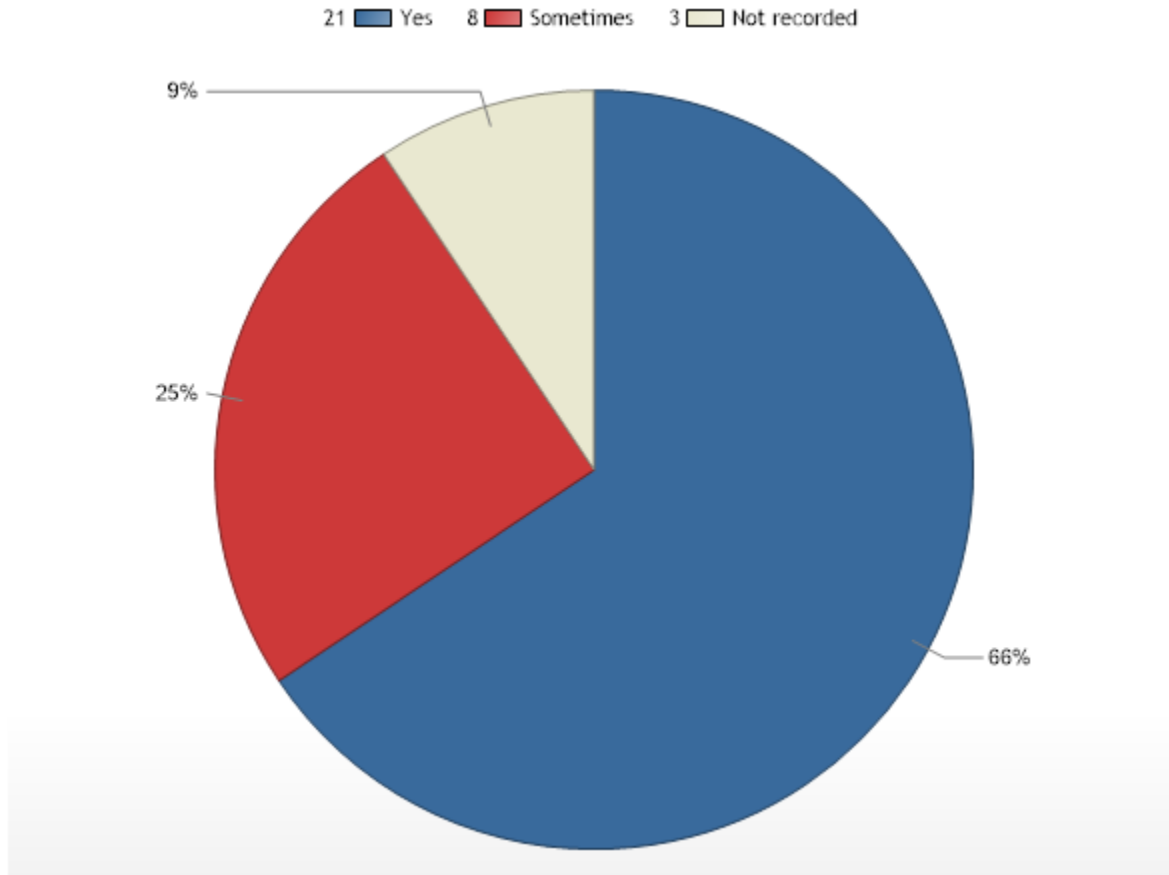
**44. Has someone from the facility explained to you what trauma is and why it matters?**



### 29. Do staff members show residents respect?



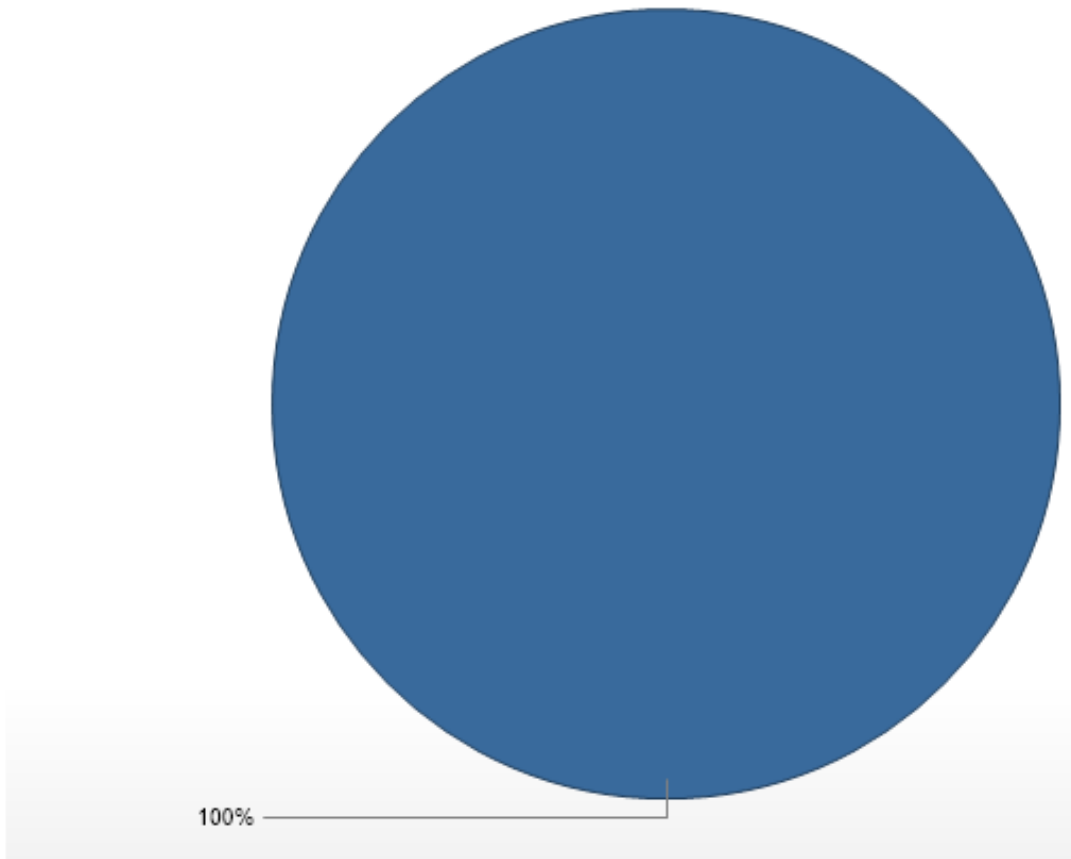
### 35. Do staff treat residents fairly?



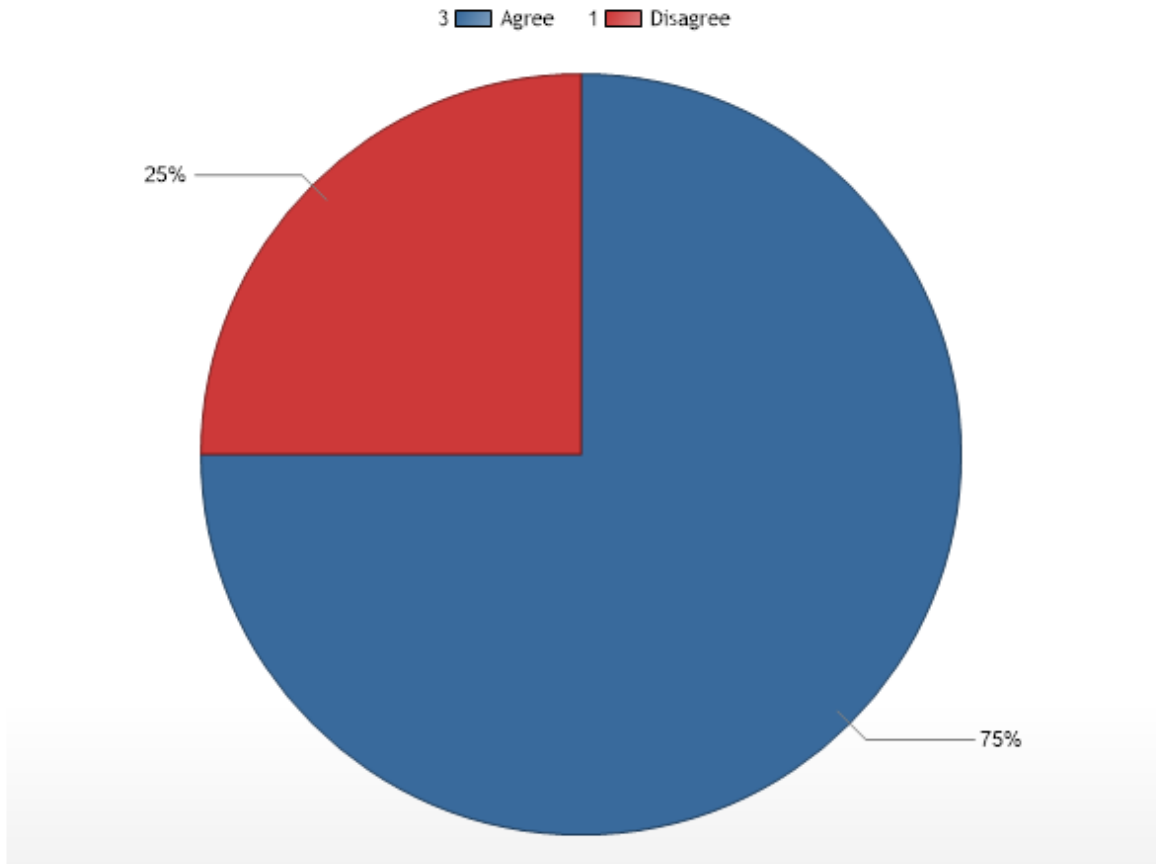


### 12. My race and cultural heritage was respected.

4  Agree



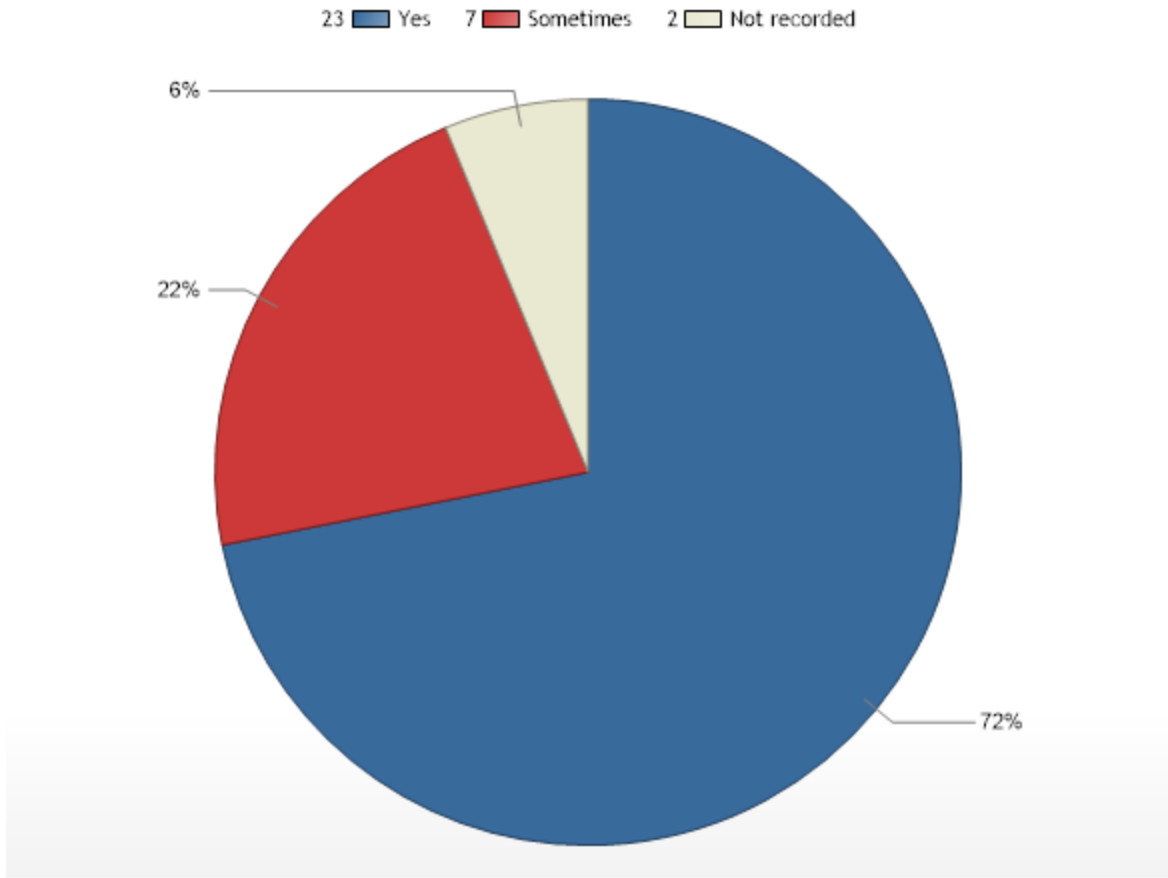
**2. I know youths participate in youth councils or youth boards to provide input into what happens here.**



**31. Do staff seem to genuinely care about the residents?**

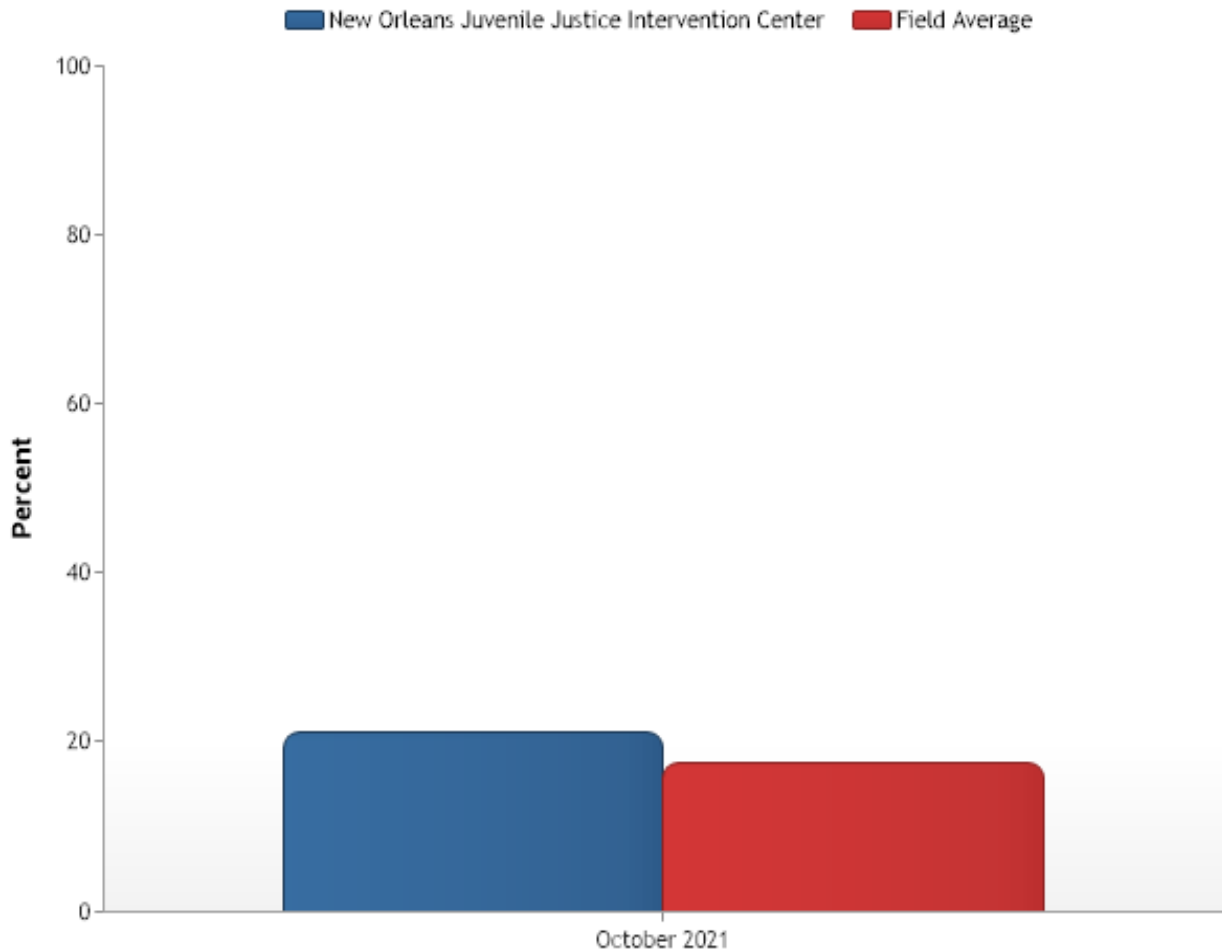
*“Transforming lives through restoration, rehabilitation and re-entry”*

2/2022



## Safety 13

Percent of interviewed youths who report that they feared for their safety within the last six months at this facility.



[Toggle Data](#) [Toggle Details](#)

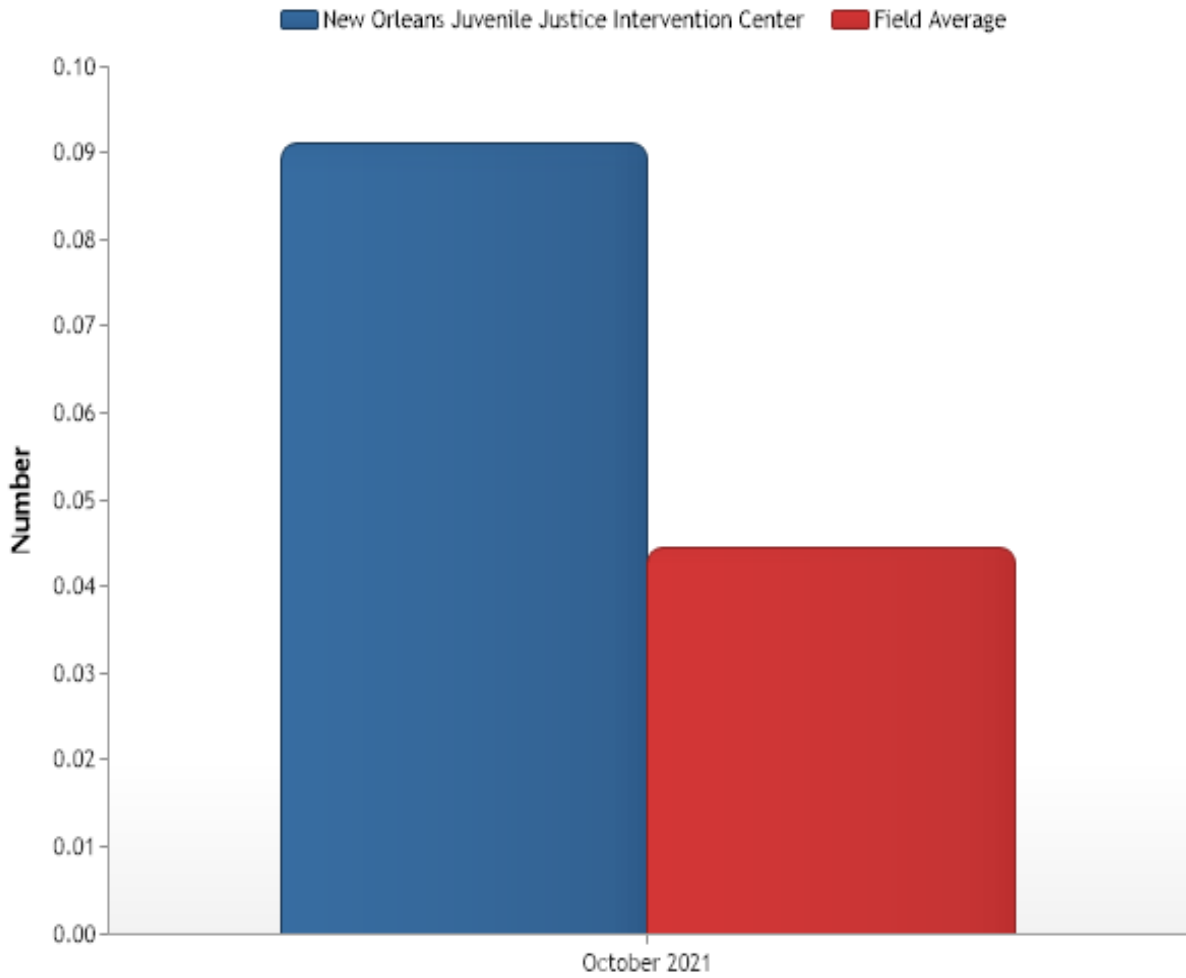
October 2021	
New Orleans Juvenile Justice Intervention Center	21.21%
Field Average	17.51%
Total Data Points	108
Not Recorded Data Points	0

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## Safety 12

Assaults on staff per 100 person-days of youth confinement.



[Toggle Data](#) [Toggle Details](#)

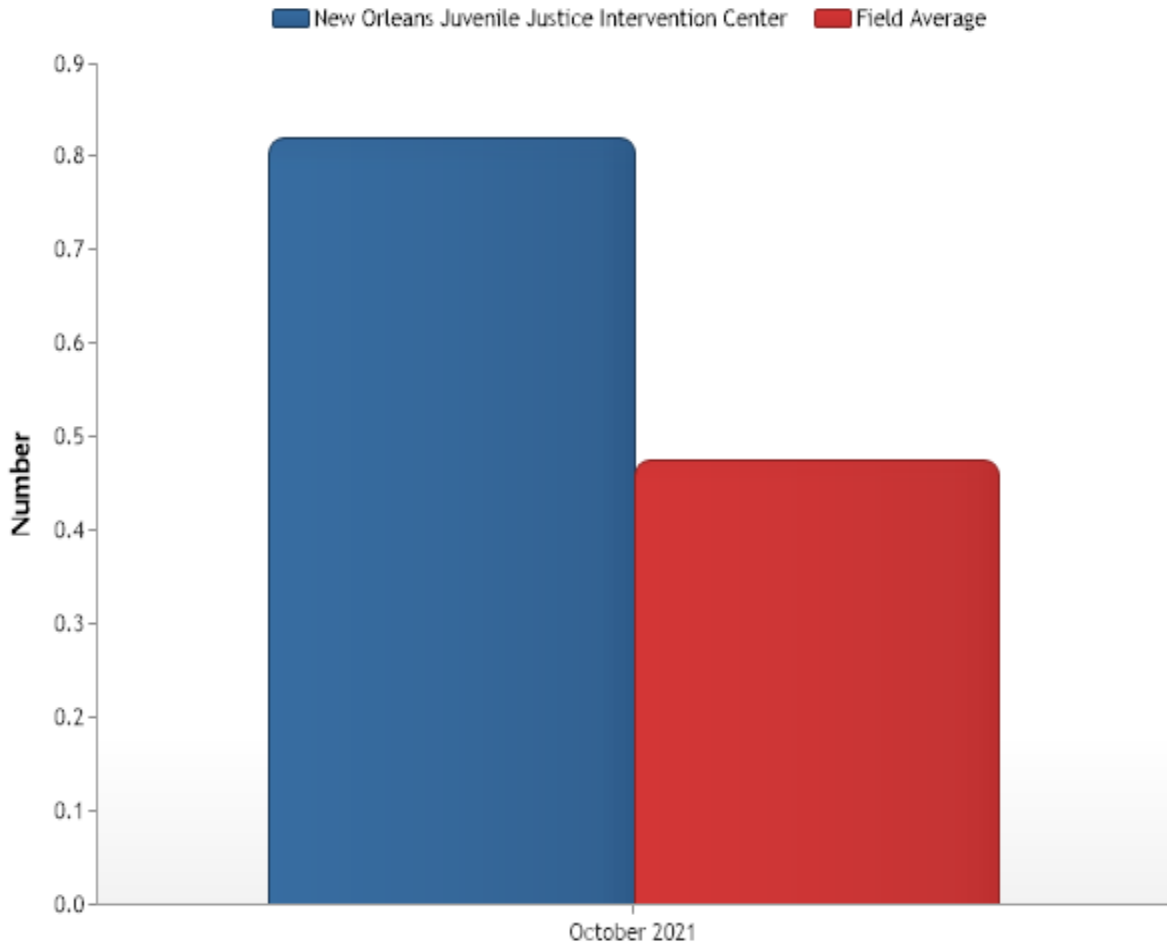
October 2021	
New Orleans Juvenile Justice Intervention Center	0.091
Field Average	0.04
Total Data Points	37
Not Recorded Data Points	0

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## Safety 11

Assaults and fights on youth per 100 person-days of youth confinement.



[Toggle Data](#) [Toggle Details](#)

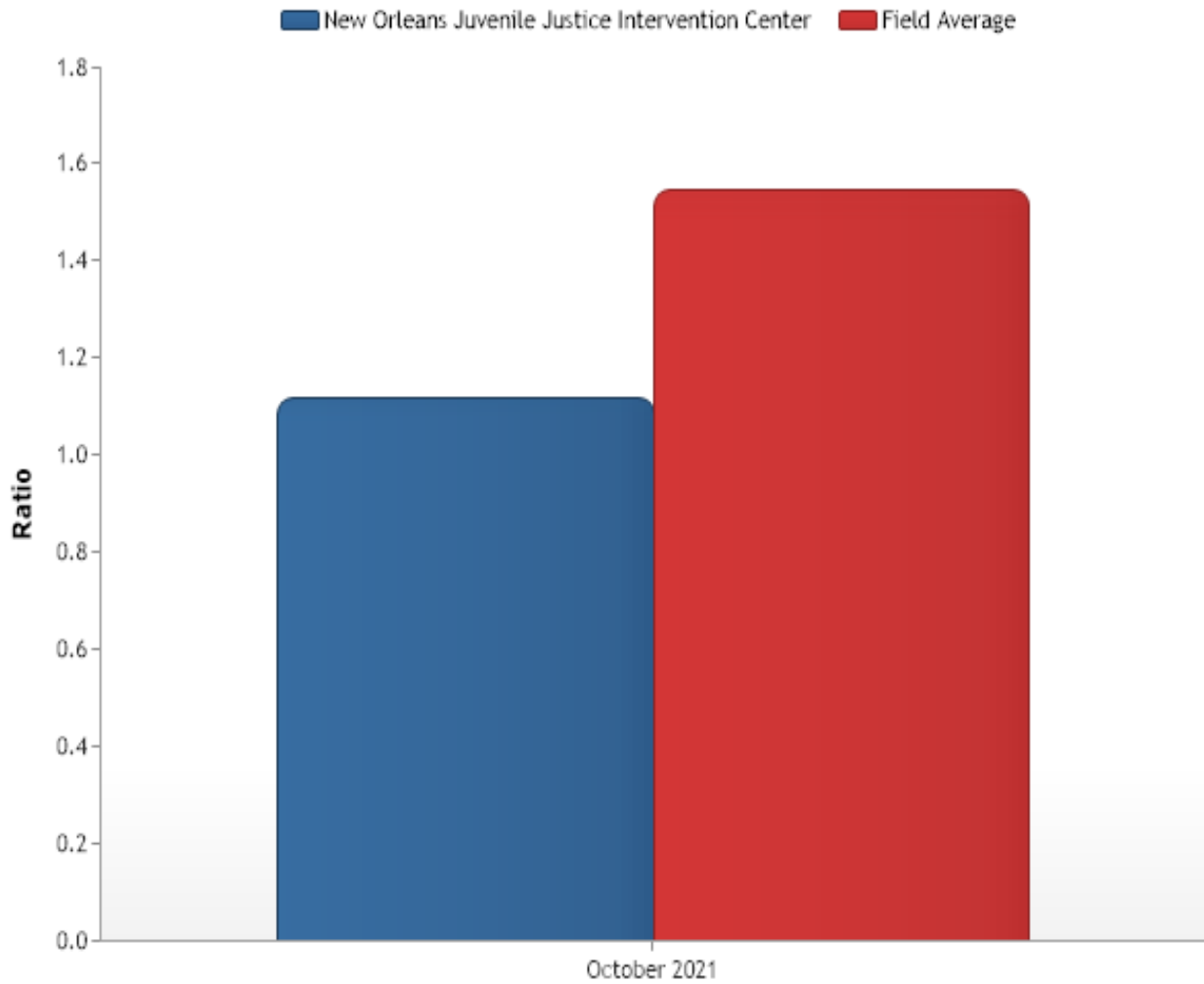
October 2021	
New Orleans Juvenile Justice Intervention Center	0.821
Field Average	0.48
Total Data Points	45
Not Recorded Data Points	0

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## Safety 09

Average daily ratio of direct care staff to youth during the collection month.



[Toggle Data](#) [Toggle Details](#)

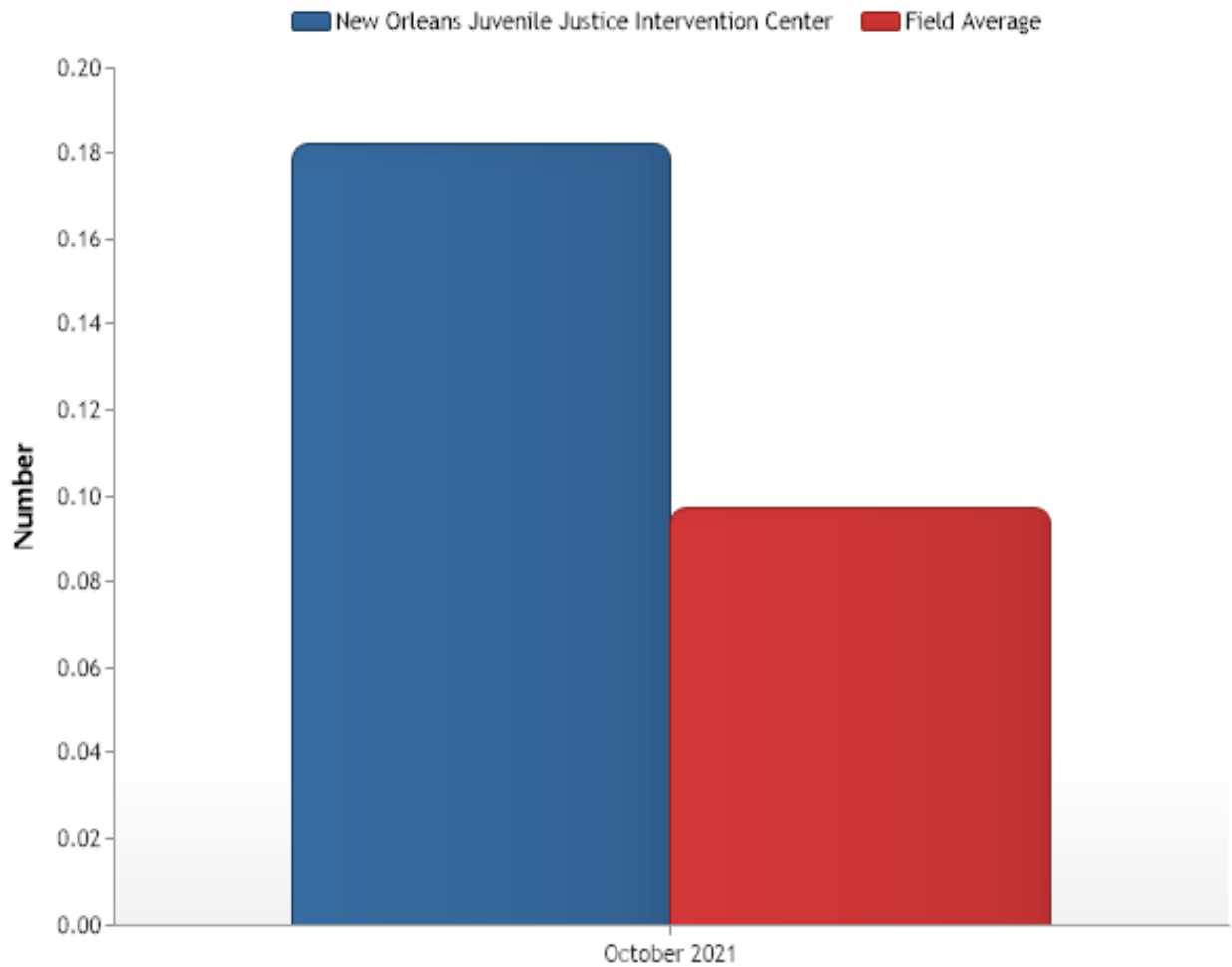
October 2021	
New Orleans Juvenile Justice Intervention Center	1.12
Field Average	1.55
Total Data Points	62
Not Recorded Data Points	0

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## Safety 07

Suicidal behavior without injury by youths per 100 person-days of youth confinement.



[Toggle Data](#) [Toggle Details](#)

October 2021	
New Orleans Juvenile Justice Intervention Center	0.182
Field Average	0.10
Total Data Points	51
Not Recorded Data Points	0

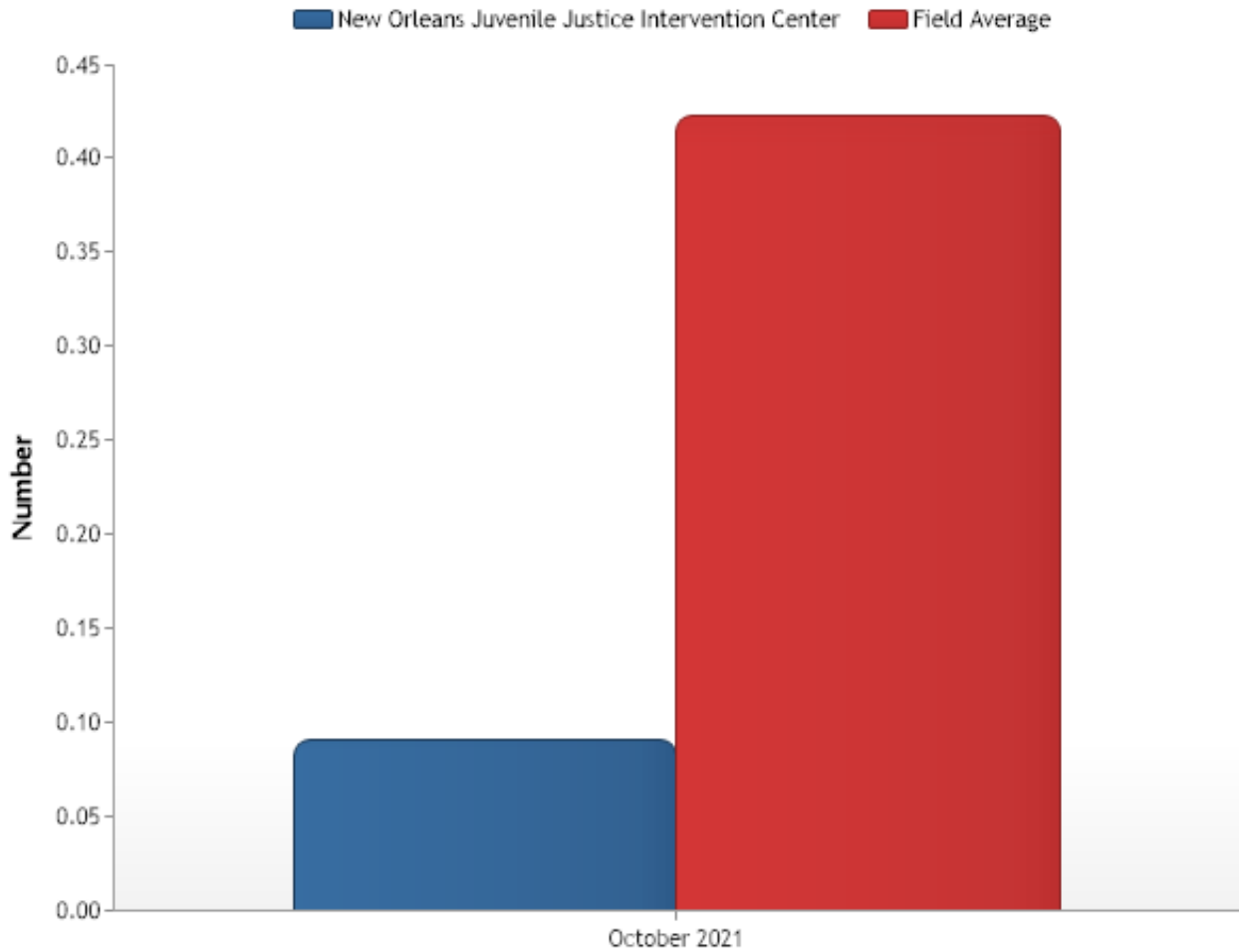
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## Safety 02

Injuries to youths per 100 person-days of youth confinement.



[Toggle Data](#) [Toggle Details](#)

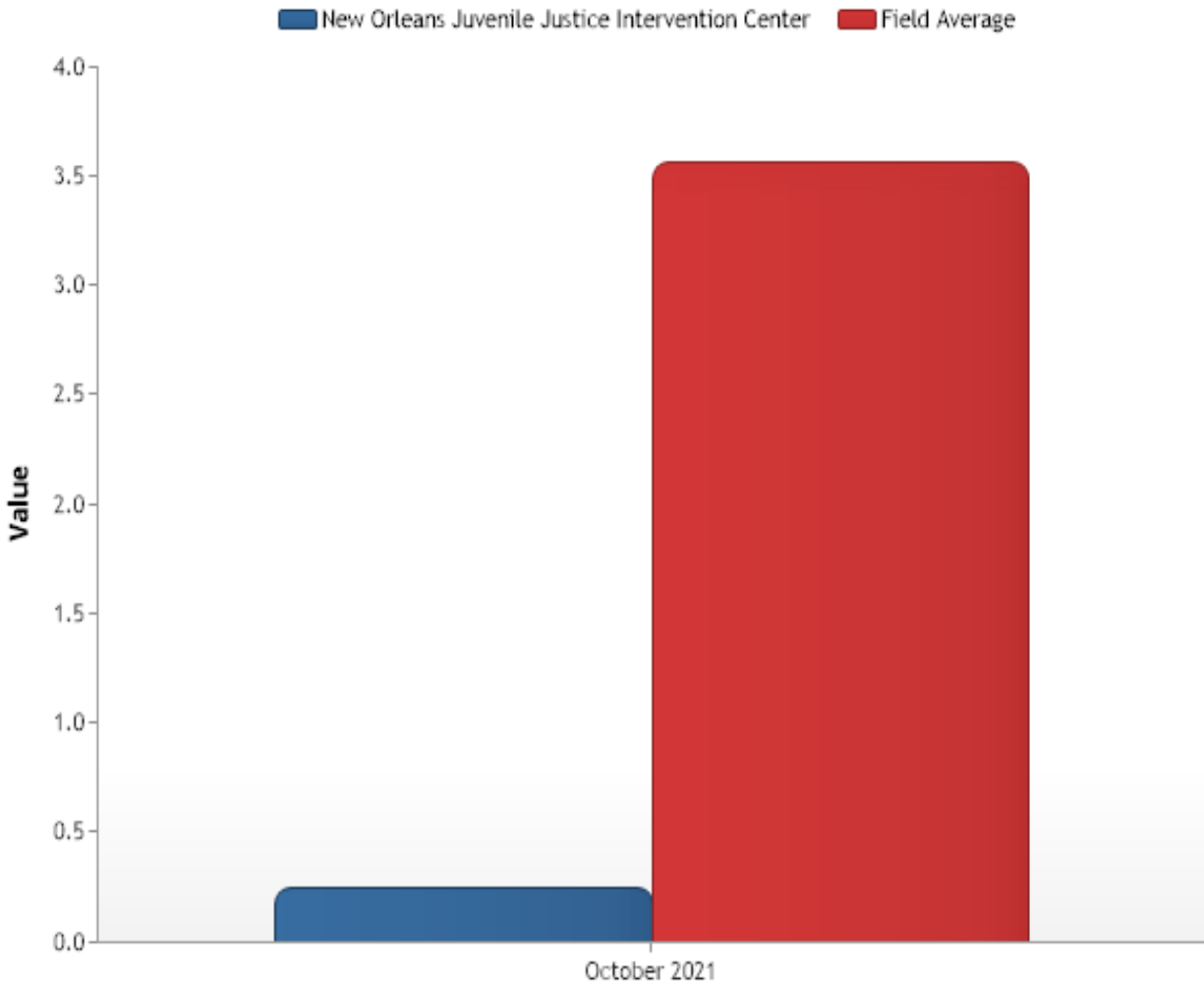
October 2021	
New Orleans Juvenile Justice Intervention Center	0.091
Field Average	0.42
Total Data Points	33
Not Recorded Data Points	0

*“Transforming lives through restoration, rehabilitation and re-entry”*

2/2022

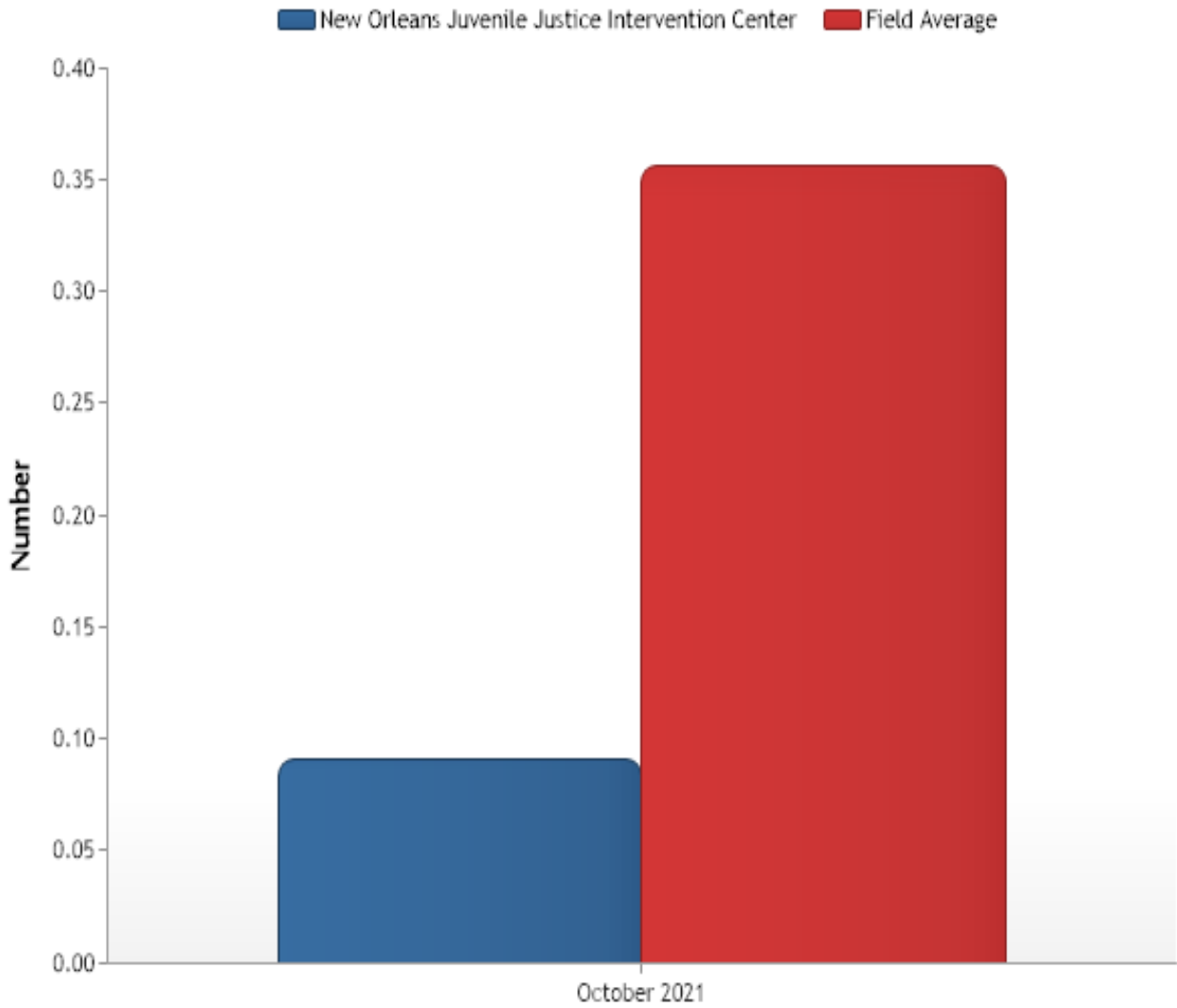
## Order 09

Average duration of isolation, room confinement, and segregation/special management in hours.



## Order 04

Mechanical restraint use per 100 person-days of youth confinement.

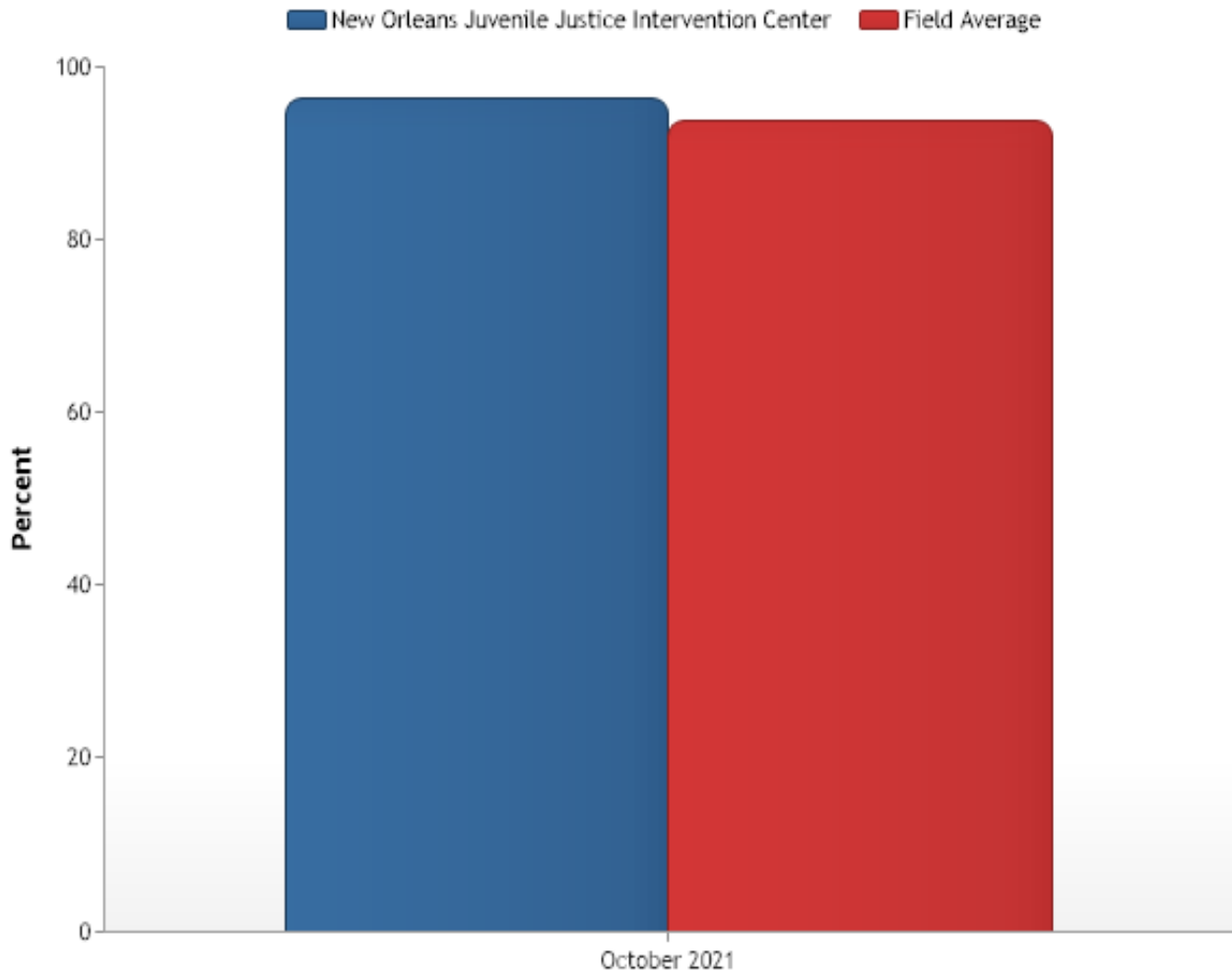


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## Programming 26

Percent of youths who say they understand their facility's level system.



[Toggle Data](#) [Toggle Details](#)

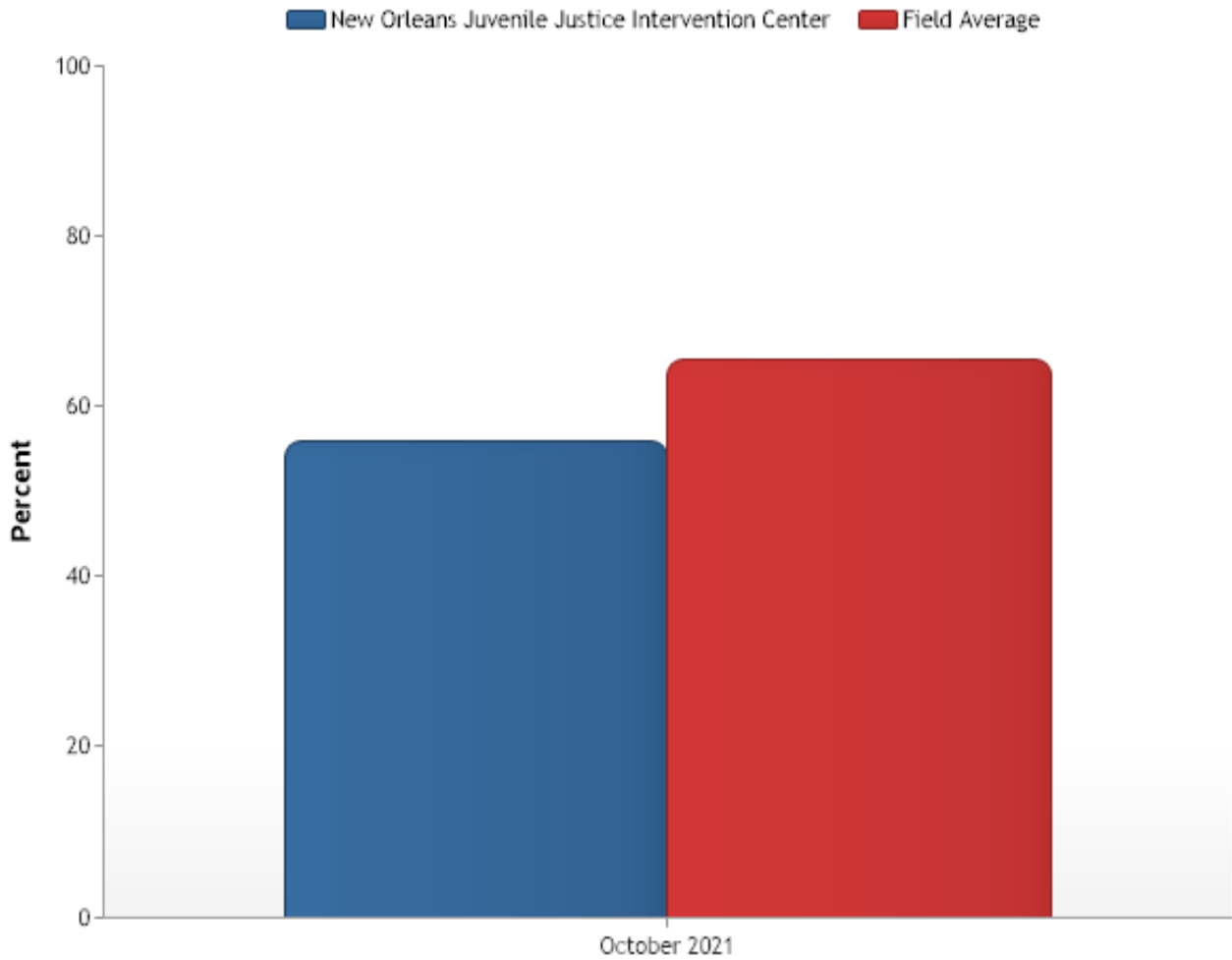
October 2021	
New Orleans Juvenile Justice Intervention Center	96.43%
Field Average	93.78%
Total Data Points	180
Not Recorded Data Points	0

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2/2022

## Programming 20

Percent of youths who report that staff are "Very fair" or "Fair" in applying the rules about telephone calls.



[Toggle Data](#) [Toggle Details](#)

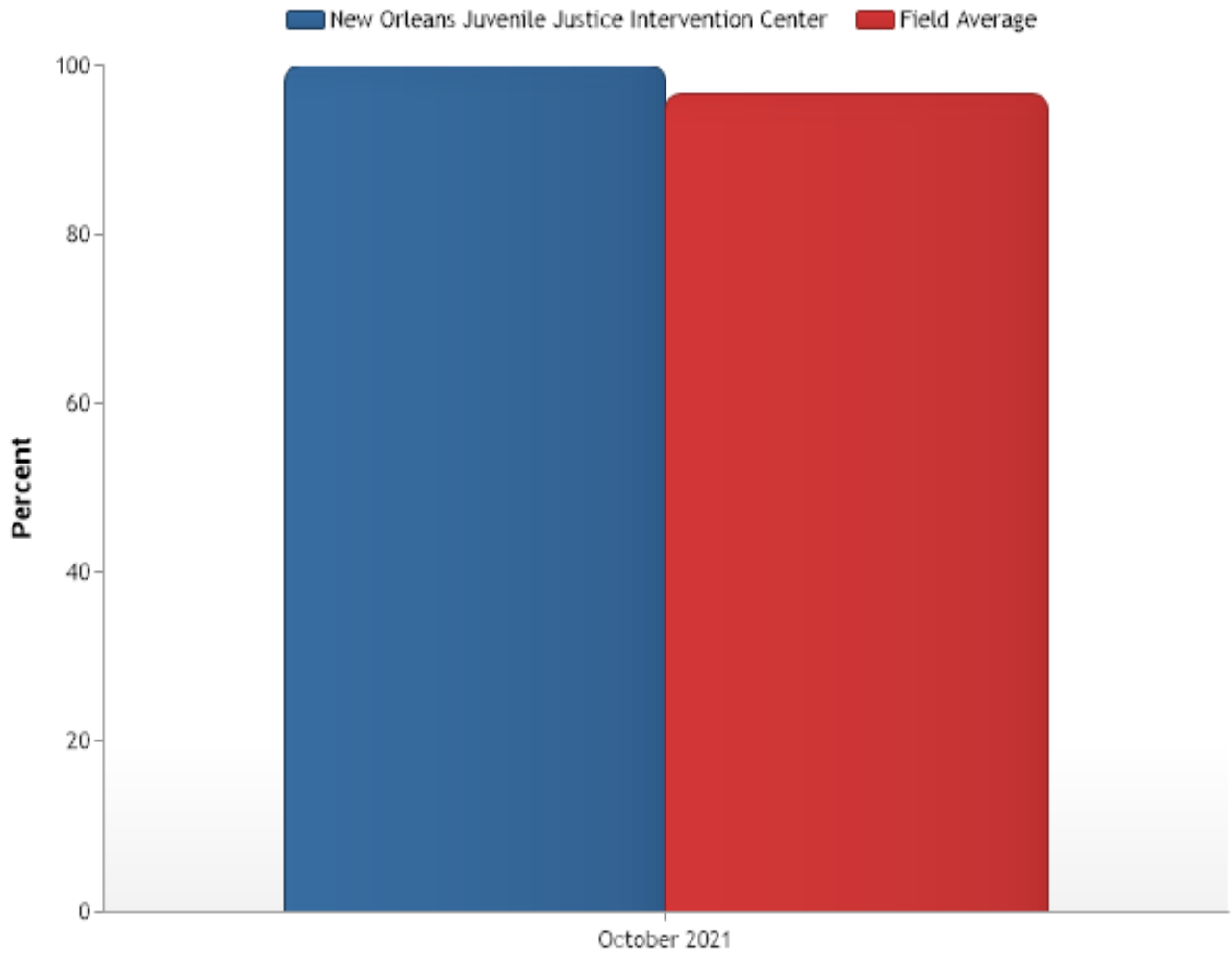
October 2021	
New Orleans Juvenile Justice Intervention Center	55.88%
Field Average	65.63%
Total Data Points	216
Not Recorded Data Points	0

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2/2022

## Order 11

Percent of isolation, room confinement, and segregation/special management unit cases terminated in eight hours or less.



[Toggle Data](#) [Toggle Details](#)

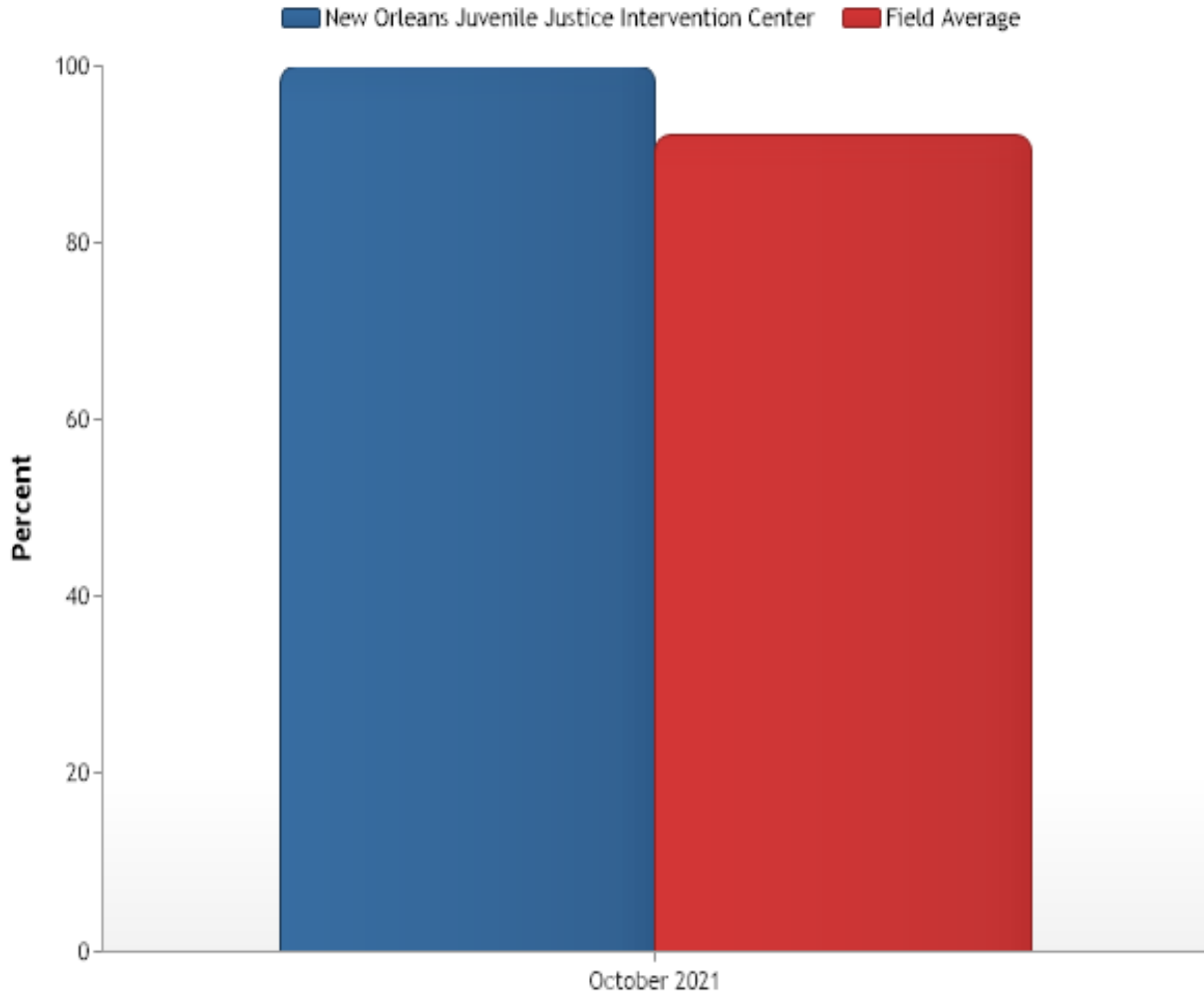
October 2021	
New Orleans Juvenile Justice Intervention Center	100.00%
Field Average	96.73%
Total Data Points	4
Not Recorded Data Points	0

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2/2022

## Order 10

Percent of isolation, room confinement, and segregation/special management unit cases terminated in four hours or less.



[Toggle Data](#) [Toggle Details](#)

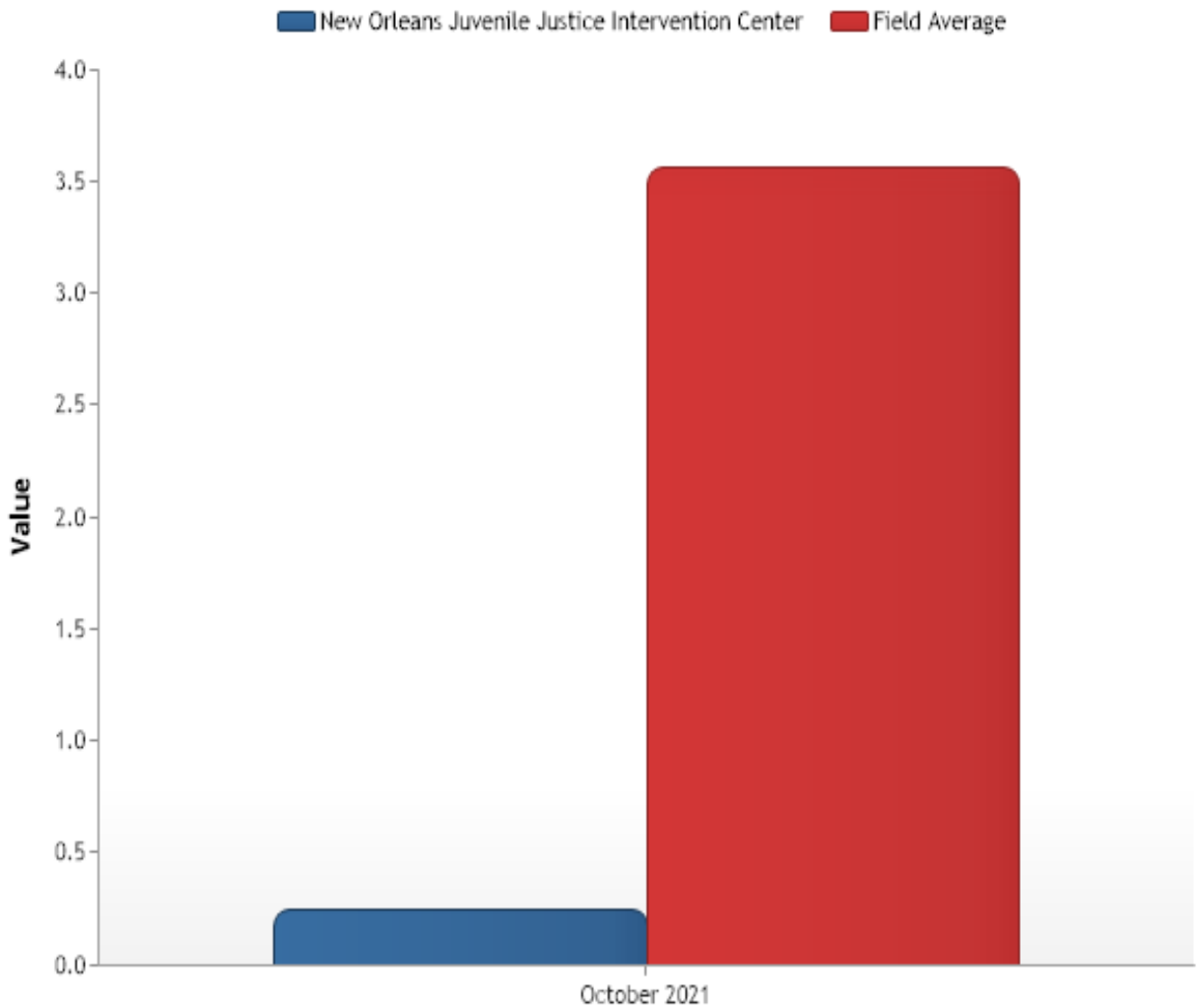
October 2021	
New Orleans Juvenile Justice Intervention Center	100.00%
Field Average	92.17%
Total Data Points	4
Not Recorded Data Points	0

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2/2022

## Order 09

Average duration of isolation, room confinement, and segregation/special management in hours.



[Toggle Data](#) [Toggle Details](#)

	October 2021
New Orleans Juvenile Justice Intervention Center	0.25
Field Average	3.57
Total Data Points	4
Not Recorded Data Points	0

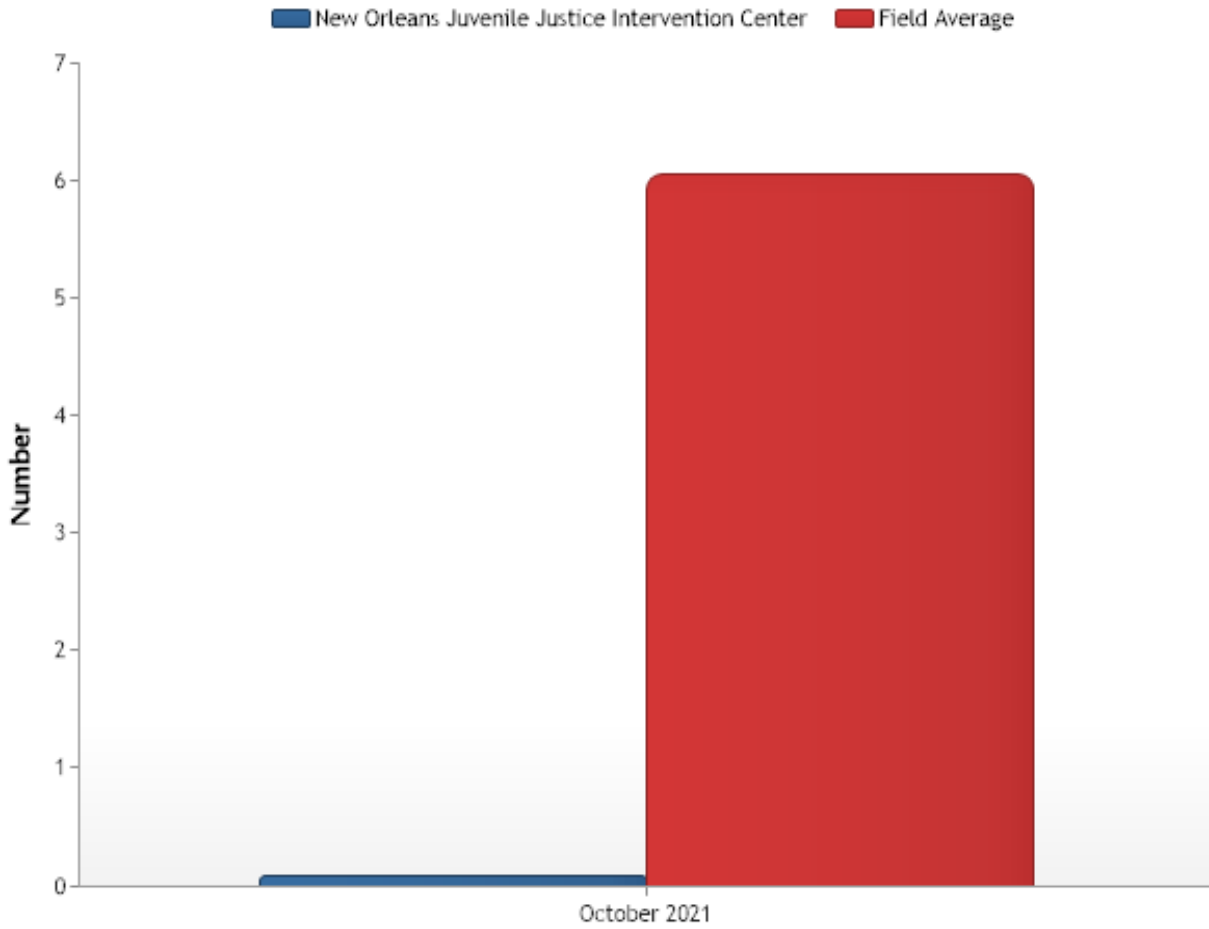
*“Transforming lives through restoration, rehabilitation and re-entry”*

2/2022



## Order 08

Isolation, room confinement, segregation/special management unit use per 100 person-days of youth confinement.



[Toggle Data](#) [Toggle Details](#)

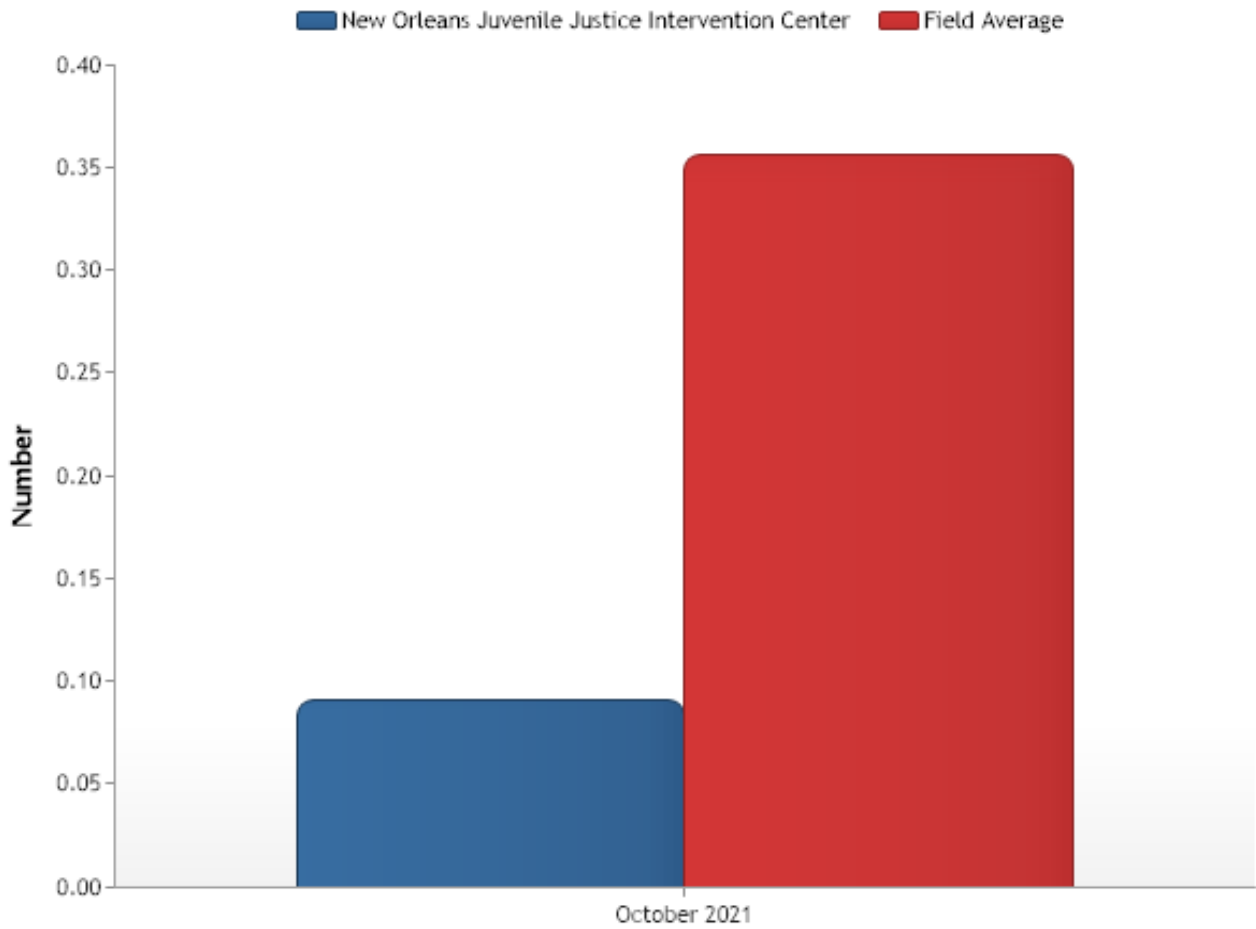
October 2021	
New Orleans Juvenile Justice Intervention Center	0.091
Field Average	6.06
Total Data Points	36
Not Recorded Data Points	0

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## Order 04

Mechanical restraint use per 100 person-days of youth confinement.



[Toggle Data](#) [Toggle Details](#)

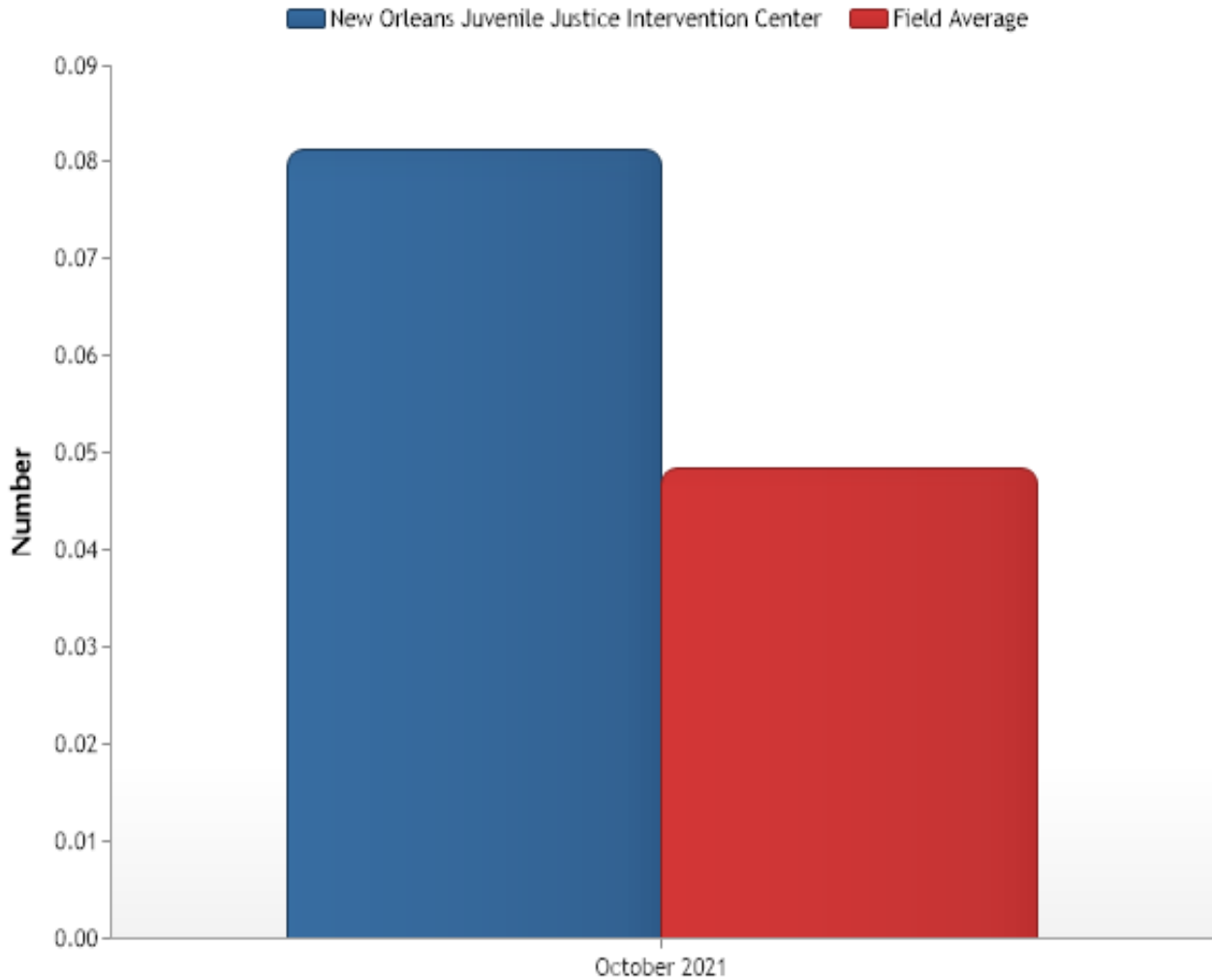
October 2021	
New Orleans Juvenile Justice Intervention Center	0.091
Field Average	0.36
Total Data Points	32
Not Recorded Data Points	0

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## Order 02

Staff involvement in administrative sanction over the last 6 months for conduct related to youth (e.g., suspension, letter of reprimand, demotion, etc.) per 100 staff-days of employment.



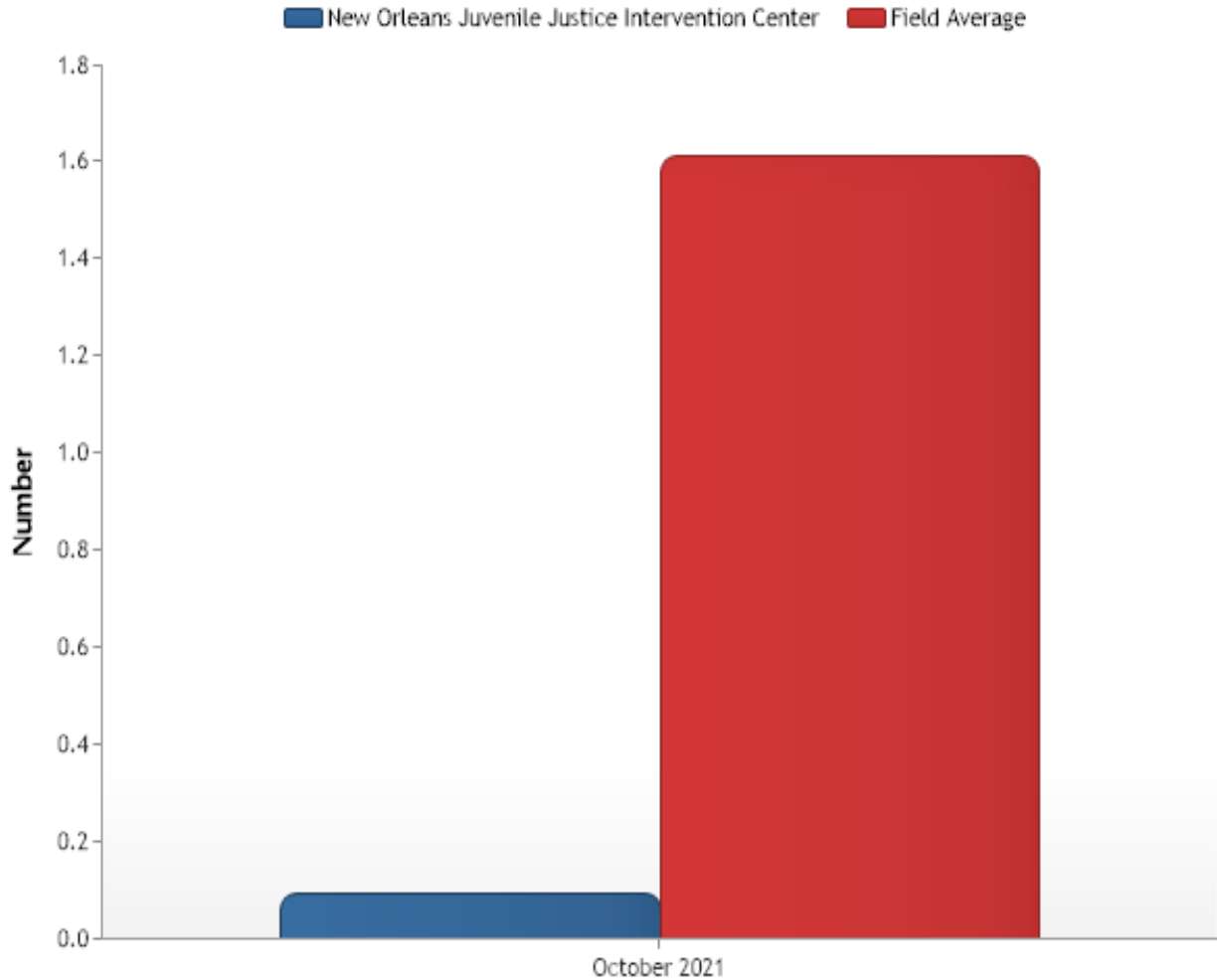
[Toggle Data](#) [Toggle Details](#)

October 2021	
New Orleans Juvenile Justice Intervention Center	0.081
Field Average	0.05
Total Data Points	32
Not Recorded Data Points	0

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## Order 01

Incidents of youth misconduct that result in injury, confinement, and/or restraint per 100 person-days of youth confinement.



[Toggle Data](#) [Toggle Details](#)

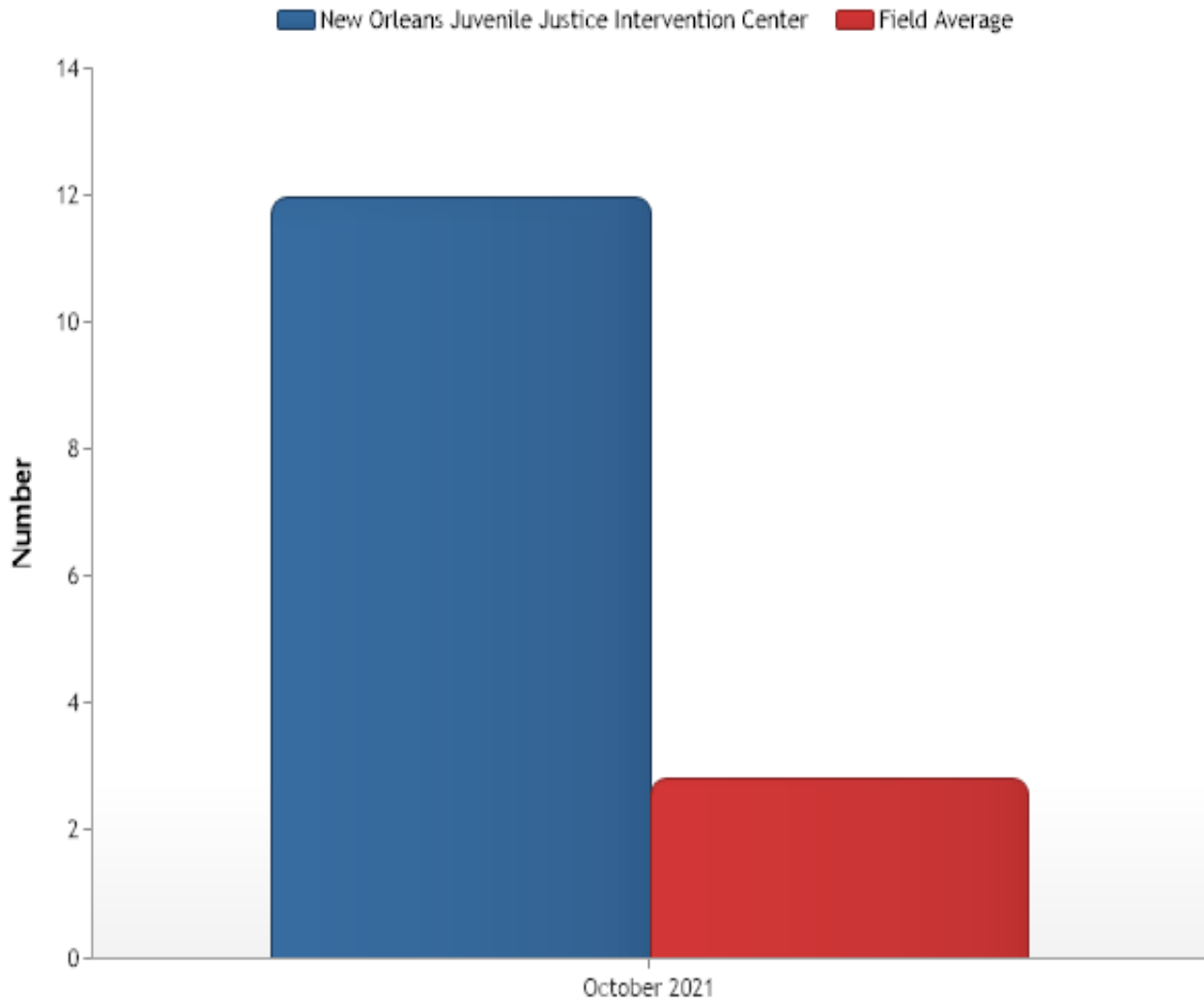
October 2021	
New Orleans Juvenile Justice Intervention Center	0.091
Field Average	1.61
Total Data Points	191
Not Recorded Data Points	0

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## Justice 07

Attorney visits per 100 person-days of youth confinement.



[Toggle Data](#) [Toggle Details](#)

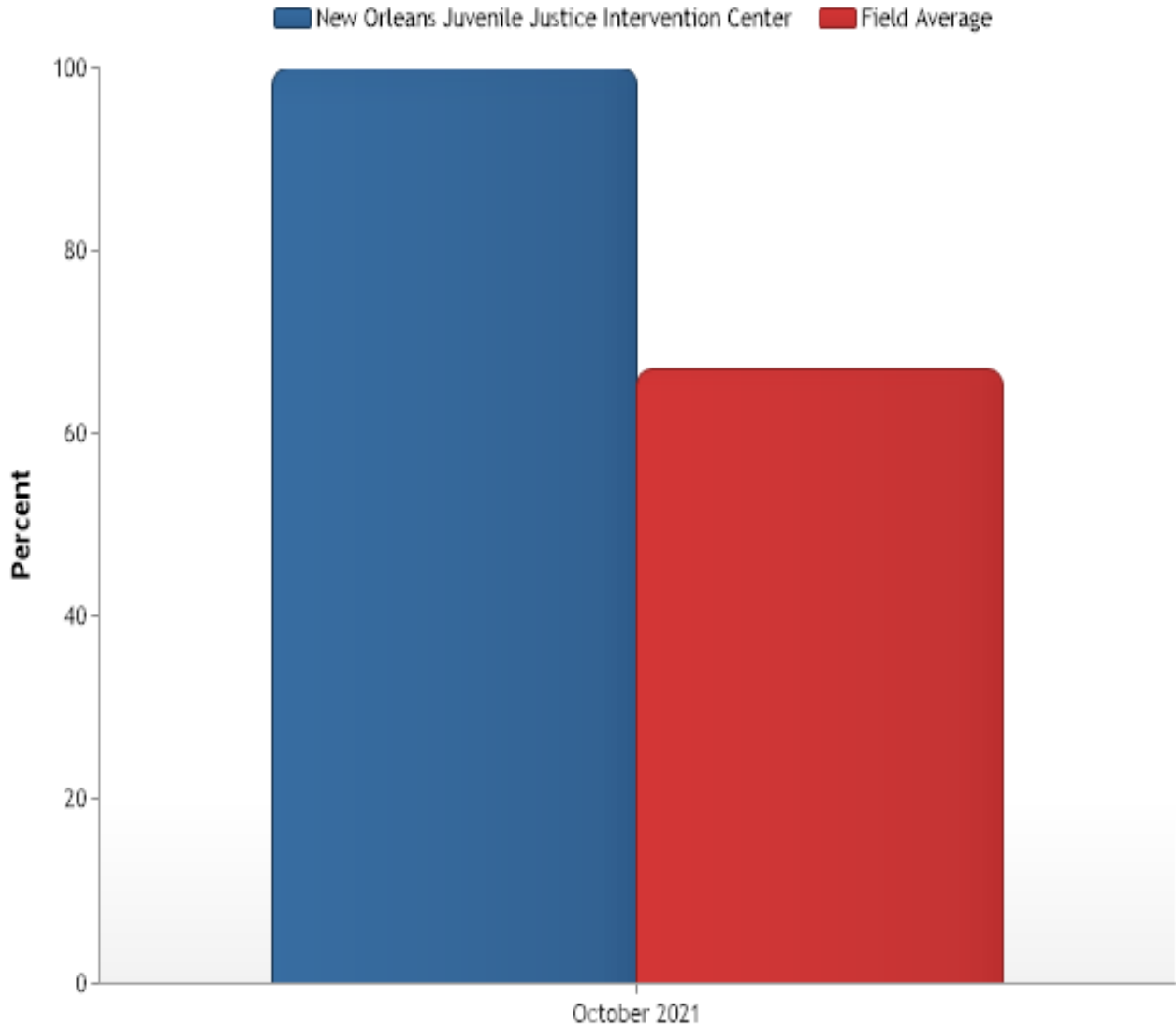
October 2021	
New Orleans Juvenile Justice Intervention Center	11.953
Field Average	2.83
Total Data Points	32
Not Recorded Data Points	0

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## Justice 04

Percent of interviewed youth who report filing a grievance within the last six months who said it was taken care of in some way...while at this facility.



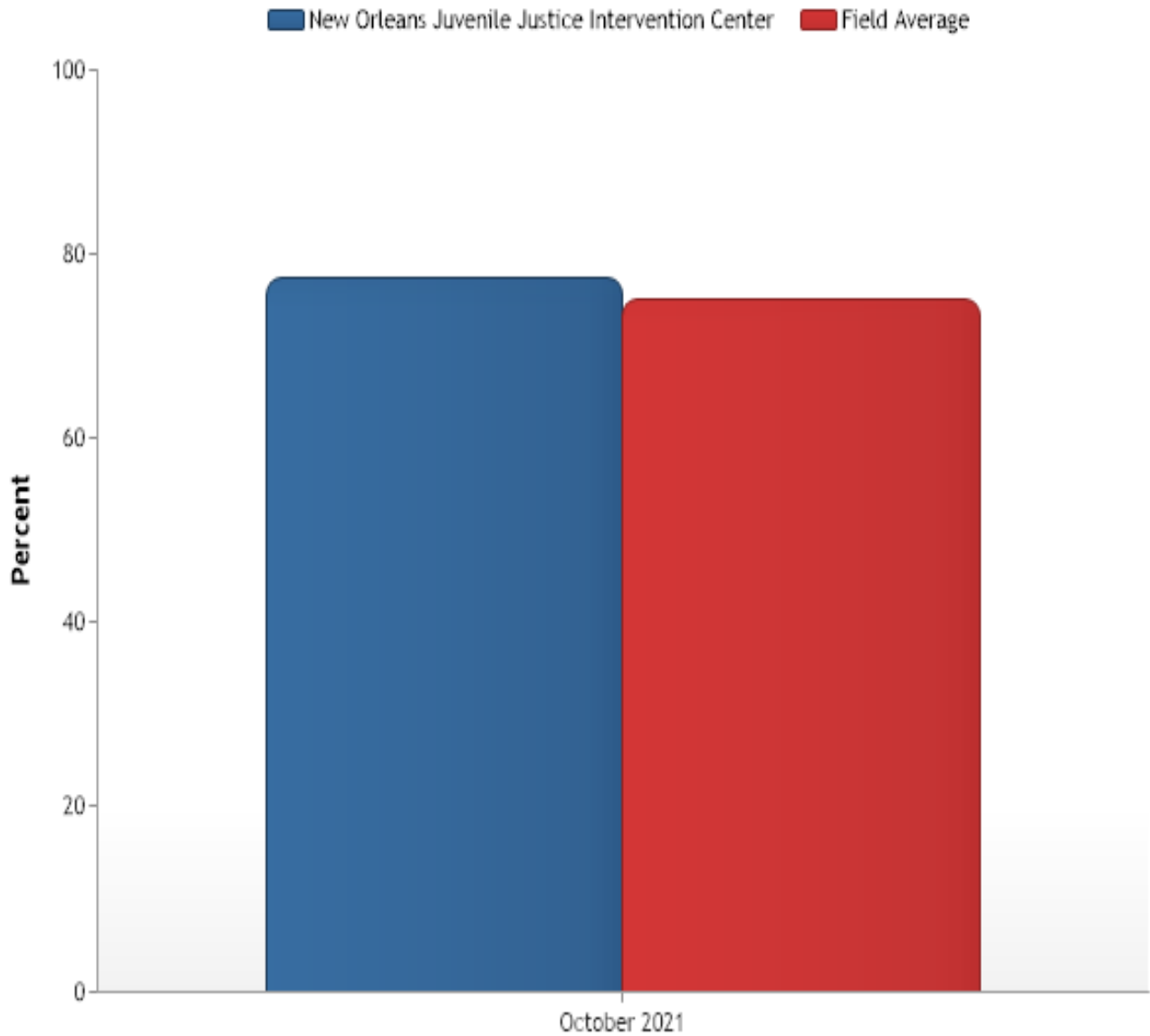
[Toggle Data](#) [Toggle Details](#)

October 2021	
New Orleans Juvenile Justice Intervention Center	100.00%
Field Average	67.13%
Total Data Points	108
Not Recorded Data Points	2

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## Justice 01

Percent of interviewed youths who report understanding the facility rules and their legal rights.



[Toggle Data](#) [Toggle Details](#)

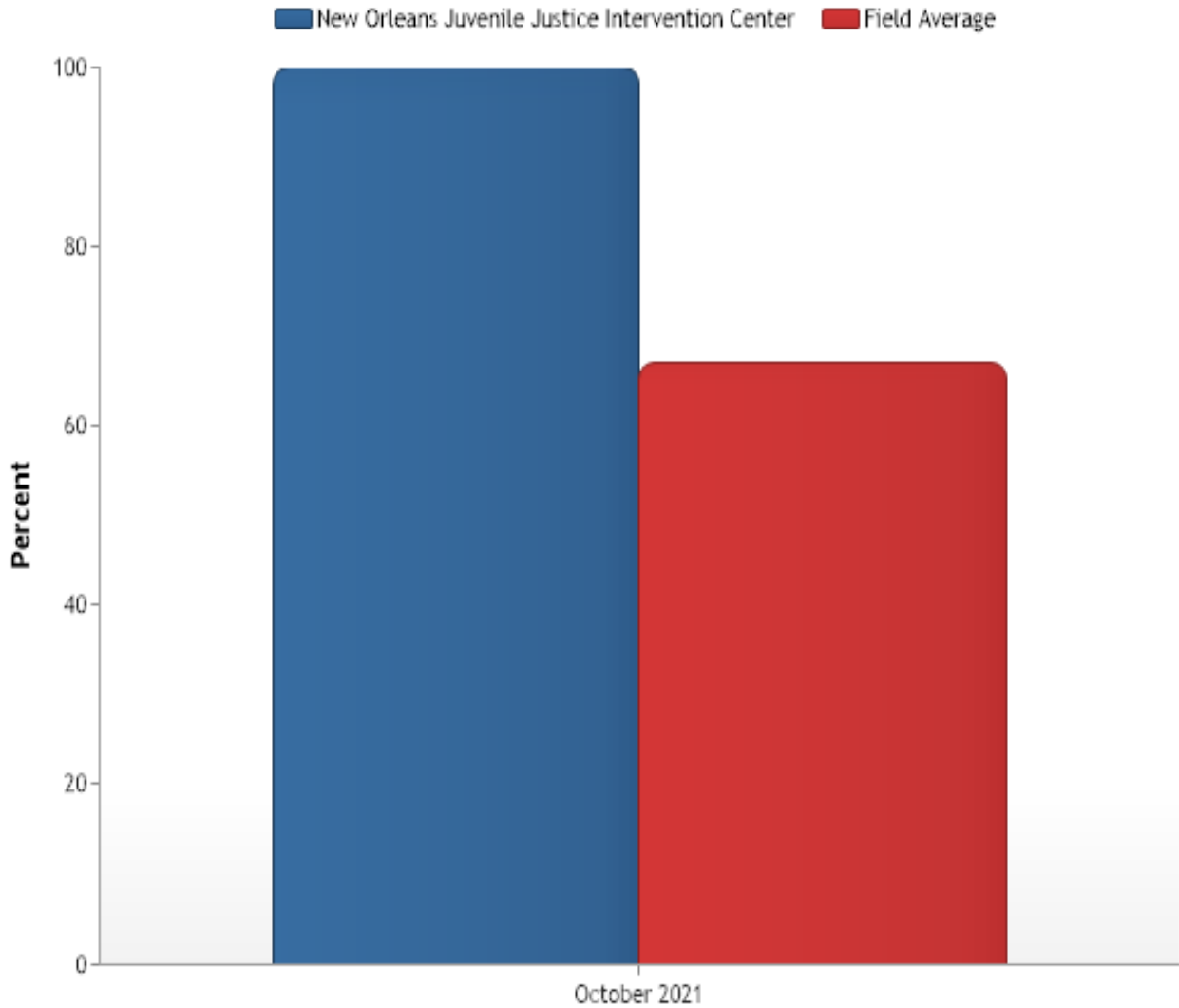
October 2021	
New Orleans Juvenile Justice Intervention Center	77.42%
Field Average	75.22%
Total Data Points	288
Not Recorded Data Points	0

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## Justice 04

Percent of interviewed youth who report filing a grievance within the last six months who said it was taken care of in some way...while at this facility.



[Toggle Data](#) [Toggle Details](#)

October 2021	
New Orleans Juvenile Justice Intervention Center	100.00%
Field Average	67.13%
Total Data Points	108
Not Recorded Data Points	2

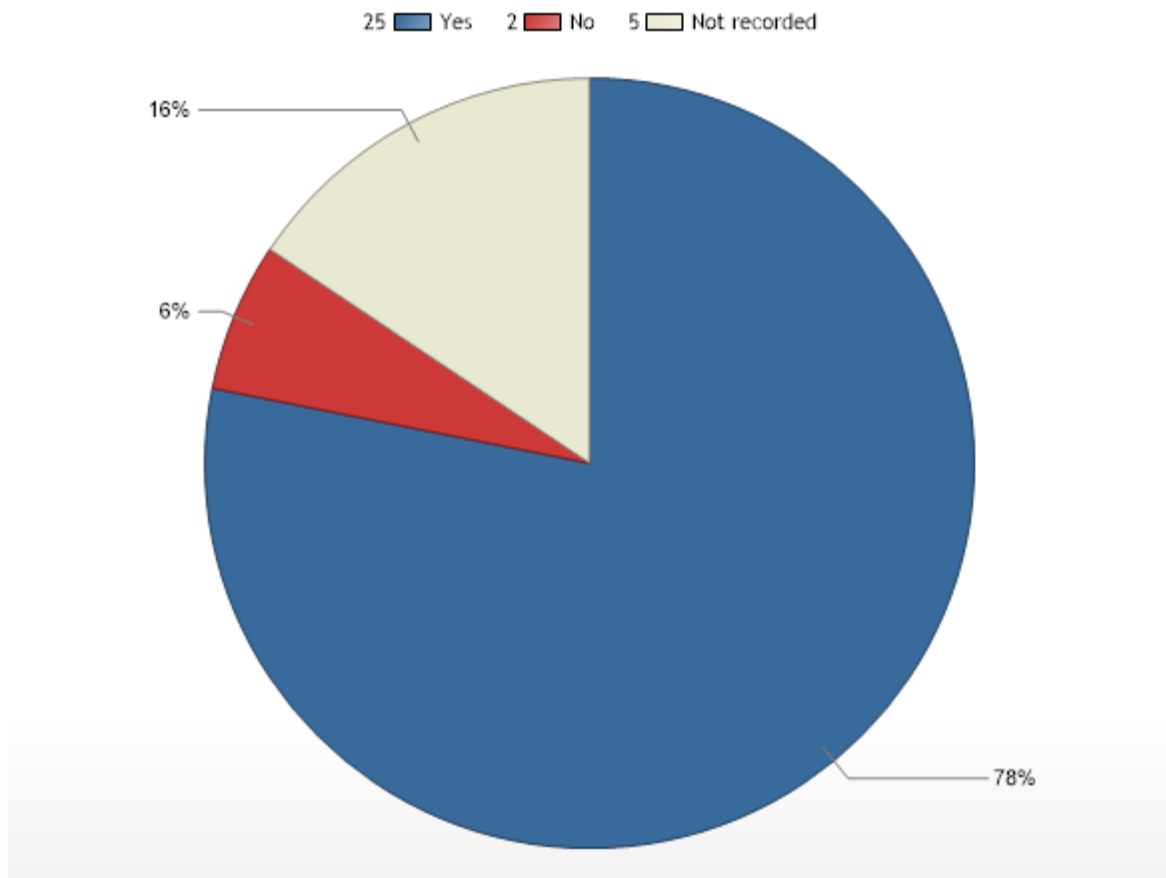
*“Transforming lives through restoration, rehabilitation and re-entry”*



## JJIC FAMILY ENGAGEMENT

Staff at JJIC value building strong partnerships and relational ties with families during residency to support youth rehabilitation and re-entry into community.

**42a. I have better results working with the youths when I include families.**

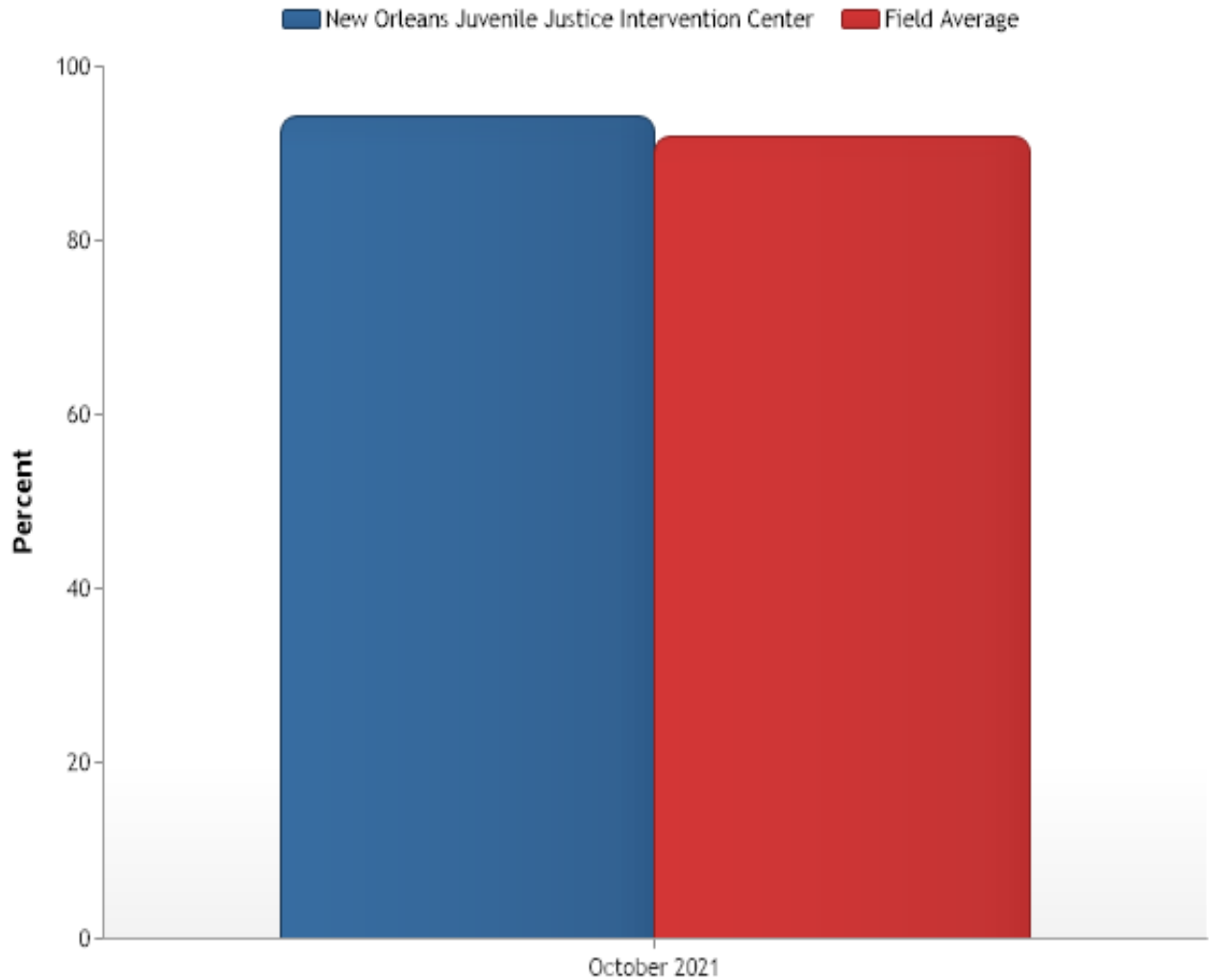


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## Family 10

Percent of youths who report they have at least one person at home or in the community they will talk to when they need to talk or need help working out a problem



[Toggle Data](#) [Toggle Details](#)

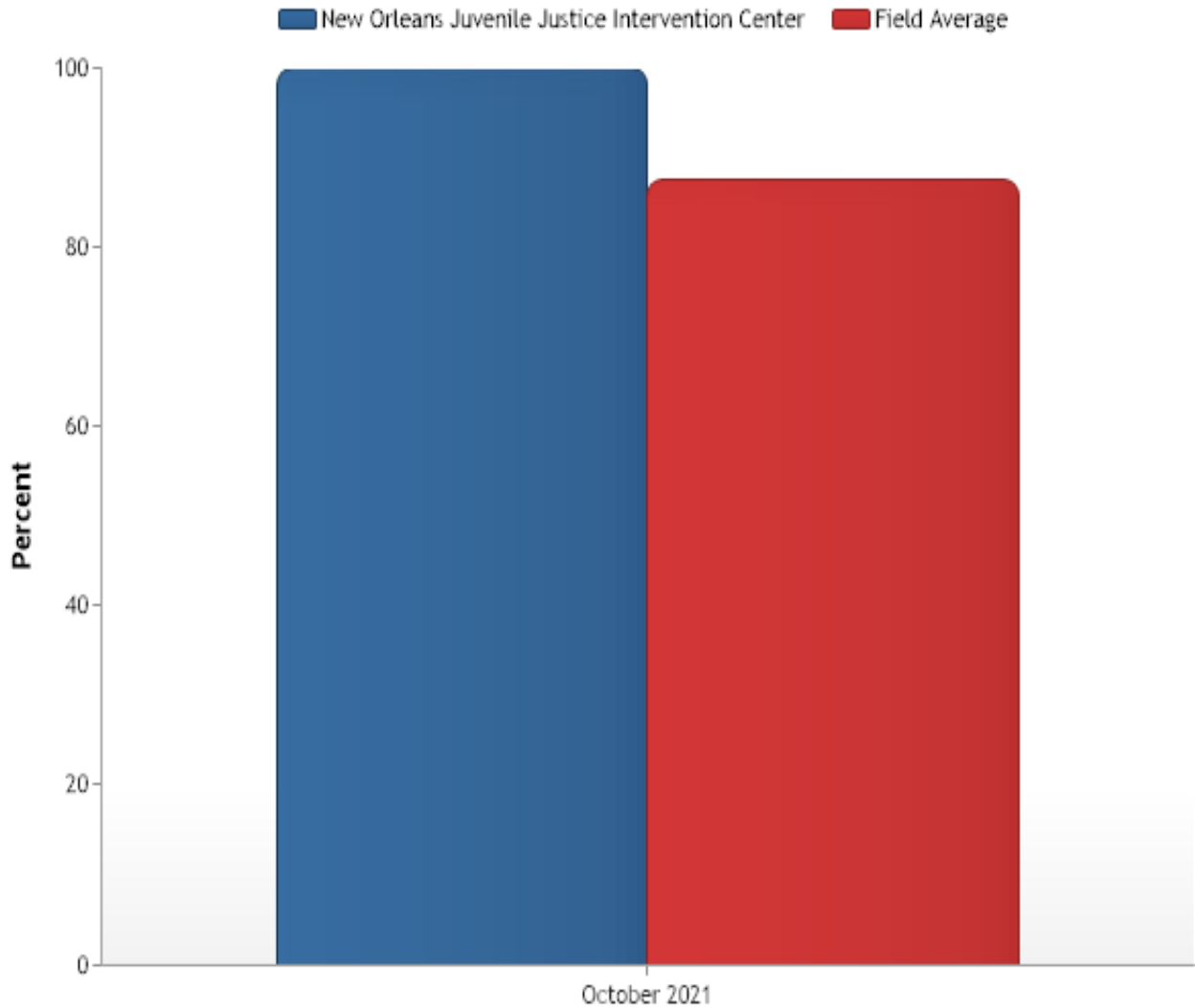
October 2021	
New Orleans Juvenile Justice Intervention Center	94.29%
Field Average	92.09%
Total Data Points	288
Not Recorded Data Points	8

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## Family 08

Percent of staff who value family members and social supports as partners in their work with the youths



[Toggle Data](#) [Toggle Details](#)

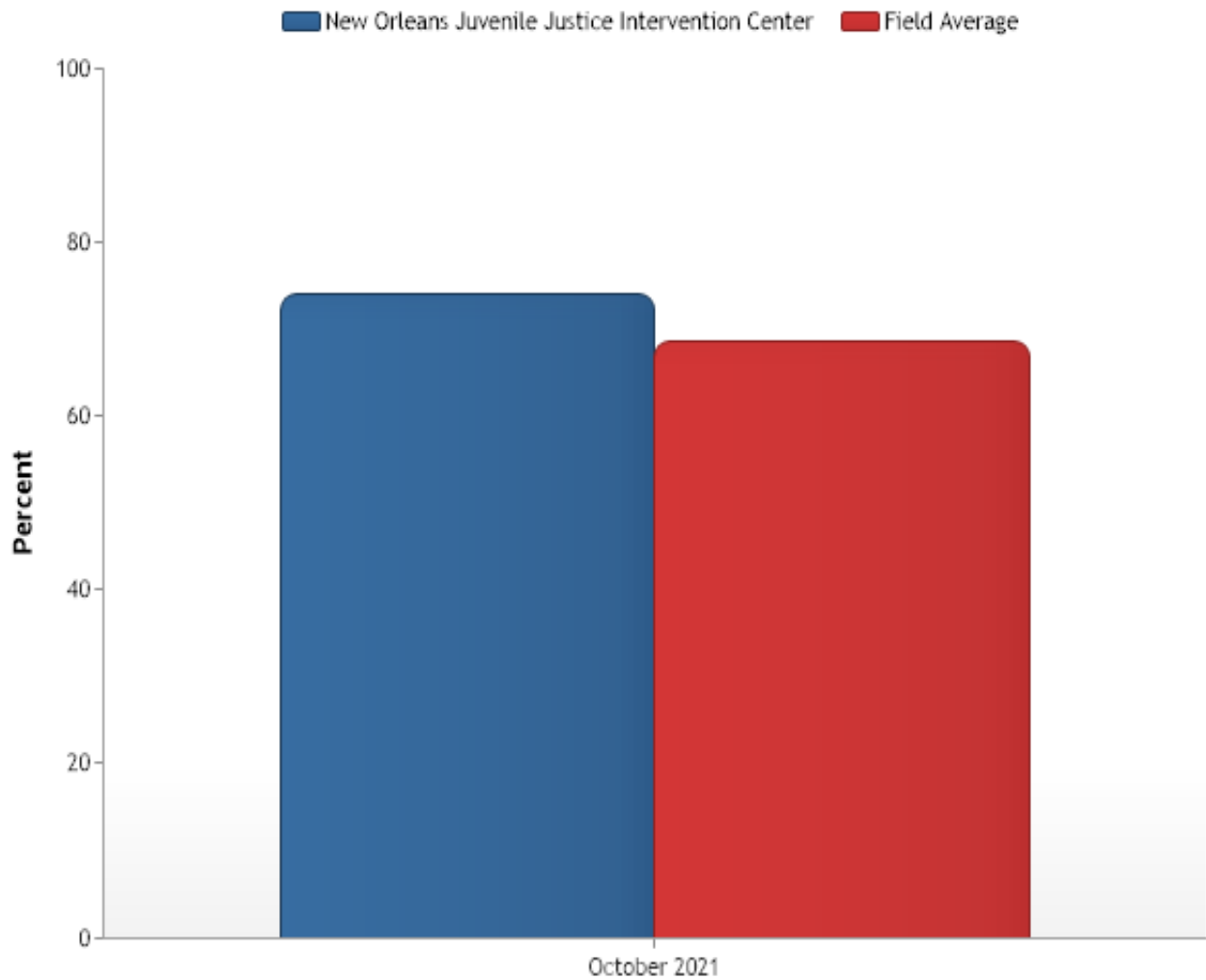
October 2021	
New Orleans Juvenile Justice Intervention Center	100.00%
Field Average	87.65%
Total Data Points	96
Not Recorded Data Points	6

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## Family 07

Percent of youths who report their family and staff generally get along with each other



[Toggle Data](#) [Toggle Details](#)

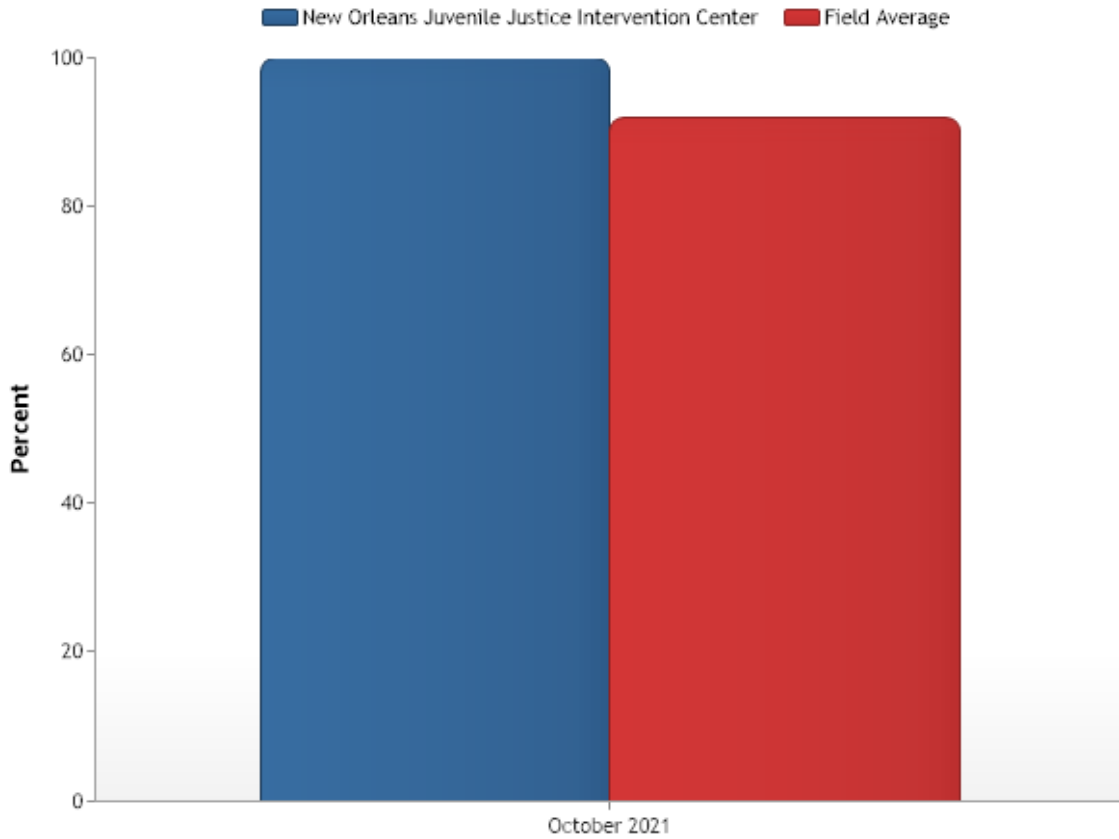
October 2021	
New Orleans Juvenile Justice Intervention Center	74.07%
Field Average	68.60%
Total Data Points	108
Not Recorded Data Points	0

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## Family 06

Percent of families who report staff value their opinion regarding their child's care



[Toggle Data](#) [Toggle Details](#)

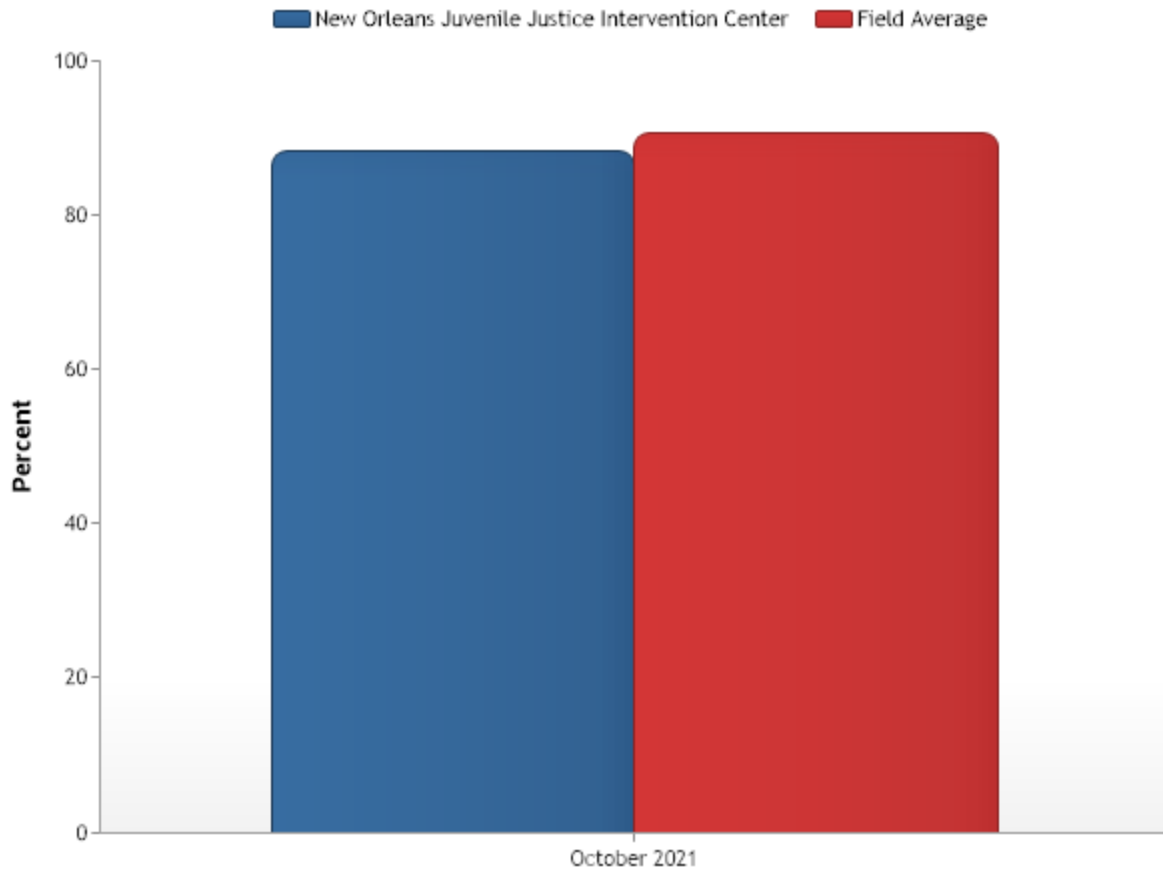
October 2021	
New Orleans Juvenile Justice Intervention Center	100.00%
Field Average	91.91%
Comparison	N/A
Total Data Points	39
Not Recorded Data Points	0

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## Family 04

Percent of youths who report that they have had phone contact with parent or guardian.



[Toggle Data](#) [Toggle Details](#)

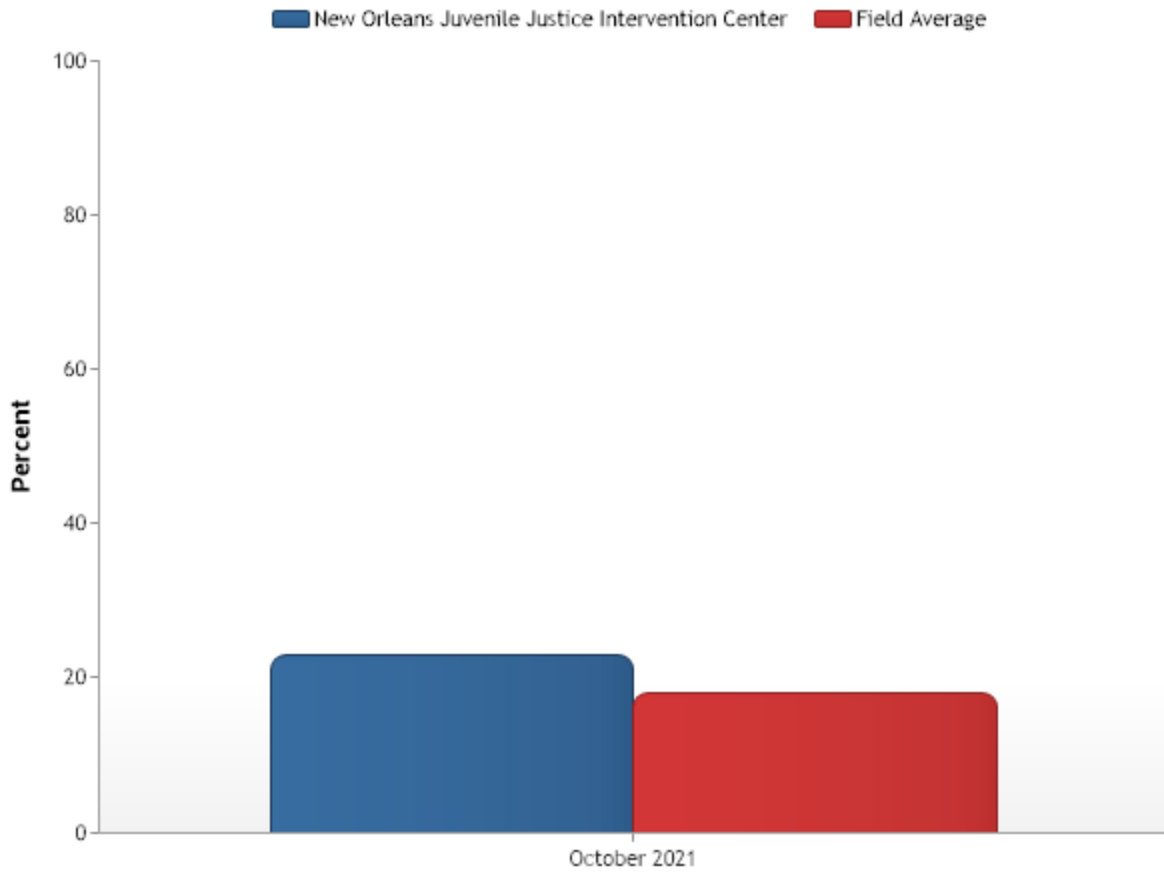
October 2021	
New Orleans Juvenile Justice Intervention Center	88.24%
Field Average	90.80%
Total Data Points	180
Not Recorded Data Points	0

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## Family 02

Percent of families who report being invited to a program or event at the facility. (Detention/Assessment)



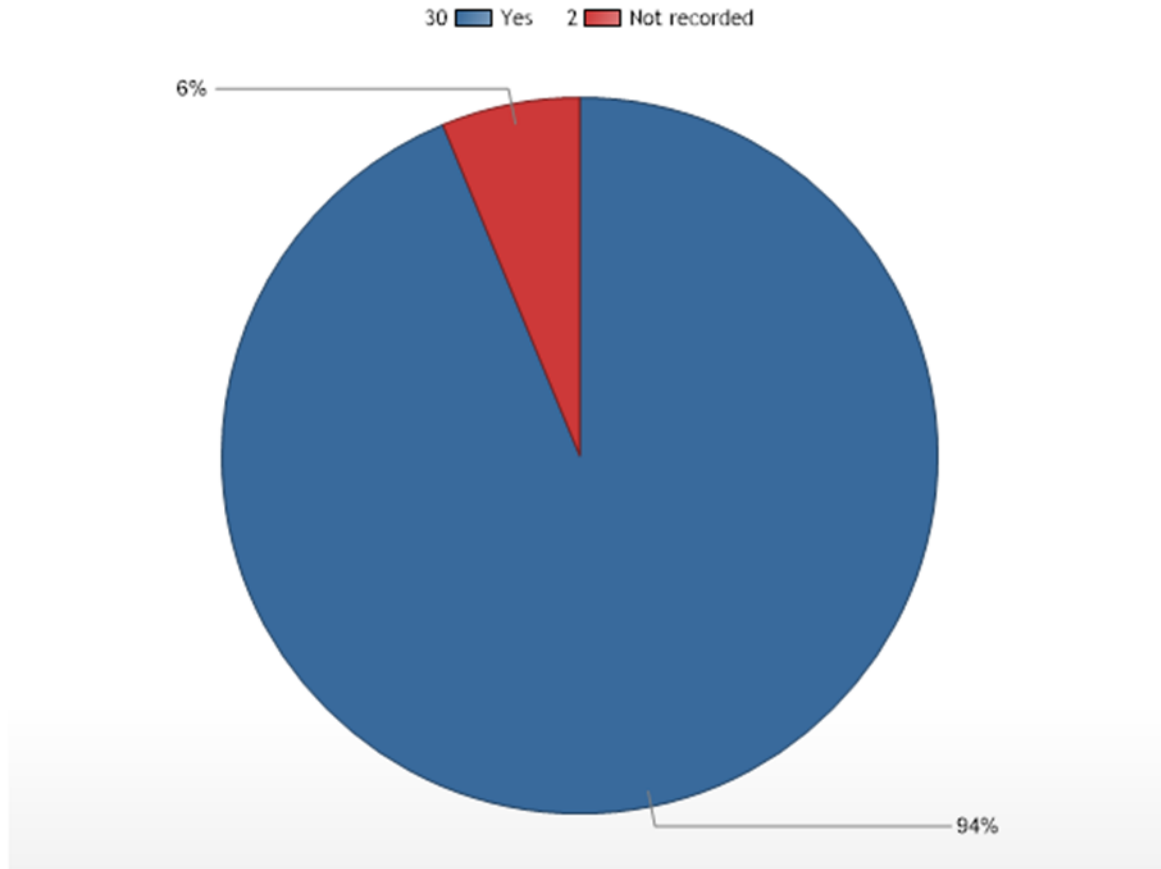
[Toggle Data](#) [Toggle Details](#)

October 2021	
New Orleans Juvenile Justice Intervention Center	23.08%
Field Average	18.25%
Total Data Points	39
Not Recorded Data Points	0

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**42c. I value family members and youths’ social supports as partners in my work with the youths**



[Toggle Data](#) [Toggle Details](#)

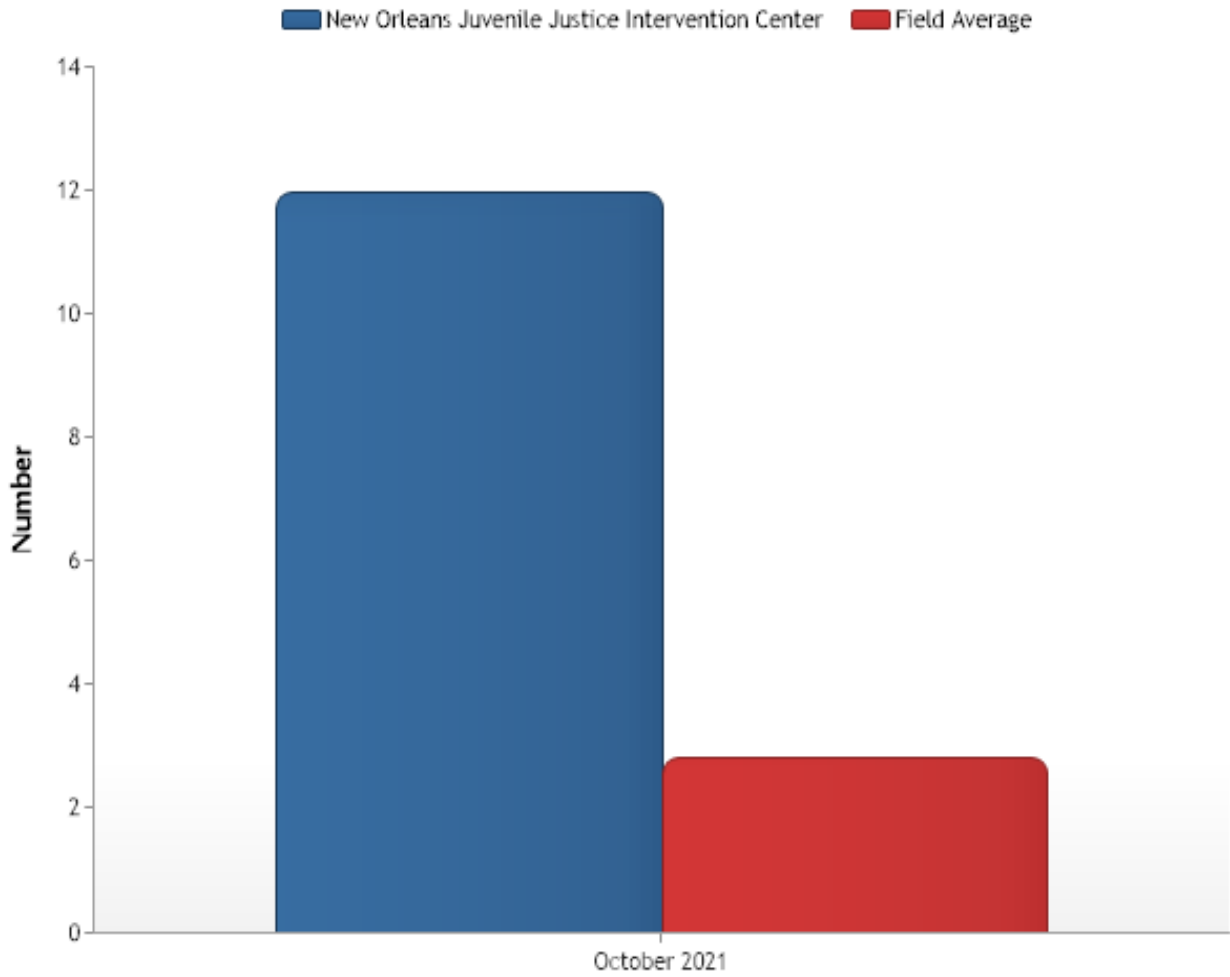
Label	October 2021
Yes	93.75%
Not recorded	6.25%

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## Justice 07

Attorney visits per 100 person-days of youth confinement.



[Toggle Data](#) [Toggle Details](#)

October 2021	
New Orleans Juvenile Justice Intervention Center	11.953
Field Average	2.83
Total Data Points	32
Not Recorded Data Points	0

*“Transforming lives through restoration, rehabilitation and re-entry”*

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## THANK YOU TO OUR PROGRAMMING PARTNERS:



TRAVIS HILL ACADEMY

*"Transforming lives through restoration, rehabilitation and re-entry"*

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